RESOURCES

Lee Tran/ADA Transportation

Contact Information

6035 Landing View Road Fort Myers, FL 33907 **Main Phone:** (239) 533-8726 **Fax number:** (239) 277-5011 **E-Mail address:** rideleetran@leegov.com **Internet Site:** www.rideleetran.com

Program Information

Controlling agency Lee Tran Hours of operation: Monday - Saturday Buses - 5 AM to 9 PM Trolleys - 6:30 AM to 9:25 PM Sunday Bus Routes 6 AM - 9:20 PM Trolleys - 6:30 AM to 9:25 PM Fees charged: \$5.00 round trip for ADA Program. Intake procedure: Call for application. Eligibility requirements: To qualify for Special Transportation you must live within 3/4 mile of a bas stop and apply with documentation of disability Languages spoken or available: English and Spanish Area served: Lee

Service Description

Fixed route public transportation system. Special transportation is provided through the ADA program. This program is for disabled persons who live within 3/4 mile of a bus stop and are unable to use the fixed public route transportation system. Special vans will pick up the person at their home and drop them off at their destination. Call Lee Tran for application. A questionnaire will be sent to the applicants to verify medical information.

Advocacy Center for Persons with Disabilities, Inc.

Contact Information

2728 Centerview Drive Suite 102 Tallahassee, FL 32301 **Main Phone:** (800) 342-0823 **Main Phone:** (850) 488-9071 **TTD:** (800) 346-4127 **Fax number:** (850) 488-8640 **E-Mail address:** Internet Site: www.advocacycenter.org

Program Information Controlling agency Advocacy Center for Persons with Disabilities, Inc. AKA: Hours of operation: Fees charged: none Intake procedure: Call the toll free number - FIRST will then assist or direct you to the correct department Eligibility requirements: For Persons with a disability Languages spoken or available: Translation is available Area served: Florida

Service Description

The Advocacy Center for Persons with Disabilities Inc., is a non-profit organization providing protection and advocacy services in the State of Florida. The Center's mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

The Advocacy Center for Persons with Disabilities, Inc. (Advocacy Center), Florida's protection and advocacy system, is a not-for-profit organization. The Advocacy Center is authorized by federally-mandated programs to help protect the legal, human and civil rights of individuals with disabilities. In addition, the Advocacy Center is governed under Chapter 87-130, Laws of Florida and under the Florida Governor's Executive Order.

Other Services Offered by this Program:

Disabled Services; Discrimination; Information and Referral; Legal

Center for Independent Living of SW Florida

Contact Information

2321 Bruner Rd. Fort Myers, FL 33912 **Main Phone:** (239) 277-1447 **TTY:** (866) 862-3620 **Other:** (888) 343-6991 Toll free **Fax number:** (239) 277-1647 **E-Mail address:** gbruist@cilfl.org **Internet Site:** www.cilfl.org

Program Information

Controlling agency Center for Independent Living of SW Florida AKA: CIL Hours of operation: Monday - Friday, 8:30 AM - 4:30 PM Fees charged: none for most services Intake procedure: call main number for appointment Eligibility requirements: Any person with a disability who lives in Lee, Collier, Glades, Hendry or Charlotte County Languages spoken or available: English and Spanish Area served: Lee, Collier, Hendry, Glades and Charlotte counties

Service Description

Assists people with disabilities to lead dignified, independent lifestyles. Services include independent living skills instruction, ADA Act education/ training, support groups, I&R, peer counseling, benefits/ housing/ assistive technology resources, technical assistance, accessibility education and sensitivity training. Also provides wheelchairs to people in need.

Other Services Offered by this Program:

Adaptive Aids/Equipment: Disabled Services: Information and Referral: Medical

Supplies/Equipt.

Children's Home Society

Contact Information

1940 Maravilla Ave. Fort Myers, FL 33901 **Main Phone:** (239) 334-0222 **Fax number:** (239) 334-0244 **E-Mail address: Internet Site:** www.chsfl.org

Program Information

Controlling agency Children's Home Society of FL AKA: Hours of operation: Monday - Friday, 8:30 AM - 5 PM; by emergency pager on evenings/weekends Fees charged: None Intake procedure: Call main number and will be directed to appropriate program Eligibility requirements: Varies depending on program Languages spoken or available: English and Spanish Area served: Charlotte, Collier, Glades, Hendry, Lee

Service Description

A family service agency providing the following services: child abuse/ neglect prevention, parent education, family counseling and support services, temporary foster care, adoption services, crisis intervention and emergency foster care, case management for persons with developmental disabilities, life skills training for foster teens and substance abuse prevention education and supervised visitation.

