

Centers for Medicare and Medicaid Services'  
Home and Community-Based Setting  
Final Rule and  
The Role of the Waiver Support  
Coordinator (WSC)

**Rick Scott**  
Governor

**Barbara Palmer**  
APD Director



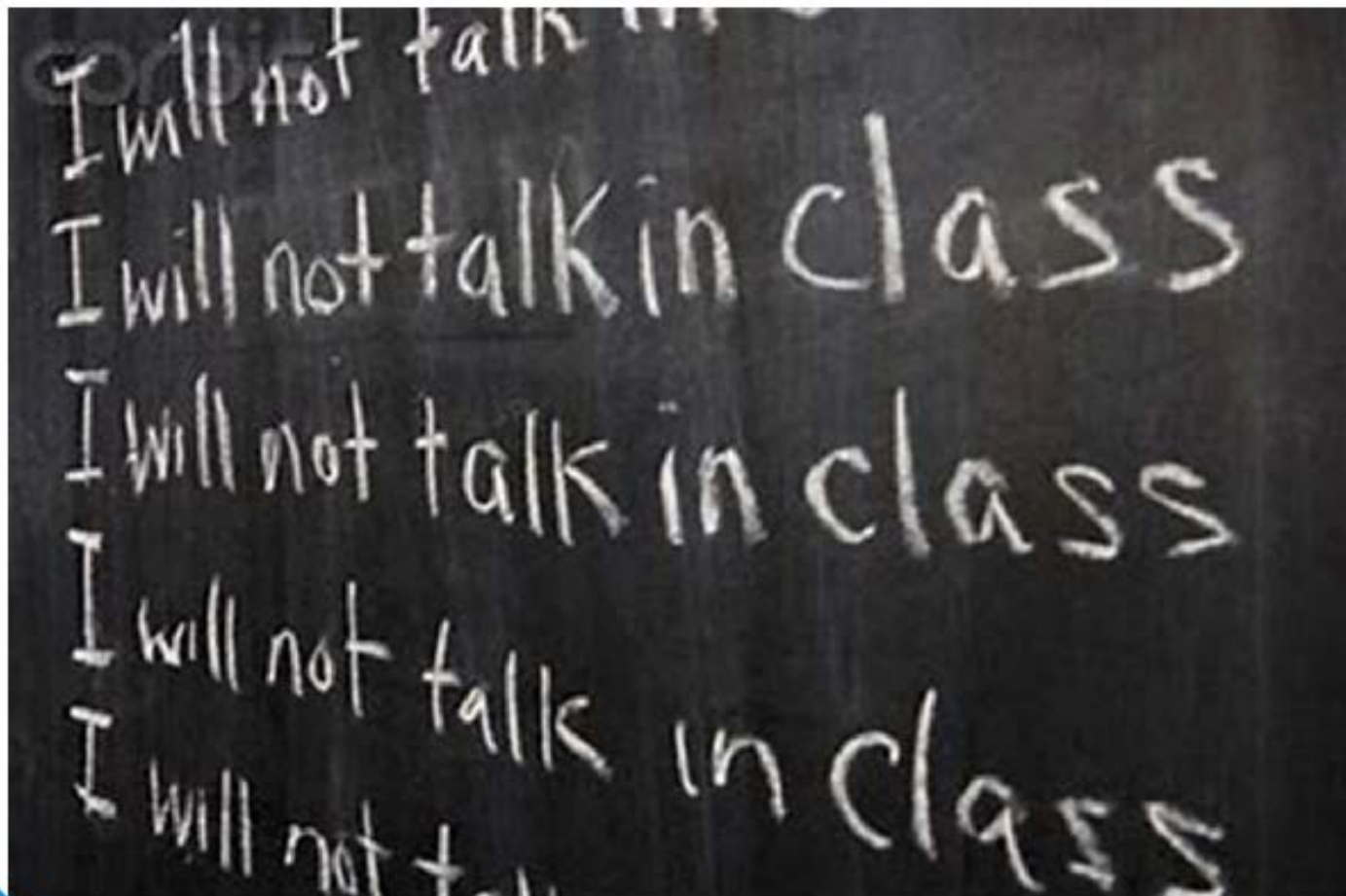
**Have you ever participated in something  
and five minutes in, it felt like...**



