



December 2013



## Merry Christmas



### SUPERINTENDENT'S CORNER

This is a special time of year for Sunland as we celebrate the holiday season in grand style! Many activities have been planned for the enjoyment of our residents. The Center is beautifully decorated, and many special activities and parties have added an air of excitement to the campus. I appreciate the time and effort everyone has contributed to this joyous holiday season, and for all you do to make this a very special time of year for our residents.

The annual Christmas Tea, held on Tuesday, December 17 was a grand occasion for staff to gather for a time to enjoy holiday goodies and fellowship with one another. At the tea, the 4<sup>th</sup> Quarter Star Awards were announced, as well as the Star Employee of the Year and Star Team of the Year. The Star Employee of the Quarter is John Dobek, of Unit 3. The Star Team of Year also came from Unit 3 and included: Scottie Hewitt, Rochelle Glynn, Kenneth Grantham, Oliver Williams and Terrance Ellis. The Star Employee of the Year is Leontyne Clay of Unit 1, and the Star Team of the Year is Willie Stevens of Staff Development and Stacy Collins of Unit 1.

DDDP staff observed their first annual Christmas Tea on Wednesday, December 18, which was also celebrated in high fashion. During the tea, the 4th Quarter Star Awards were announced, as well as the Star Employee of the Year and Star Team of the Year. The Star Employee of the Quarter is Michael Baugher, from the Nursing Department. Mr. Baugher was also named as the Star Employee of the Year. The Star Team of the Year went to nine employees to include: Terrance Holmes, Renata Lloyd, Carlos McMillan, Tim Highsmith, Joe Medley, William Owens, Bryon Jeter, Daryl Chavers and Jason Pruett.

Please join me in congratulating each of these employees on their selection for these prestigious awards. Certainly all of them have gone above and beyond the call of duty in carrying out their duties and ensuring the highest level of quality services for our residents.

It is my pleasure to celebrate the holiday season with the staff and residents of Sunland Center. I trust that each of you will also enjoy this time with your families and loved ones. Wishing you all a very Merry Christmas and blessed and prosperous New Year!

*Merlin Roulhac*

**Merlin Roulhac,  
CPM, FI-CBA  
Superintendent**





# Star Awards Of The Year



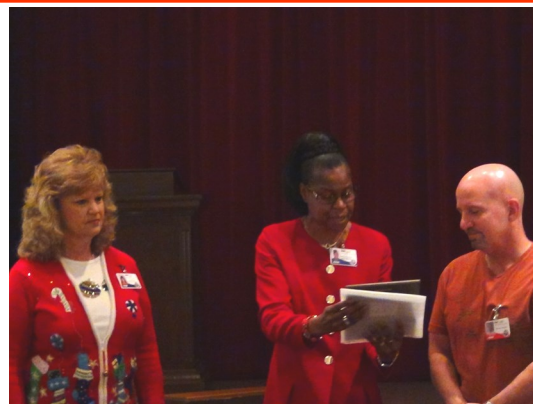
## **Sunland Marianna Star Employee of the Year Leontyne Clay, Unit I Social Worker**

She was selected for going above and beyond by searching for and locating several long lost family members of a resident in Unit I. Even though she encountered numerous roadblocks along the way, she continued to search and eventually located the family members. Those family members were ecstatic to be united with their love one and have since visited several times at Sunland with the resident. Leontyne is pictured above with Lucious Williams, Merlin Roulhac, Darlene See and Kim Kennedy.

## **Sunland Marianna Star Team of the Year Willie Stevens and Stacy Collins**



Willie Stevens and Stacy Collins were selected as the team of the year for their successful efforts in reviving a Madison House resident who had stopped breathing. The pair were in a nearby Professional Crisis Management training class when they heard staff at Madison House calling out for help. Stevens, who is a certified CPR instructor, and Collins responded to the scene and teamed up to perform CPR on the resident. After several cycles of the CPR routine the resident took a huge gasp of air, much to the relief of everyone involved. Pictured above with Willie is Merlin Roulhac, Linda Patterson, Heather Traylor and Darlene See. Not pictured is Stacy Collins, who was unable to attend the award ceremony.