Other Services Offered by this Program:

Abuse; Adoption; Children's Services; Counseling; Disabled Services; Education; Infant and Toddlers; Parenting; Substance Abuse; Youth Services

Children's Medical Services

Contact Information

9800 S. Healthpark Drive Suite 405 Fort Myers, FL 33908 **Main Phone:** (239) 433-6723 **Fax number:** (239) 433-6740

Program Information

Controlling agency Children's Medical Services AKA: Hours of operation: Monday - Friday, 8:00 AM - 5:00 PM Fees charged: None Intake procedure: Call Florida Kidcare Eligibility requirements: 200% Poverty Level Languages spoken or available: English and Spanish Area served: Glades, Hendry and Lee

Service Description

The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

Other Services Offered by this Program:

Children's Services; Infant and Toddlers; Medical Care

David Lawrence Center and Foundation

Contact Information 6075 Bathey Lane Naples, FL 34116 Main Phone: (239) 455-8500 24-7 Access to services Other: (239) 455-1031 Administration (Automated) Fax number: (239) 455-6561 E-Mail address: info@dlcmhc.org Internet Site: www.davidlawrencecenter.org

Program Information

Controlling agency David Lawrence Center and Foundation **AKA:**

Hours of operation: Crisis Intervention and Emergency Services available 24 hours/ 7 days. Out Patient Services, Mon-Thurs: 8:00 AM - 5:00 PM and Fri: 8:00 Fees charged: Sliding Scale fees available. Insurance. Medicaid, Medicare Intake procedure: Call or walk in - assessment is made on-site Eligibility requirements: None Languages spoken or available: English Area served: Collier, Lee

Service Description

Not-for-profit treatment center in Collier County providing affordable mental health and substance abuse services to everyone in need. In addition to helping children with behavioral, emotional and substance abuse challenges, the Center provides counseling and rehabilitative services to adults in crisis and individuals with persistent mental illness.

Access and Urgent Care Services are provided on a walk in basis and no appointment is necessary. In this traditional Walk in Clinic model, individuals can be seen and accessed by a qualified clinician on the same day services are requested. Clients are initially clinically triaged by a mental health counselor to determine the level of care (emergent, urgent or routine) and the appropriate services needed. In addition to providing the initial triage, the Access department conducts the clinical assessment, schedules appointments, makes referrals, completes the admissions paperwork and conducts a financial assessment for all new clients

Adult Community services are designed to provide support, in the least restrictive environment, for individuals who suffer from persistent mental illness and have long-term

needs.

Adult Substance Abuse services are designed to help individuals who experience problems - legal or other - related to the use of alcohol or other drugs. The Center offers various levels of treatment, including aftercare, for individuals in addiction recovery.

Adult Outpatient and Medical Services are provided to assess mental health problems and determine a treatment plan for solution-focused care.

Children's services include comprehensive assessment and treatment programs, as well as community-based prevention services. The continuum of care is a collaborative effort of David Lawrence Center, the Department of Juvenile Justice, Collier County Public Schools and other public and private service providers

Acute Care services are available 24 hours a day, 7 days a week, by walk-in or telephone. These services are designed to support emergency mental health and substance abuse needs of children, adults, and families.

Also operates an Encore resale shop (thrift store) at 3105 Davis Blvd. , Naples.

Baker Act Receiving Facility for Collier County.

Other Services Offered by this Program:

Addiction Services; Counseling; Homeless; Mental Illness; Substance Abuse; Youth Services.

