

How to Unlock Your APD Windows Account

Step 1

Please go to <http://passwordreset.apd.fl.local:8888/>, click the “Reset Password / Unlock Account” link. When the ADSelfService window opens, click the “Unlock Account” button. (Figure 1.1)

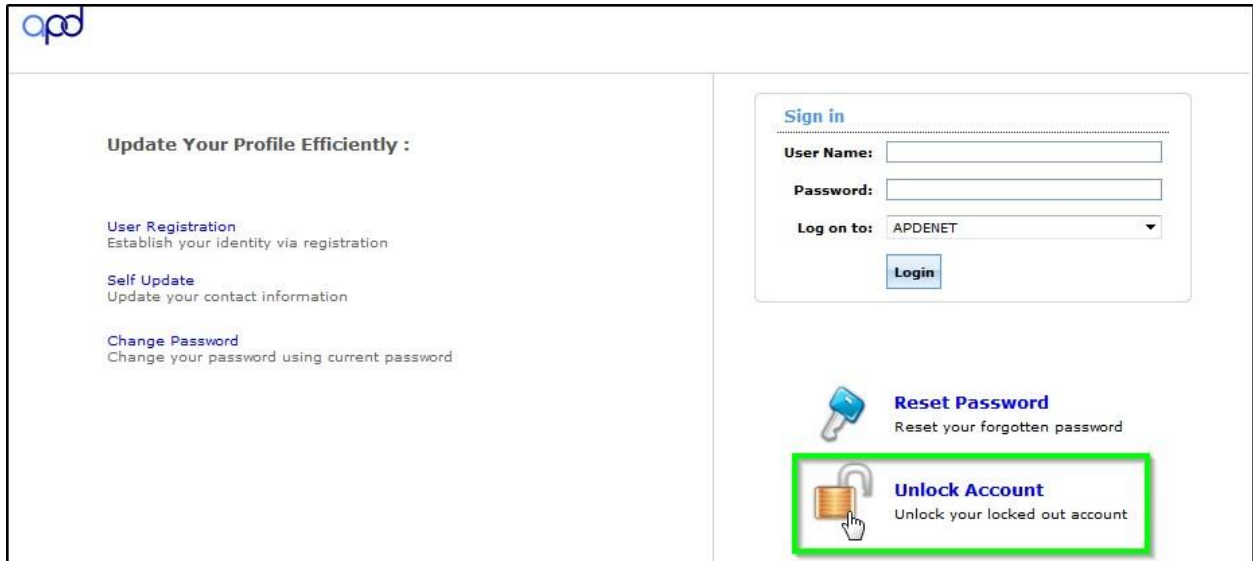


Figure 1.1

Step 2

Enter your Windows user name (Domain User Name), select 'APDENET' from the drop down menu and click the “Continue” button. (Figure 1.2)



Figure 1.2

Step 3

Enter the answers (Ans:) to your security questions (Que:) and click “Continue”. (Figure 1.3)

