

SUNCOAST REGION QUALITY
STEERING COMMITTEE

Meeting Minutes
March 9, 2009

Attendance: Betty Beauchaine (FCC), Carl Littlefield (APD), Rebecca Vasey (Consumer of Service), Deborah Morgan, (Provider/Support for Ms. Vasey), Marcia DiGrazia (AQL), Ann Graybeal (Parent) Janis Alberti (Provider), Joanna H. Rydzewski (Parent), Patricia Hayston (Family member), .David Hawthorne (Provider), Patty Rendon (WSC), Tom Nurse (Parent),

Guest: Judith Redding (APD), Gary Hartsfield (Provider by conference call).

Not in Attendance: Karlton Ballard (Transition), Deborah Davis (Transition), Stepanie Engley (Medicaid), Jennifer Stone (Provider), Dierdra Walker (Provider), Delmarva representative.

Meeting: The meeting started at 10:10 a.m.
Minutes approved with correction.

Any agenda items please send to Marcia or Dierdra.
The meeting was adjourned.

Topic of Interest:

Marcia DiGrazia provided Delmarva data from the last quarter report (January 09) to stimulate discussion regarding the areas of quality that the committee might want to review over the next year. It was noted that without a framework to work from, the members do not have question or concern to review, Delmarva alerts SunCoast about providers who are scored Non-emerging, background screening Alert, Health/Safety Alerts and Right Violation Alerts, immediately upon review. Those violations are addressed with the providers and resolved or further actions are taken. All other violations are discovered when we receive a copy of the provider's report, 60 – 90 days after the review.

Carl Littlefield reviewed some of the changes we should expect to see with the new contract of Quality Assurance. A new tracking form set up by the Federal Government of Quality Indicators was passed around. Area Administrators met several times and discussed what they saw as deficits in the current system. It is too late in the process for the Steering committee to offer input.

Delmarva's contract was expanded through December 2009. The new contract should help bring back safeguards, what's important to the Federal Government and APD; add system performance that goes beyond what the Federal Government requires. Marcia will attempt to locate the Delmarva contract on the internet and bring a copy to the next meeting.

The members discussed the potential use of the data system that was set up by the SunCoast during the initial phase of the Steering committee. The members would

like to see what reports are being generated by this system, how each unit used the system to monitor quality over site.

It is a huge system. Recently the system is tracking repeated offenders of non-compliance in the area of Licensing Unit. Providers have experienced being fined as a result.

Patty Rendon asked; how are we assured the APD departments are interacting with each other? Does each unit know what the other is doing? Carl stated that management meeting are held weekly for management to interface. Judith Redding, who works in the Human Development, stated that the management team is getting better. Some red flags shouldn't have been there and so should. Flags are there for a year to keep an eye on the provider to ensure stability. Licensing and training are trying to enable providers to obtain training and development to correct shortcomings and correct deficits. Of the 2000 providers, probably 1/3 of them we are assisting.

Patty Rendon asked about when there is a disconnect between the WSC, Liaison and management. Carl asked for her to describe it in writing so he could have a better understanding of the situation.

QSI Update:

Carl has not been notified from the Central office of the use of the assessment results. Patty reminded member to let parents know that they should request a copy of the assessment from the QSI if they want it.

Carl mentioned that APD is moving very quickly in CDC because of cost savings.

Tom asked if rebasing was being seen as a problem with individuals receiving needed home improvements or safety equipment. It was explained that the Tier project and the Rebasing has not, to anyone's knowledge in the SunCoast office, prohibit a consumer from asking for or receiving medically necessary home modifications or equipment for health and safety needs. Denise Oetinger from the MW unit had looked into this question after the February meeting when the question came up then.

There was a discussion on the stimulus package being address and how it might impact our agency. We are still enrolling providers; however, we only list the providers that are needed in their specific counties.

At 12:10 PM the meeting adjoined.

Next meeting will be on May 11, 2009 at 1313 Tampa Street, Tampa Suite 517, from 10 – 12.