Department of Children and Families- ACCESS Programs

Contact Information

2295 Victoria Ave Fort Myers, FL 33901 Main Phone: 239-936-5000 Main Phone: (866) 762-2237 Fax number: (239) 344-0808 E-Mail address: Internet Site: www.myflorida.com/accessflorida **Program Information Controlling agency** Department of Children and Families AKA: Hours of operation: Monday - Friday, 8:00 AM - 5:00 PM Fees charged: Intake procedure: For benefits, apply on-line from any computer at www.myflorida.com/accessflorida **Eligibility requirements:** Languages spoken or available: Area served: Service Description Individuals can apply online for Food Stamps, Temporary Cash Assistance and Medicaid at www.myflorida.com/accessflorida. Applicants can also check their case status at

www.myflorida.com/accessflorida.

The following programs are offered:

Temporary Assistance for Needy Families (TANF) Program - Offers income and welfare to work transition program. This replaces the former WAGES/ AFDC program offered by the state.

Food Stamps Adult Payment: financial assistance for elderly and/or disabled individuals

Medicaid: state insurance for individuals meeting income and asset standards. Medicaid for children and families

Medicaid for adults: must have eligible minor child or be age 65 or be determined disabled Medicaid Institutional Care Program: assistance to help persons in nursing homes pay for the coast of nursing home care.

Other Services Offered by this Program: Financial Assistance; Food Stamps; Homeless; Medicaid; TANF;

DESTINY DIAPERS

Welcome to Destiny Ministries of Southwest Florida, Inc. dba Destiny Diaper Bank.

We offer diapers to parents and caregivers of infants, toddlers, special needs children, disabled youth, & elderly who can not afford the diapers they need.

Our long-term vision is a community where everyone's needs are met.

To accomplish this in the short term, we provide diapers to needy populations.

To effect long term community improvement, we work to convert our community's compassion into action on behalf of those in need by increasing awareness of the issues facing vulnerable populations.

Destiny Ministries of Southwest Florida, Inc. is a 501 (C) (3) Non-Profit Charity and all gifts may be tax deductible. Please make checks payable to Destiny Ministries of Southwest Florida, Inc.

CONTACT: Call 239-549-2130

destinydiaperlady@yahoo.com

EASTER SEALS

GULF COAST REGION

1650 Medical Lane, Suite 4 Fort Myers, Florida 33907 239.277.9818 office 239.277.9289 fax 120 Del Prado Boulevard North Cape Coral, Florida 33990 239.573.4567 phone 239.573.8055 fax bdillard@fl.easterseals.com We help our clients have a productive and rewarding lifestyle!

Our Company Features: Physical, Occupational, Speech and Massage Therapies. The focus of rehab is functional outcomes. Individuals receiving our services will be more independent, will have decreased pain, and will resume activities in their homes, work, schools, and active retirement schedules.

Epilepsy Services of Southwest Florida, Inc.

Contact Information

12734 Kenwood Lane Suite 28 Fort Myers, FL 33907 **Main Phone:** (239) 275-4838 (239) 649-7430 Naples **Fax number:** (239) 275-7022

E-Mail address: lbutler206@embarqmail.com Internet Site:

Program Information

Controlling agency Epilepsy Services of Southwest Florida, Inc. AKA: Hours of operation: Monday - Friday, 8:00 AM -4:30 PM Fees charged: Sliding fee scale Intake procedure: Call for an appointment and more information Eligibility requirements: For Persons living with epilepsy who do not have insurance Languages spoken or available: English Area served: Lee, Hendry, Glades and Charlotte

Service Description

Provides medical services, initial consultation, testing, seizure disorder clinic, assistance in accessing medication, prevention and education program.

Other Services Offered by this Program: Disabled Services; Epilepsy; Prescription

FAAST-Florida Alliance for

Assistive Services & Technology

Contact Information

325 John Knox Rd Bldg 400, Suite 402 Tallahassee, FL 32303 **Main Phone:** (888) 788-9216 Toll Free Fax number: (850) 487-2805 E-Mail address: Internet Site: http://www.faast.org/

Program Information

Controlling agency Florida Alliance for Assistive Services & Technology AKA: Hours of operation: Fees charged: Intake procedure: Application Eligibility requirements: must have a disability Languages spoken or available: English Area served: Florida

Service Description

FAAST's statewide device loan program is the easy way to try out a variety of assistive devices to find the right fit. You can borrow up to three devices at a time for up to 30 days, based on the availability of the items.

