APD iConnect Launch

- Successful launch of APD iConnect on 12/4/18 released to WSCs and APD Staff
  - Initial Functionalities
    - Updating Consumer Demographics
    - Updating Contact Information
    - Adding / Updating Medications
    - HCBS Waiver Eligibility Worksheet

Future Rollouts

- Rollout #2 — Fall 2019
  - WSCs & APD Staff
  - New Functionalities
    - Person-Centered Support Plan
    - AIM Worksheet
    - Plans & Planned Services (formerly known as the cost plan)
    - Authorizations
    - WSC Progress Notes
    - SANs
Future Rollouts

• Rollout #3 – Early 2020
  – WSC claim processing
• Rollout #4 – Spring 2020
  – Wave 1 of Providers
• Rollout #5 – Late Spring / Early Summer 2020
  – Wave 1 Providers claims processing

Future Rollouts

• Rollout #6 – Summer 2020
  – Phase 1 EVV Processing
• Rollout #7 (and subsequent rollouts) - Fall / Winter 2020
  – Additional Waves of Providers
  – Additional EVV Phases
  – Consumer / Caregiver Portal

Provider Transition to iConnect

• Targeted to begin Spring 2020 with Wave 1 of Providers
  – Provider Record Management
  – Provider Documentation in Consumer Records
  – Incident Management
  – APD staff use of Licensing, Monitoring, and Provider Enrollment forms
  – Provider Enrollment / Expansion Applications
Overview of Procedure Code
Implementation Schedule

- The following is a projection as of 7/25/19 and is subject to change
- Provider Wave 1
  - Dental
  - Dietician
  - Nursing
  - Skilled Respite
  - Therapies (OT, PT, ST, RT)
    - Occupational Therapy
    - Physical Therapy
    - Speech Therapy
    - Respiratory Therapy
    - Specialized Mental Health Counseling

Overview of Procedure Code
Implementation Schedule

- Provider Wave 2
  - Behavior Services
  - Consumable Medical Supplies
  - Durable Medical Equipment
  - Environmental Accessibility
  - Personal Emergency Response System

Overview of Procedure Code
Implementation Schedule

- Provider Wave 3
  - Life Skills Development
  - Personal Supports
  - Residential Habilitation
  - Respite
  - Special Medical Home Care
  - Supported Living Coaching
  - Transportation
What if I provide services that are part of wave 1 and others that are part of another group?

Working in Two Systems

- APD has worked to reduce the potential for providers to work in two systems, but there is some possibility
- In cases where one procedure code is “live” in APD iConnect, but another is not, the biggest impact is on how the claim for reimbursement is submitted

Provider Use of APD iConnect

- With each provider rollout, providers will work within APD iConnect for a period of time to get used to the functionalities
  - Maintaining their provider record
  - Documenting services delivered to consumers
  - Using notes to communicate with WSCs regarding consumers
  - Using notes to communicate with APD staff regarding their provider record
  - Adding service-specific forms
Transition to Claim Submission

- As providers begin using APD iConnect for documentation, they will continue to submit claims as they currently do via the FMMIS Portal.
- During a subsequent rollout, providers will begin to submit claims via APD iConnect:
  - ONLY for services with procedures codes that are “live” in APD iConnect
  - Procedure codes scheduled for a subsequent rollout will continue to be billed via the FMMIS Portal
  - This is when there is potential to work in two systems.

Electronic Visit Verification (EVV)

- APD EVV services currently include:
  - Personal Supports
  - Respite
  - Nursing in non-licensed settings
- APD iConnect has a fully functional EVV mobile application at no cost to the providers:
  - APD iConnect does not currently interface with any other EVV mobile applications

Training

- Providers will participate in training in the months leading up to their scheduled rollout.
- Training will be limited to only those providers scheduled for the next rollout.
- Training provides access to the APD iConnect Training Site:
  - Opportunity for hands-on practice.
External Provider Interface

• Some providers currently use an Electronic Health Record (EHR) system
  – Purchased from a third-party vendor
  – Created by their own IT department
• APD iConnect will have the ability to import information from existing EHR systems
  – Providers will need to ensure their EHR system can export data in the format APD iConnect requires

External Provider Interface

• This is an example of what provider documentation looks like with direct entry in APD iConnect

External Provider Interface

• This is an example of the same data in an XML file
External Provider Interface

• Providers interested in the external provider interface should email iConnect@apdcares.org to request technical specifications documents

• Coming Soon: External Provider Interface eLearning video

Resources & Reference Material

http://apdcares.org/waiver/iconnect

• FAQs
• eLearning Videos
• Training Manual
• “Cheat Sheets”

Contact Us

iConnect@apdcares.org
Tour of APD iConnect