## **DDDP Star Employee of the Quarter & Year Michael Baugher**

In October 2013, volunteers were requested for a nurse from DDDP to accompany staff, security and a resident from Sunland Marianna on a long trip to Dade County. Mr. Baugher quickly volunteered to do so. In November the need arose again, and Mr. Baugher willingly stepped up to assist, even though the need was not from the DDDP campus. He displays an upbeat and willing attitude to assist whenever a need arises, and is a true team player. Above Michael (far right) is pictured receiving his award from Merlin Roulhac, Superintendent and Darlene See, Assistant Superintendent

## **DDDP Star Team of the Year— East & West Unit Staff Terrence Holmes, Renata Lloyd, Carlos McMillan, Tim Highsmith, Joe Medley, William Owens, Byron Jeter, Daryl Chavers & Jason Pruett.**



This team was recognized for exhibiting team cohesiveness. They carried out their duties in an exemplary manner during a contraband confiscation search of the DDDP East and West Units. Because of their efforts, the search was successfully completed and ensured the safety and security of this facility. Picture above is Ms. Roulhac and Ms. See, along with Forensic Director Paul Coley and Security Director Roland Lipford, congratulating several members who were present at the DDDP Christmas Tea on their selection as the DDDP Star Team of the Year.





## Star Awards



### Star Employee of the Quarter - John Dobek

Unit III employee John Dobek (center) was selected as the Star Employee of the Quarter on the Marianna campus. When a Unit 3 resident was hospitalized, John took time during his off duty hours to visit the resident. During a visit, he discovered the resident had been transferred to another facility and immediately reported this information to Sunland. His actions demonstrated care and compassion for the residents entrusted to our care. John embodies the character quality of Attentiveness by valuing the worth of another person.

Pictured with John are Elizabeth Mitchell, Unit III POA, Merlin Roulhac, Superintendent and Darlene See, Assistant Superintendent.

### Star Team of the Quarter - Unit 3 Scotty Hewett, Rochelle Glynn, Kenneth Grantham, Oliver Williams and Tarrance Ellis



As a team, these staff quickly responded to an emergency situation which occurred at Connally Manor involving smoke due to a burned out fan motor. These staff quickly evacuated all residents ensuring their safety and well-being. By their actions, they demonstrated the character quality of alertness which is being aware of what is taking place around you so you can have the right responses. Pictured above with the Star Team of the Quarter are Elizabeth Mitchell, Unit III POA, Merlin Roulhac, Superintendent and Darlene See, Assistant Superintendent.

## Christmas At The Chapel

### Christmas Nativity Program at the United Chapel







# Christmas At Sunland



## Christmas Tree Lighting—December 5th



HSW II Nehemiah Gilbert (left) hangs an ornament on the tree for Johnson House under the watchful eye of Morris G. (right)



The Praise Team from Crossway Fellowship, which includes Sunland's own Donna Conrad (third from right) provided entertainment



James Godwin Jr., CSS Director, served as the Emcee for the event

## The Riverside Elementary Beaver Chorus performed on December 11th.

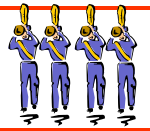


The 39's Choir from Chattahoochee put on their usual great show on December 12th





# 2013 Christmas Parade



Superintendent Merlin Roulhac and Andy J.



The gang from Maintenance / Operations



Rex Chambliss and his trusty side kick Lynn L.



The Pathways staff and residents ride on their well decorated float.



The Marianna High School band was one of two bands in the parade. Also in the parade was the band from the Marianna Middle School.



Santa Claus as usual was the crowd's favorite and here he is pictured with Sparky The Dalmatian in the Fire Truck from the Jackson County Fire and Rescue Department.

***Special thanks to Lori Burke for these photos of the Christmas Parade***





# Christmas Program



Assistant Superintendent Darlene See



Unit III presented the 12 Days of Christmas by the Miracle Workers From Humble, Texas.



Donna Conrad from Recreation led the audience in a rendition of Gloria!



Unit I Day Program's skit had TV reporter Willie Weedwacker (far left) on the hunt to find folks with the joy of Christmas.



As usual the annual appearance by the Grinch at the Christmas Program was a big hit. Above the Grinch gets after the program's emcee James Godwin, Jr.

Oddly enough though, this year's Grinch seems to be a huge Auburn Tiger fan. Below he proudly displays his Auburn chair and jersey to the delight of the other War Eagle fans in attendance. Of course this was met with a loud chorus from Florida State fans doing the Tomahawk Chop and chanting Go Noles!







