

Hardware/Software Minimum Requirements

Any computers that are used to access Harmony applications must meet the minimum system requirements outlined below:

Harmony Certified System Requirements	
Operating System:	Windows 7 / Windows 8.1
Operating System for EVV:	iOS 8 or higher Android 5(Lollipop) or higher
Browser:	Certified: Internet Explorer 9, Internet Explorer 10, and Internet Explorer 11 Note: If using Harmony versions 8.1.1 or later, Internet Explorer Compatibility View settings should be disabled. For versions prior to 8.1.1, Internet Explorer Compatibility View is required.
Browser for Mobile Solution:	Microsoft Internet Explorer 10 or higher Safari 8 or higher Mozilla Firefox 39 or higher iOS 8 or higher Android 5(Lollipop) or higher
Processor:	2.0 GHZ processor or better
RAM:	2 GB (minimum) 4 GB (recommended)
Screen Resolution	Minimum: 1024x768 (1280x1024 is ideal)
Internet Access:*	40-45 Kbps (kilobytes per second recommended for each concurrent user)
Maximum Latency	100ms or less
Microsoft	Certified: Microsoft Office 2003, InfoPath 2003 and 2007 Supported: Microsoft Office 2007 and 2010, InfoPath 2010
*Harmony does not support dial-up access	

While it is possible that Harmony products will work on other browser versions/platforms or alternate operating systems (such as MAC operating systems), the software may not perform as expected.