FAAST has worked with thousands of people with and without disabilities throughout the state to provide: Hands on assistive technology demonstrations and trainings; Financing for assistive technology purchases; Assistive device lending programs; Community outreach to rural and under served groups; Accessible, affordable housing; Advocacy and education on consumer choice

Other Services Offered by this Program: Assistive Devices; Disabled Services

Florida Rural Legal Services

Contact Information

3210 Cleveland Avenue Fort Myers, FL 33901 **Main Phone:** (239) 334-4554 **Fax number:** (239) 334-3042

E-Mail address: mtrunkett@frls.og Internet Site:

Program Information

Controlling agency Florida Rural Legal Services **AKA:**

Hours of operation: Monday-Friday, 8:30 AM - 5:00 PM

Fees charged: None

Intake procedure: Intake includes verification that income is less than 125% of federal poverty level or up to 200% with certain deductions. Write or call for appointment.

Eligibility requirements: 125% of Federal Poverty Level

Languages spoken or available: English and Spanish

Area served: Charlotte, DeSoto, Glades, Hendry, Lee

Service Description

Free civil legal representation to below poverty level clients and persons over 60 years of age in matters related to housing, civil rights, public benefits, and income maintenance. Some estate planning, health care, Medicaid/Medicare, and consumer law assistance provided to senior citizens. Intake includes verification that income is less than 125% of federal poverty level. Write or call for appointment.

Other Services Offered by this Program:

Landlord/Tenant; Legal; Medicaid; Senior Services;

Goodwill Industries of Southwest Florida - Job Placement

Contact Information

4940 Bayline Drive North Fort Myers, FL 33917 **Main Phone:** (239) 995-2106 ext 231 **TTY:** (239) 995-9207 **Fax number:** (239) 995-2099 **E-Mail address:** bobhaenggi@goodwillswfl.org Internet Site: www.goodwillswfl.org

Program Information

Controlling agency Goodwill Industries of Southwest Florida **AKA:**

Hours of operation: Monday - Friday, 8:00 AM -4:30 PM Fees charged: None Intake procedure: Eligibility requirements: Must have barrier to employment Languages spoken or available: English, Creole, Spanish Area served: Charlotte, Collier, Glades, Hendry and Lee Counties

Service Description

The goal of the Career Development Services Department is to assist people living with barriers to employment and independence.

This department assists clients through vocational evaluation, skills training, job coaching and placement, job retention, housing and transportation assistance, and multi level information and referral services.

Other Services Offered by this Program: Disabled Services; Employment

9470 HealthPark Circle Fort Myers, FL 33908 (239) 482-4673 (800) 835-1673

Hope Hospice Health Care

Partners in Care

Hope participates in Partners in Care: Together for Kids (PIC-TFK), a program sponsored by the Agency for Health Care Administration, Department of Health (Children's Medical Services Network), and Florida Hospices and Palliative Care. The program enables children with potentially life-limiting conditions and their families to access a supporting system of care that is continuous, compassionate, comprehensive, family centered and culturally sensitive from the point of diagnosis, with hope for a cure, through the provision of end-of-life care if needed. Through PIC-TFK, children can benefit from Hope's palliative (comfort) care services while still receiving care and services from other providers. Hope provides medical, emotional, spiritual and practical support to children and their families. Services include pain control and symptom

management, in-home care, counseling, expressive therapies and respite care.

Lee BIA Builders Care

Contact Information

4210 Metro Pkwy Suite 100 Fort Myers, FL 33916 **Main Phone:** (239) 938-0056 **Fax number:** (239) 936-5839 **E-Mail address:** builderscare@bia.net Internet Site: www.leebuilderscare.org

Program Information

Controlling agency Lee BIA Builders Care AKA: Hours of operation: M - F; 8:30 AM - 5 PM Fees charged: Intake procedure: Application Eligibility requirements: Elderly, disabled, or low income Languages spoken or available: English Area served: Lee

Service Description

Provides emergency construction services at no cost. Specializes in handicap accessibility, roof, electrical, plumbing and air conditioning. No mobile homes. Also constructs wheelchair ramps.