# Christmas Tea



Jodi Davis (left) gets his plate loaded by Marilyn McCalister, Barbara Franklin and Nikki Spires



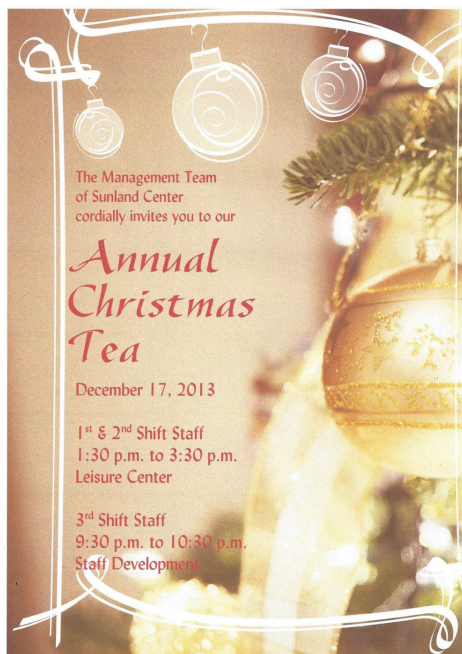
Latonya Wooden and Roger Cosson are served by Shirley Young, Wendy Baxley and Kim Lindahl.



Unit III was well represented as above David Windham (complete with his Elvis T-Shirt) enjoys his goodies.



Rex Chambliss samples the punch served up by Lynn Baxley and Rita York.



Unit I Residential Services Supervisors Jennifer Edwards (left) and Rose Crews (right) are all smiles as they enjoy the festivities.





# Christmas With The Community



The annual Christmas Party at the Catholic Church as usual was enjoyed by all. Karen Henrickson, Sunland's Volunteer Coordinator is pictured with the group in the second photo.



Below the Ladies of Morning Circle of 1st United Methodist Church in Marianna hosted a Christmas Party for some of the Sunland residents. They are pictured with Karen Henrickson, Sunland's Volunteer Coordinator.



The Ladies of First Baptist Church in Sneads, along with Sunland Volunteer Coordinator Karen Henrickson, are pictured at the Madison House party held at the Leisure Center.



A good time is always enjoyed at the annual Christmas Party given by the Sons Of Italy in Fort Walton Beach., pictured above. Below many of the residents from Sunland enjoyed hitting the dance floor.





# Special Olympics Jackson County

## Sonics Bring Home Gold In Softball



The Sonics softball team took part in the Special Olympics State Fall Games at the ESPN's Wide World of Sports at Disneyworld in Orlando on November 15th and 16th. In softball the Sonics defeated the Miami Dade Magic in two games to win the Gold Medal.

Also at the State Fall Games all three individuals from Sunland that took part won either a bronze or silver medal. Those individual's, pictured below were Floyd N., Cheryl D. and Richard P.



## And In Flag Football



The Sonics traveled to Clermont, Florida for the Second Annual State Unified Flag Football Games held at the National Training Center on December 13th and brought home the Gold medal.

In the first game the Sonics took on the Broward County Spartans and after jumping out to an early big lead held on to win 27-20. In the Championship game the Sonics took on the Jaguars from Duval County and won 32-12. In doing so the Sonics won their first ever Gold medal in the sport of Unified Flag Football.



## Giving Back



The expanded children's activities that took place during the past Fall Festival was in a large part due to a partnership between Sunland and B & B Inflatables Fun World out of Dothan. The expanded activities were such a success that the folks from B & B Enterprises expressed a desire to give back to Sunland. And that is just what they did, presenting a check in the amount of \$800 to the Sunland Special Olympics program. The money provided is going to be used to purchase the Sonics basketball team brand new uniforms.

Pictured to the right Centralized Support Services Director James Godwin, Jr. accepts a check from Bob and Brenda of B & B Inflatables Fun World to be used to assist in the purchase of new basketball uniforms for the Sonics.





# Welcome Aboard

## Recent New Hires

Wonda Branning—HSW II—Connally Manor  
 Kytia Calloway—HSW II—Connally Manor  
 Dominique Johnson— HSW II—Connally Manor  
 Myrick Nelson—HSW II—Whispering Oaks  
 Collen Cook—SLPN—Unit II Medical  
 Barbara Franklin—Voc. Instructor I OPS—CSS  
 Shelita Grant—RN—Unit I Medical  
 Michaela Johnson—SLPN—Unit II Medical  
 Karan Berger—Behavior Specialist—Unit I  
 Devin Smith—HSW II Westside  
 Rameya Pinkard—HSW II Westside  
 Keith Corley—Food Control Spec.—Food Service  
 Antwain Scott—Food Control Spec.—Food Service  
 Brenda Pearson—HSW II—Grant House  
 Corey Ray—HSW II F/C—Pathways  
 Peter Antione—Food Control Spec.— Food Service  
 Roneika Williams—HSW II OPS—Pierce House  
 David Byrd—Maintenance Mech.—Maintenance  
 Anthony Hicks— Support Serv. Aide—Food Service  
 Bobbi Cason—Food Control Spec.—Food Service

