

# Quarterly Training Schedule

Area Eight 2295 Victoria Avenue Fort Myers, FL 33901 October - December, 2010 Vol. 17

#### **GENERAL INFORMATION**

#### PLEASE READ CAREFULLY

Who Should Attend: The training schedule includes education and training workshops that are relevant to professionals working in any capacity with persons with developmental disabilities.

- Developmental Disability Professional Staff
- General Revenue Support Coordinators
- Waiver Support Coordinators
- Residential and Day Program Directors and Staff
- Group Home Operators and Staff
- Supported Employment
- Supported Living Coaches
- All Other Service Providers
- Individuals supported and/or family members are also invited and encouraged to attend any training that is of interest to them.

**Training Requirements:** Training requirements are dependent upon the services provided. Please check the *Developmental Disabilities Waiver Services Coverage and Limitations Handbook* for specific requirements.

**Special Training Sessions:** During the year there will be special workshops and events for which you will receive separate notification. In addition, we will make every effort to notify providers of relevant training programs offered outside this agency and/or Area.

**Certification:** When you attend a mandatory training session, you will receive a certificate of completion. For all other workshops, you will receive a letter of attendance.

**Location:** All training and workshops unless otherwise specified will be held at:

Agency for Persons with Disabilities Joseph P. D'alessandro Office Complex 2295 Victoria Avenue Fort Myers, FL 33901 Meeting room numbers are listed in the description of each workshop, <u>or</u> will be posted in the rotunda of the Regional Service Center on the day of the training. Be sure to check the room number in the event of a change.

Parking is available in the ground level parking lot next to the parking garage located across the street from the Regional Service Center.

**Registration:** Advanced registration *is required* (except for the Support Coordinators Monthly Meeting). Please contact Robert Steinhauer at (239) 338-1352 or e-mail Robert Steinhauer@apd.state.fl.us or Joan Lemaire at (239) 338-1309. If you register by e-mail you will receive confirmation.

#### Workshop Reminders:

If you are registered for a class and are unable to attend, please contact us as soon as possible.

Be on time and come prepared. You will need pen/pencil and note paper to take notes. Late entry is not permitted.

# DIRECT CARE CORE COMPETENCIES PART I

Introduction to Developmental Disabilities

Facilitators: Robert Steinhauer

Carrie Meehan, RN

Agency for Persons with Disabilities Staff

DATES: December 17, 2010

December 20, 2010

TIME: 9:00 a.m. – 4:00 p.m.

LOCATION JOSEPH P. D'ALESSANDRO

OFFICE COMPLEX

**Room 140** 

2295 Victoria Avenue Ft. Myers, FL 33901

**Description:** Mandatory/required training for all providers. May be taken at the District office through classroom training or online through Tallahassee Community College (see below\*). This training consists of two modules. Both modules must be completed before a certificate will be issued to the participant.

Part I Introduction to Developmental Disabilities This training is designed to introduce the participant to the philosophies, terminologies and concepts that will allow them to support people with developmental disabilities.

All providers and staff are required to take both parts.

#### **Registration Required**

This training is limited to 25 participants

\*Tallahassee Community College

Website: http://www.APD.myflorida.com

Select: Customers Select: Training Select: Required

Select: APD; training site at TCC

# DIRECT CARE CORE COMPETENCIES PART II

Health & Safety

Facilitators: Robert Steinhauer

Carrie Meehan, RN

Agency for Persons with Disabilities Staff

DATES: November 30, 2010

December 21, 2010

TIME: 9:00 a.m. – 4:00 p.m.

LOCATION JOSEPH P. D'ALESSANDRO

OFFICE COMPLEX

Room 140

2295 Victoria Avenue Ft. Myers, FL 33901

**Description:** Mandatory/required training for all providers. May be taken at the District office through classroom training or online through Tallahassee Community College (see below\*). This training consists of two modules. Both modules must be completed before a certificate will be issued to the participant.

Part II Health & Safety

This training is designed to equip the participant with the basic knowledge and skills to provide/apply health and safety standards to people with developmental disabilities and to be able to share this knowledge with the individuals they serve.

