

Mariella is 27 years old. She lives in her family home with her parents. Her younger sister Gracie has recently graduated from college and lives about 2 hours away. Mariella is on Tier 3. She attends ADT three days a week and has a companion a couple other days. She also has some behavior analysis, transportation, respite, and full support coordination.

Under iBudget Florida, the process begins by her waiver support coordinator (WSC) meeting with her and her friend, Sarah. The WSC brings her information about the services she was preapproved for and her budget amount. Since Mariella is an adult living in a family home, she was automatically preapproved for Waiver Support Coordination, Life Skills Development services, Personal Supports, Transportation, Person Centered Planning, Family & Legal Representative Training, and Adult Dental Services. Since she had been approved for behavior analysis under the Tier waiver, she was also automatically preapproved for that service. Her budget is about the same as she has now.

Together, Mariella, Sarah, and her WSC make a few decisions. One is whether or not Mariella and Sarah want to use the consumer website to create their plan. They decide not to for now. Another decision is whether to apply for other services. They decide to apply for behavior assistant services. The main decision is how to allocate the funding for waiver services. They decide to get similar amounts of services as she does now, but she slightly reduces the amount of ADT, companion, and transportation to allow funding for the behavior assistant services. The WSC inputs their proposed cost plan into the WSC portal of the iBudget Florida online system. The WSC hits “submit”, and the plan is sent electronically to the area office.

Since this is Mariella's first plan under iBudget Florida, it must be reviewed and approved by a "live" person. After this plan, the online system can automatically approve many types of changes. The area staff receives and reviews the proposed cost plan. Since Mariella meets the handbook requirements for receiving behavior assistant services, she is approved to receive that service. Since Mariella's plan addresses her health and safety needs and meets all requirements, it is approved.

Service authorizations are automatically generated by the online iBudget Florida system. Mariella's providers are notified by email and download the service authorizations. They proceed to provide services. They occasionally submit the service logs online. These service logs, along with paid claims information, can be viewed by the WSC, Mariella, and Sarah to help them manage Mariella's budget.

Mariella attends the Life Skills Development Level III (ADT); goes into the community and receives respite with her Personal Supports provider; and receives full support coordination, transportation, behavior analysis, and behavior assistant services.

A few months later, Mariella's behaviors intensify somewhat. Mariella, Sarah, and her WSC review her service use and cost plan to see how to address it. They see that Mariella, as is often the case, missed a few sessions of her Life Skills Development services. They rebudget that funding for additional behavior assistant services. They also decide to see if Mariella's sister Gracie can provide additional respite as a natural support, and they rebudget funding from future Personal Supports (used for respite) to behavior analysis. The WSC enters the plan into the online system and submits it. Since the plan is still within acceptable parameters and they are not requesting new types of services, the system automatically approves the

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revised cost plan and generates revised service authorizations. The providers receive emails to notify them, and they download the new service authorizations.