## Current Sunland Vacancies

### Marianna

- **Registered Nurse**—multiple positions on multiple shifts—Closes 4/1/14
- **Registered Nurse Specialist**—multiple positions on multiple shifts Closes 2/1/14
- **Senior Licensed Practical Nurse**—evening & night shift Closes 6/1/14
- **Automotive Equipment Mechanic II** —Closes 12/31/13
- **Institutional Security Officer**—Night Shift Closes 4/1/14
- **Food Control Specialist**—multiple shifts and positions Closes 3/1/14
- **Dietician**—Closes 5/1/14
- **Behavior Program Specialist**—Units 1,2,3—multiple positions on all three shifts—Closes 12/31/13
- **Human Service Worker II F/C**—Pathways multiple shifts and multiple positions—closes 3/3/14
- **Human Service Worker II** —Unit 1, 2, 3—multiple shifts and multiple positions—closes 3/1/14

### DDDP—Chattahoochee

- **Registered Nurse Specialist F/C** — evening shift Closes 1/17/14
- **Institutional Security Specialist I**—multiple positions & multiple shifts —Closes 2/1/14
- **Human Services Worker II F/C**—multiple positions & multiple shifts —Closes 1/31/14
- **Behavior Analyst F/C**—Closes 1/10/14

# Into The Sunset

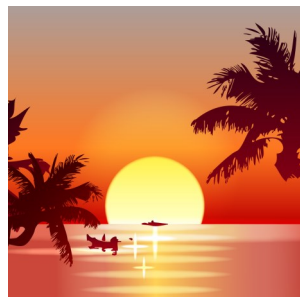
## Recent Retirements



Gary Cox, Behavior Analyst—Unit II  
 Pictured with Merlin Roulhac



Rusty Bennett, Operations Management  
 Consultant—Unit II  
 Pictured with Merlin Roulhac and Ken Phillips





# From The Office Of Quality Management

## Third Class to Successfully Complete New Sunland Supervisory Training

The third group of supervisors from Sunland Marianna and Chattahoochee received Supervisory Training Certificates of Completion November 19, 2013. For the first time, the training combined supervisors from both Marianna and Chattahoochee campuses. Training was conducted October 15 and 16, 2013 and team projects were presented to Leadership on November 19, 2013. The supervisors worked very hard individually and as team members to complete the training and emerged with additional tools necessary to perform their supervisory duties as effectively as possible.



Participants were:

Jennifer Edwards, Rose Crews, Boris Granberry, Lawanda Calhoun, Tonya Kelly, Sonja Leslie, Deshawn Wooden, Leila Payne, Daniel Basford, Virginia Lewis, Alice Bandele, Joe Grimsley, Shannon Stewart, Ronald Martin, Candace Roulhac, Jeanette Adams, Charles Wright, Derek Blanks, Roger Cosson, Cedrick Shaw, Antonio Sutton, Patricia Reid, Tedrick Shaw, Anthony Gray, Jana Perry. **Not Pictured:** Mango Davis, Susan King, Dimeita Highsmith, Darlene Copeland

## Sunland Leadership Participates in Organizational Performance Improvement Training

In mid-November, Sunland Leadership members participated in a two-day Organizational Performance Improvement Training led by the Office of Quality Management. The training focused specifically on Process Management and Problem solving and the purpose was to learn:

- how we become recognized as world class organization
- important terms related to quality management
- about customers, stakeholders, and partners
- how to identify and manage our work processes
- new tools and techniques to improve our services
- how to implement Plan-Do-Check-Act and the 7-Step Problem Solving Process

Emphasis on Sunland's four guiding principles (Focus on the Customer, Manage with Facts, Respect People, and Plan-Do-Check-Act) provided the framework for the course. Leadership members also developed their problem solving skills with instruction and practice in Sunland's 7 Step Problem Solving method:

- Reason for Improvement
- Current Situation
- Root Cause Analysis
- Countermeasures
- Results
- Standardization
- Future Plans

At the conclusion of the course, teams established during the two-day session were given Sunland Organizational Performance Improvement projects to which they will apply the 7 Step Problem Solving method. Bi-weekly progress reporting is required and a deadline for completion was set for mid-February when teams will present their Organization Performance Improvement Story (OPIS) for the assigned projects:

- Resident Injuries
- Overtime
- Employee Injuries
- Employee Attendance
- Forensic Bed Utilization

Pictured to the left are some of the Management Team in the two day training session.





agency for persons with disabilities  
*State of Florida*

## SUNLAND CENTER



# Outstanding Services

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