Other Services Offered by this Program:

Assistive Devices; Disabled Services; Home Improvement/Modification; Senior Services

Housing Services/ Lee County Department of Human Services

Contact Information

2440 Thompson Street Fort Myers, FL 33901 Main Phone: (239) 533-7900 Client services Other: (239) 533-7930 Administration TTY: (239) 533-7940 Hearing Impaired Fax number: (239) 533-7960 E-Mail address: Internet Site: dhs.lee-county.com

Program Information Controlling agency Lee County Department of Human Services AKA: Hours of operation: Monday - Friday, 8:00 AM - 5:00 PM Fees charged: None Intake procedure: Need Photo ID, Proof of income and application Eligibility requirements: Income must be verified Languages spoken or available: English and Spanish

Area served: Lee

Service Description

Administers subsidized home loans and provides assistance with home improvements, housing repairs and weatherization for low income, poverty level persons, elderly persons, or persons with disabilities. No HUD Section 8 is offered. Interested persons must complete an application and have income verified for eligibility.

Other Services Offered by this Program:

Financial Assistance; Home Improvement/Modification

Lee Mental Health Center, Inc.

Contact Information

2789 Ortiz Avenue Fort Myers, FL 33905

Main Phone: (239) 275-3222

Other: (239) 275-4242 Emergency Services Line

Fax number: (239) 275-6037

E-Mail address:

Internet Site: www.leementalhealth.org

Program Information

Controlling agency Lee Mental Health, Inc.

AKA: Ruth Cooper Center for Behavioral Health Care and Vista Behavioral Crisis Svc **Hours of operation:** M-F, 8am-4pm, 24 hour crisis center, after hours and weekends by appointment

Fees charged: Sliding scale based on income; Medicaid, Medicare and some private insurance accepted.

Intake procedure: Access and counseling first come first served walk-ins

Eligibility requirements: Varies based on income and need

Languages spoken or available: English and Spanish

Area served: Charlotte, Collier, Glades, Hendry, Lee

Service Description

Access Counseling Center - One-stop mental health assessments for first-time, nonemergency clients.

Substance Abuse Counseling - Outpatient treatment for individuals requiring weekly one-toone counseling for substance abuse and/or co-occurring disorders.

Community-Based Programs - Case management for children and adults, in-home therapeutic services for children and adults, functional family therapy, supported employment for adults and diversion services for those involved in the criminal justice system.

Outpatient Medical Services - Psychiatric evaluation and medication management services by board certified/eligible psychiatrists.

Residential Treatment - Drug Abuse Treatment & Education (DATE): 28-day residential treatment program, based on the 12-step recovery model, features therapy, relapse prevention and stress management. Rieves Residential: Brief residential treatment services for individuals diagnosed with schizophrenia or a mood disorder.

Emergency Services - 24-hour assessments of adults and children for emergency

psychiatric symptoms. Baker Act and juvenile Marchman Act Receiving Facility for involuntary assessment.

Adult Crisis Stabilization Unit - Secure, inpatient psychiatric stabilization for individuals who require the highest level of care and are at risk of harming themselves or others. 30-bed unit.

Children's Crisis Stabilization Unit & Addiction Receiving Facility – Secure, inpatient psychiatric stabilization and substance abuse assessment for children ages 4 - 17. 10-bed unit.

Other Services Offered by this Program:</TD< tr>

Addiction Services; Children's Services; Counseling; Mental Illness;

Lee County Parks and Recreation

Contact Information

3410 Palm Beach Boulevard Fort Myers, FL 33916 **Main Phone:** (239) 533-7275 **Fax number:** (239) 485-2300 **E-Mail address: Internet Site:** www.leeparks.org

Program Information

Controlling agency Lee County Parks and Recreation AKA: Hours of operation: Monday - Friday, 8:00 AM - 5:00 PM Fees charged: Varies Intake procedure: Some applications required Eligibility requirements: None Languages spoken or available: English and Spanish Area served: Lee

Service Description

Large variety of programs and facilities available throughout Lee County for all ages. All locations offer programs; some fees attached. Call (239) 461-7400 to receive a brochure. Or visit website, www.leeparks.org.

