

## Supported Employment Provider Scorecard Description of Indicators

Employment is a top priority for all state agencies. The Agency for Persons with Disabilities has developed a Supported Employment scorecard that focuses on some of the most important indicators that help people with developmental disabilities access and retain jobs in the competitive workforce.

The Agency for Persons with Disabilities (APD) is implementing a scorecard for Supported Employment (SE) providers as a way to improve employment outcomes. It is anticipated that additional or alternative indicators will be revisions to the scorecard as other data sources are identified to improve measures of provider performance.

**Indicator:** The methodology employed to rank Supportive Employment (SE) is based on two constructs:  
(1) As consumers gain skills in the job setting the cost of service intervention declines; and  
(2) Delmarva quality assurance reviews provide a score for providers based on regulatory compliance focused on ensuring quality services.

### Description:

- Column A – The column displays each provider’s overall rank among SE providers in the APD Area. The ranking is based on the sum of all rankings divided by the number of ranks.
- Column B – The column displays each provider’s overall rank among SE providers in the State. The ranking is based on the sum total of all ranks divided by the number of all providers.
- Columns C and E – The scores the provider received as a result of the quality assurance review performed by Delmarva.
- Columns D and F – The column displays each provider’s rank among the APD Area for the respective Delmarva quality assurance review.
- Column G - The total number of unduplicated consumers who received SE services during FY 10 -11 by provider compared to the consumers in FY 11/12.
- Column H – The average SE expenditures per consumer in FY 10-11 by provider.
- Column I – The average SE expenditure spent in FY 11-12 per consumer for each provider.
- Column J – The percent of expenditures decreased (+) or increase (-): This is Column I divided by Column H. If it’s positive, expenditures decreased and if it’s negative, expenditures increased.
- Column K – A numerical rank is assigned to each provider based on the expenditure results of column J.

**Ranking:** Identifies the position of a supported employment provider among all APD Area SE providers, based on financial indicators and the most recent quality assurance discovery review.