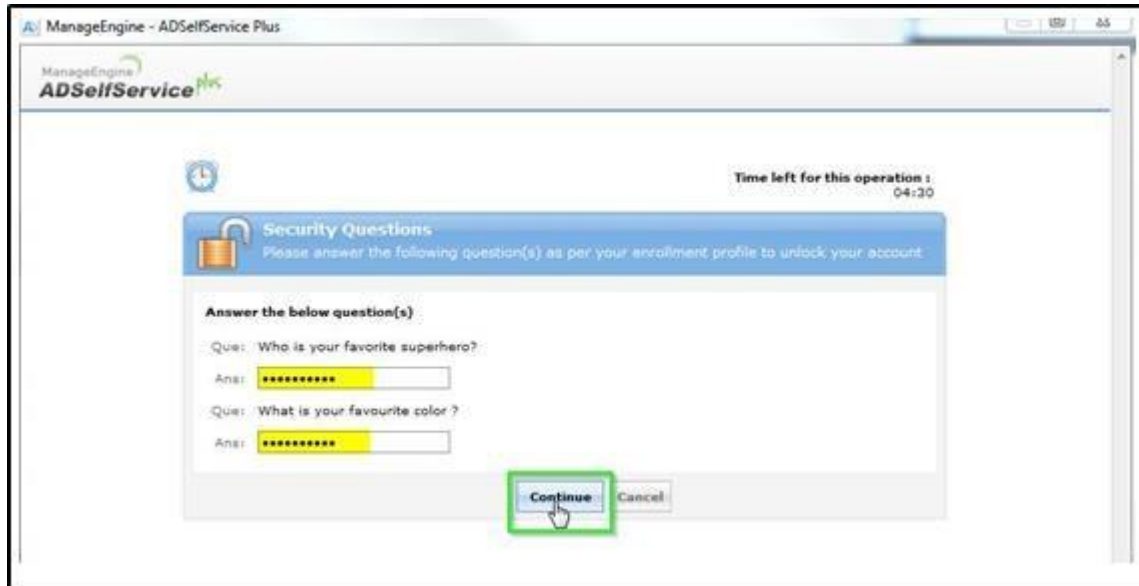


Figure 1.3

Step 4

Click the “Unlock Account” button. (Figure 1.4)

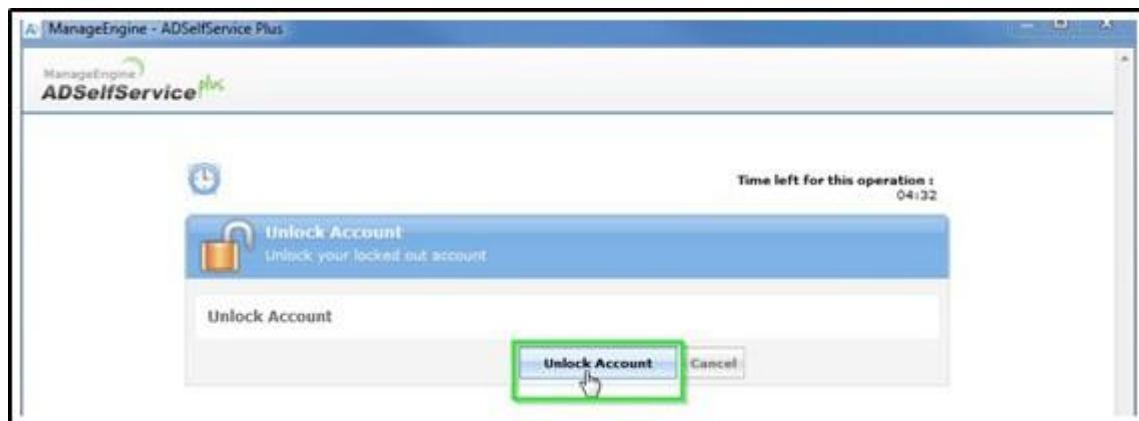


Figure 1.4

Step 5

If you receive the message below, your APDENET Windows account is now unlocked. Please close the window and log in to Windows. (Figure 1.5)

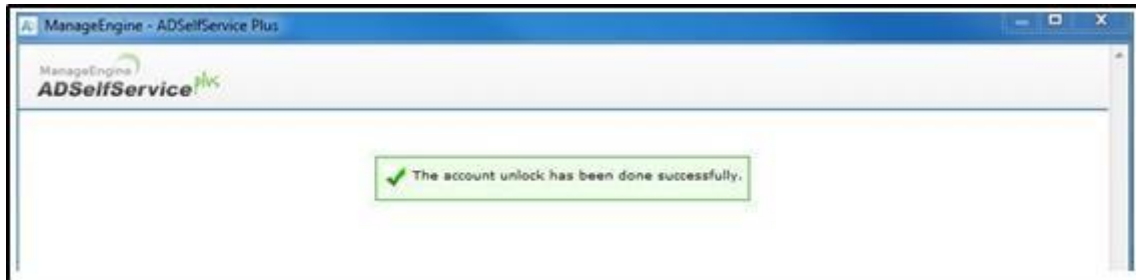


Figure 1.5