

SUNCOAST REGION QUALITY STEERING COMMITTEE

MISSION: "To promote continuous improvement of the SunCoast Region's service systems by providing recommendations and guidance; thereby encouraging effective, quality services that support individuals with developmental disabilities"

AGENDA

January 23, 2008

| TOPIC | SPEAKER | ACTION TAKEN/REPORT |
|---------------------|----------------------------|---|
| Minutes November | Chairperson | |
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| FCC Meeting | | |
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| Complaint Protocol | Laurie Harlow | Process Map |
| Recoupment Protocol | Laurie Harlow | Review of State Protocol |
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| IRIS Update | Tom Nurse & Jennifer Stone | Overview of current situation What's next for Communication? |
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| Regional Update | Carl Littlefield | |
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| New Business | Chairperson | |
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| Next month agenda | | Med waiver Unit Systems Update |
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Next Meeting February 11, 2008 at the DD Center, 1201 102 Ave. N., St. Petersburg