

# Agency for Persons with Disabilities

## Quarterly Waitlist Meeting

August 13, 2009

Daytona State College

APD staff in attendance: Ed DeBardleben  
Dylan Gale  
Shelia Mott  
Leslie Richards  
Vanessa Carter  
Dagne Tremblay  
Becky Scales  
Sandra Mills  
David Cassady  
Linda Cleary

Daytona State College personnel: Mr. Kennedy  
Ms. Johnson

Family Care Council: Christine Pinto - Chairperson  
Phil Pearson

### Agency for Persons with Disabilities (APD)

APD has 14 offices throughout the state of Florida. Area 12 (Volusia & Flagler County) serves approximately 1500 individuals of which over 450 individuals are on the Medicaid Waiver Waitlist.

#### ❖ **Lead Personnel and their roles within the agency**

- **Ed DeBardleben** – Area 12 Administrator
  
- **Dylan Gale** – Administrative Supports Unit
  - Provider Enrollment, Supported Living, Supportive Employment, Incident Reporting
  
- **Shelia Mott** – Clinical Supports Unit
  - Behavioral Services, Residential Licensing & Monitoring, Residential Placement Coordination, Medical Case Management, Questionnaire for Situational Information (QSI)
  
- **Leslie Richards** – Individual Supports Unit
  - Eligibility Determination, Waitlist Case Management, Medicaid Waiver Case management, issuance of Due Process Notices, Court Liaison

## Questions and Answers

- *What is the purpose of the Quarterly meetings?*
  - The Agency for Persons with Disabilities decided to hold Quarterly Waitlist meetings in order to provide individuals on the waitlist information and updates regarding the agency, to receive feedback on how to serve them better and to provide information regarding community resources that may be able to assist them.
  - APD collaborates with various agencies within our community such as: Children's Medical Services, Vocational Rehabilitation, ARC of Volusia, and UCP, etc.
  
- *Where does the money come from for the Medicaid Waiver Program?*
  - The State of Florida Legislature appropriates a set amount each year which is then matched with federal dollars.
  
- *How does a person move off the Waitlist?*
  - At this time we are only able to transition people onto the Medicaid Waiver through Crisis Determination. Crisis Determination looks at three areas: 1. Individuals who are a threat to themselves or others, 2. Homelessness, 3. Caregiver unable to give care.
  - It is up to the individual/parent/guardian/caretaker to contact their respective counselor at APD to discuss their concerns and provide supportive documentation for crisis consideration. The Crisis Packet is then presented for local review and then to the Central Office in Tallahassee for a final review.
  
- *Who can I talk with about the Waitlist and how long the wait is for services?*
  - On August 25, 2009 there will be a public hearing in Longwood which will give you an opportunity to voice your opinions.
  - Individuals may speak with legislators to make them aware of their needs and to remind them of all the individuals who are waiting.
    - *What would I talk to my legislature about?*
      - The Family Care Council has information available on their website on what to say. [www.fcc12.org](http://www.fcc12.org) click on government
  
- *How often should I be in touch with my Waitlist Counselor?*
  - Whenever there is any change in residence, phone number or e-mail.
  - If there is any type of life change or if there is a need that your counselor could possibly assist with.
    - **Agency for Persons with Disabilities** – (386) 238-4607
    - **Dagne Tremblay** -East Volusia (Port Orange to Ormond Beach) & Flagler County –(386) 947-4087 or [Dagne\\_Tremblay@apd.state.fl.us](mailto:Dagne_Tremblay@apd.state.fl.us)
    - **Becky Scales**-West Volusia, New Smyrna, Edgewater –(386) 947-4022 or [Rebecca\\_Scales@apd.state.fl.us](mailto:Rebecca_Scales@apd.state.fl.us)

- *What is the Questionnaire for Situational Information (QSI)*
  - It is a needs assessment that is required by the legislature because APD receives federal funding from the Center for Medicare and Medicaid Services.
  - The assessment looks at the functional status, behavioral status, and physical status of an individual.
  - Two years ago Area 12 began assessing individuals receiving waiver services. Area 12 is now assessing individuals on the waitlist of which 42% have been completed.
  
- *Where can I find more information about APD, Area 12 or Community Resources?*
  - [www.apd.myflorida.com](http://www.apd.myflorida.com)
  - Click on the Area offices tab in the left hand corner in order to access the Area 12 web page. There is a link to Community Resources located on the main page.
  - On the main APD web page there is a quick link menu along the right hand side which lists popular resources including: The Family Care Council, QSI, CDC+ and the Champion Newsletter.
  - APD Area 12 also has a calendar posted on the website which individuals/family/guardians/caretakers are welcome to attend any trainings offered.
  
- *How can I get assistance with Employment?*
  - Vocational Rehabilitation is always a good place to start.
  - APD also has Supported Employment Fairs that individuals are welcome to attend. Information is available on the APD Area 12 website.
  
- *How can I get more involved?*
  - The Family Care Council
  - [www.fcc12.org](http://www.fcc12.org)
  - Individuals/family/guardian/caretakers are encouraged to attend the meetings. Their meeting dates are posted on their website.
  - The Family Care Council has also begun to facilitate family networking through e-mail with those individuals who are on the waitlist as well as those receiving Waiver services.

**Next Quarterly Meeting** : Oct 30, 2009