Other Services Offered by this Program:

Arts; At Risk Youth; Children's Services; Disabled Services; Education; VO: Swimming; Youth Services

SHARE Florida - Food Program

Contact Information 1405 East 2nd Ave Tampa, FL 33605 Main Phone: (800) 536-3379 Fax number: E-Mail address:

Internet Site: www.shareflorida.org

Program Information Controlling agency SHARE Florida AKA: Self Help and Resource Exchange Hours of operation: Monday-Friday, 8:30 am - 5:00 pm Fees charged: None Intake procedure: None Eligibility requirements: no income requirements Languages spoken or available: English and Spanish Area served: State of Florida

Service Description

Provides \$36-\$50 worth of food for \$18.00 and 2 hours of volunteer service per month. SHARE has been helping people save money since 1990. No income requirements to participate in this program. Food is distributed locally at host sites.

Many sites in Lee County (see www.shareflorida.org) and two in Hendry County:

American Legion 6599 Highway 80 West LaBelle, FL 33935 (863) 675-8300

Harlem Academy Day Care 844 Harlem Academy Avenue Clewiston, FL 33440 (863) 983-7335 **Other Services Offered by this Program:** Financial Assistance; Food

Social Security Administration

Contact Information

3650 Colonial Blvd First Floor Fort Myers, FL 33966 **Main Phone:** (800) 772-1213 National Phone Line **Other:** (239) 931-0066 Local office number **TTY:** (800) 325-0778 For the hearing impaired **Fax number: E-Mail address:** Internet Site: www.socialsecurity.gov

Program Information

Controlling agency Social Security Administration AKA: Hours of operation: Monday, Wednesday, Friday 8:30 AM - 3:30 PM; Tuesday/Thursday 9 AM - 4 PM Fees charged: None Intake procedure: Applications may be done online, by phone or in office - please call for

an appointment

Eligibility requirements: Qualification information will vary - please see web site or call national number for more information

Languages spoken or available: English, Spanish - most other languages are available Area served: Lee

Service Description

Retirement, disability, survivor benefits and Supplemental Security Benefits (SSI) for the aged, disabled and survivors. Original or replacement social security cards. Eligibility requirements and acceptable documents vary for different types of benefits.

Many things such as applications and forms can be found and completed online and information can be retrieved over the phone - for appointments and information please call the national phone number

Other Services Offered by this Program:

Disabled Services; Medicare; SSI; Social Security

Special Equestrians

Contact Information

5121 Staley Rd Fort Myers, FL 33905 **Main Phone:** (239) 226-1221 **Fax number:** (239) 226-1279 **E-Mail address:** se@specialequestrians.net **Internet Site:** www.specialequestrians.net

Program Information

Controlling agency Special Equestrians AKA: Hours of operation: Wednesday - Saturday, 9:00 AM - 12:00 PM Fees charged: \$72 for 6-week session Intake procedure: Call for intake requirements. Medical documentation may be required. Eligibility requirements: Children and adults with disabilities Languages spoken or available: English Area served: Charlotte, Hendry, Glades, Lee

Service Description

Special Equestrians, Inc. is a horseback riding program which provides therapeutic riding to mentally and physically challenged children and adults.

The program lessons are divided into six week sessions. Thirty minutes of therapeutic instruction is given to each rider per week, or per lesson. The program is year round (eight consecutive sessions) with the exception of one month in the summer. A fee of seventy-two dollars (\$72.00) for a six-week session is charged per rider. Scholarships are available for those who cannot afford the fee.

Vocational Rehabilitation - Fort Myers

Contact Information

Div. of Florida Dept. of Education 4150 Ford Street Extension Suite 3 Fort Myers, FL 33916 **Main Phone:** (239) 278-7150 **Fax number:** (239) 278-7110 **E-Mail address: Internet Site:** http://rehabworks.org

Program Information

Controlling agency Vocational Rehabilitation AKA: Hours of operation: Monday - Friday, 8:00 AM - 5:00 PM Fees charged: n/a Intake procedure: Application available on website Eligibility requirements: Based on presence of physical or mental impairment and goal of employment. See website for more details Languages spoken or available: English and Spanish Area served: Lee County

Service Description

Assists persons with disabilities to train for, obtain, or regain employment. Services may include: vocational evaluation, job placement, job coaching, speech or language therapy, training and education after high school, medical and psychological diagnosis and treatment, career planning, counseling and guidance, assessment of technology needs, rehabilitation engineering services, support services, and on-site job/task analysis

Other Services Offered by this Program:

Deaf/Hearing Impaired; Disabled Services; Employment