All providers and staff are required to take both parts.

#### **Registration Required**

This training is limited to 25 participants

\*Tallahassee Community College

Website: http://www.APD.myflorida.com

Select: Customers Select: Training Select: Required

Select: APD; training site at TCC

### **HIV/AIDS**

Facilitators: Robert Steinhauer

Todd Ryan

Agency for Persons with Disabilities

Date: December 10, 2010

Time: 12:30 p.m. – 4:30 p.m.

Location: Room 140

Joseph P. D'alessandro Office Complex

2295 Victoria Avenue Fort Myers, FL 33901

**Description:** This seminar meets the four-hour HIV/AIDS training requirement for all direct care staff.

#### **Registration Required**

This training is limited to 35 participants.

### **INCIDENT REPORT TRAINING**

Facilitator: Todd Ryan

Robert Steinhauer

Agency for Persons with Disabilities

Date: December 6, 2010

Time: 10:00 a.m. – 12:00 p.m.

Location: Room 140

Joseph P. D'alessandro Office Complex

2295 Victoria Avenue Ft. Myers, FL 33901

**Description:** This training will review the APD protocol/procedure for reporting and completing incident reports. Training will focus on the types of events or incidents that must be reported, time frames for reporting and how to complete the Incident Report form.

#### **Registration Required**

This training is limited to 35 participants

#### MEDICATION AWARENESS TRAINING

Facilitators: Susan Kinzey, LPN

Agency for Persons with Disabilities

Tom Cuomo

Registered Pharmacist

Date: December 10, 2010 Time: 10:00 a.m. – 12:00 p.m.

Location: Room 140

Joseph P. D'alessandro Office Complex

2295 Victoria Avenue Ft. Myers, FL 33901

Description: This training session is a continuation of topics not covered in the medication informational areas of Core Competencies training. Topics included, but not limited to, drug expiration dates: what do they mean, safe storage. Environmental and physical, interactions, reactions: expected and non-expected. Laboratory tests related to therapeutic levels, what level-dependent means, and how a drug level is achieved and maintained. Food and medications: what to eat or avoid, when and what to eat with which medications. Also generics vs. name brands, what is a drug vehicle, vehicles used in the formulation of drugs, same drug, different routes of administration, which route is best for who. Questions will also be welcomed, and any other areas of interest that are relevant to the safe and informed administration of medications will be discussed.

#### **Registration Required**

This training is limited to 25 participants

New Rule 65G-8

#### REACTIVE STRATEGIES

Facilitator: Dennis Coppola

Agency for Persons with Disabilities

Date: December 7, 2010 Time: 9:30 a.m. – 11:30 a.m.

Location: Room 140

Joseph P. D'alessandro Office Complex

2295 Victoria Avenue Fort Myers, FL 33901

**Description:** The purpose of the training is to discuss Rule 65G-8 that was implemented August 7, 2008. Topics covered include each component of the Rule as follows:

Definitions

Approved Emergency Procedure Curriculum Reactive Strategy Policy and Procedures

Initial Assessments

Authorization for Specific Reactive Strategies

Limitations on Use and Duration of Reactive Strategies

Seclusion and Restraint Chemical Restraint Prohibited Procedures

Documentation and Notification

Access to Rules Enforcement

All behavior-focused home providers and behavior intensive providers **must** attend the training. Anyone else interested in learning about the Rule are welcome to attend.

Website of interest:

http://www.flrules.org/gateway/ChapterHome.asp?Chapter=65G-8

#### **Registration Required**

This training is limited to 20 participants.

### **ZERO TOLERANCE**

Facilitator: Diane Whisman

Robert Steinhauer

Agency for Persons with Disabilities

Date/Time: November 19, 2010 / 12:30 – 4:30

December 13, 2010 / 9:00 – 1:00 December 16, 2010 / 12:30 – 4:30

Location: Room 140

Joseph P. D'alessandro Office Complex

2295 Victoria Avenue Ft. Myers, FL 33901

**Description:** Participants will receive information on abuse, neglect, and exploitation and domestic violence; including definitions, mandatory reporting requirements, and related laws and rules. This training includes the Zero Tolerance Initiative on Sexual Abuse against People with Disabilities module. May be taken at the District office through classroom training or online through Tallahassee Community College (see below\*).