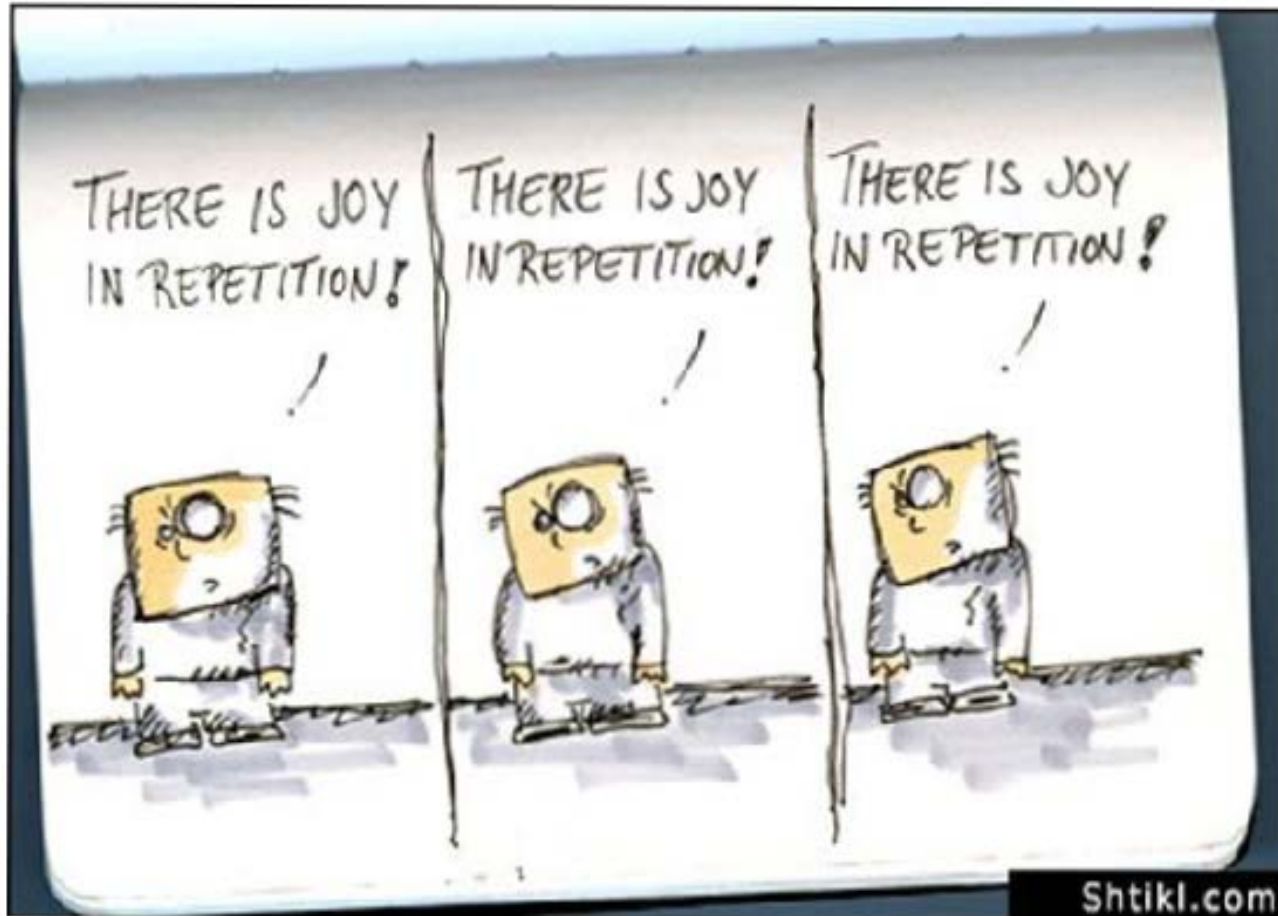
**And realized that the presenter had this in  
mind...**

**REPETITION  
IS  
THE KEY TO  
SUCCESS**

**But the whole thing sort of reminded you  
of...**



**And forced you the tell yourself this?**



**Well, this AIN'T that type of presentation.**



# Person-Centered Planning and the HCBS Final Rule

- Effective March 17, 2014
- Applicable to 1915(c) HCBS Waivers
  - Including the Developmental Disabilities Individual Budgeting (iBudget) Waiver
- For the first time, CMS set standards to ensure Medicaid-funded HCBS are provided in settings that are non-institutional in nature.
  - Establishes an outcome-oriented definition focused on the nature and quality of member's experience
  - Ensures members receiving HCBS:
    - have access to benefits of community living, and
    - have full opportunity to be integrated in their communities.
  - Enhances protections for persons receiving services
  - Defines PCP requirements and processes across specified HCBS waiver authorities







# EXACTLY... What does a WSC do?

- Advocate
- Organizer
- Process manager
- Problem solver
- Resource developer
- Advocate
- Investigator
- Trainer
- Educator
- Planner
- Coordinator
- Information gatherer
- Advocate



# What Role does a WSC Play in the Implementation of the Final Rule

- Advocate
- Organizer
- Process manager
- Problem solver
- Resource developer
- Advocate
- Investigator
- Trainer
- Educator
- Planner
- Coordinator
- Information gatherer
- Advocate

“ I CAN DO  
THINGS YOU  
CANNOT,  
YOU CAN DO  
THINGS I  
CANNOT;  
TOGETHER  
WE CAN DO  
GREAT THINGS.”

-MOTHER TERESA

# Person-Centered Planning Final Rule

- Codifies that person-centered service plan for participants in Medicaid HCBS programs must be developed through a person-centered planning (PCP) process
  - § 441.301(c)(1)
- Consistently defines PCP requirements and processes across specified HCBS waiver authorities
  - § 441.301(c)(2)

# The Client Advocacy Role

- An advocate is a person who pleads another's cause, or who speaks or writes in support of something.

*Princeton's WordNet* - <http://www.definitions.net/definition/advocate>

- A good advocate does his or her homework, and follows through on what they say they're going to do.
- An effective advocate understands that they have a responsibility, first and foremost, to those they serve – in this case, people living with developmental disabilities who may otherwise not have a voice.

# WSC Advocacy Role in the Implementation of the CMS Final Rule

- Talking to the client to find out what they think, want, and need regarding Final Rule requirements
- Speaking on the client's behalf, when requested
- Getting information the client needs so they know all the options open to them
- Explaining things to the client so they can make informed choices
- Empowering the client to make choices
- Telling the client everything anyone has told you regarding the client

