When Susie indicates that someone has hurt her (OR you observe a Bruise on Susie's leg).

The staff/provider does	?		
Communicates to whom	?	?	?
Documents it on	?	?	?
Follow up by	?	?	?

John does not like the way the provider just comes into his room. He tells the GH manager.

The GH manager does	?		
Communicates to whom	?	??	?
Documents it on	?	??	?
Follow up by	??	?	?

Lucinda doesn't want to go out in the community to work on her goal to make friends. This has happened for the last 3 visits by the provider.

The staff/provider does	?		
Communicates to whom	?	?	?
Documents it on	?	??	?
Follow up by	?	?	?

Robin and staff are grocery shopping. Robin falls at the store and breaks her leg. The staff immediately _____? While waiting staff _____?

The staff/provider does	?		
Communicates to whom	?	??	?
Documents it on	?	?	?
Follow up by	??	?	?

Provider/staff are driving to a medical appointment with Sam. At a stop light, the car behind crashes into the provider. The staff immediately _____?

While waiting staff _____?

 The staff/provider does ______?

 Communicates to whom _____? ____?

 Documents it on _____? ____?

 Follow up by _____? ____?