Note: This training is mandatory/required for all support coordinators and providers who have not previously attended.

\*\* It is required this training be taken once every three years.

#### **Registration Required**

This training is limited to 50 participants

\*Tallahassee Community College

Website: <a href="http://www.APD.myflorida.com">http://www.APD.myflorida.com</a>

Select: Customers Select: Training Select: Required

Select: APD; training site at TCC



Explanation of Core Assurances Section 2.1 Required Training

The Quarterly Training Calendar WILL NOT meet all requirements listed in your contract!!

You must pursue your own educational opportunities as well

#### **Primary Responsibilities:**

Educate yourself and your employees with ongoing training on how to specifically serve each person you support. Whatever you do to educate your employees should be documented in these categories.

Maintain records of educational opportunities and document time spent getting to know exactly how to meet individual needs and expectations of EACH person you support.

- Independent or Solo Providers
- Agencies
  - o Agency owner's certifications
  - o Personnel files on all employees

Provide all requested information to Delmarva annually for review. Always maintain a master file to copy for review. Never send originals. APD does not replace lost certificates.

Some classes must be taken within a certain timeframe. Details are in the Handbook. Some certifications must be renewed periodically. Note expiration dates on certificates and keep them current.

#### 2.1 Required Training

Each required element consists of two responsibilities to keep in mind: Provider/Owner and Employee

- 1. Emphasis on individual choice and rights.
- 2. The responsibilities of and procedures for maintaining the health, safety, and well-being of the people you support.
  - a. CPR, First-Aid, HIV/AIDS, and Infection Control apply to this requirement. You may also look for information about specific things on the internet, brochures from doctors' offices, etc. that relate to helping an individual live in safety and health.
  - b. All providers and employees must take these courses. Note expiration dates and make sure to keep your certification current.

## Explanation of Core Assurances Section 2.1 Required Training (Continued)

- 3. Recognition of abuse and neglect and required reporting procedures, to include domestic violence and sexual assault.
  - a. Zero Tolerance must be taken by EVERYONE!
  - b. Reporting procedures include both the hotline 1 800 96 ABUSE and reporting to the Agency for Persons with Disabilities Area Office.
  - c. Requirements for Department Notification are outlined in the Core Assurances in Section 2.2. All providers and employees must be trained.
- 4. Development and implementation of the required documentation for each service.
  - a. You must understand the documentation required of your services. Different services require different paperwork. Doing paperwork incorrectly can result in pay-back of funding.
  - b. You may simply photocopy the information in the handbook and document that you have studied it and have also trained each of your staff on what is required. For example, definition and required elements of a Service Log, Monthly Summary, and Progress Notes.
- 5. The Medicaid Waiver Services Agreement and its attachments, the Handbook and its Appendices, and the use of the Personal Outcomes to establish a person-centered approach.
  - a. Independent Providers and Agency Owners:
    - i. Must educate yourself on what the handbook says for each service you provide.
    - ii. Must educate your employees on the requirements for each service.
- 6. Other training specific to the needs of the individual.
  - a. All providers and employees must pursue education relating to the unique needs and preferences of the people you support. This can be done by learning from a person's family how a person communicates, attending workshops and seminars, researching on the internet. You can find knowledge everywhere; just remember to document! This is the basis for being "personcentered".
- 7. Direct Care Core Competencies Part 1 and Part 2.
  - a. Everyone must complete both parts.
  - b. Instruction and certificate formats:
    - i. Classroom sessions offered quarterly through APD
      - 1. Two certificates are provided:
        - Part 1: Introduction to Developmental Disabilities.
        - Part 2: Health & Safety.
    - ii. Online training through Tallahassee Community College

Tallahassee Community College Website:

http://www.APD.myflorida.com

Select: Customers Select: Training Select: Required

Select: APD; training site at TCC