

CDC+ Acts as Fiscal Agent

CDC+ acts as the fiscal agent (with Mains' I Services as APD's subagent) for all consumers who participate in the program. CDC+ is not the employer of record. The consumer/ Representative receives a copy of all Electronic Funds Transfer (EFT) notifications and any paper checks. These copies will sometimes include the name "Mains'I," which will also appear on the Medicaid Statement of Benefits, where the amount billed will match the consumer's monthly budget amount. When reviewing these documents please do not report Medicaid fraud on Mains'I, as they serve as APD's subagent and process CDC+ payroll.

Family Café

The 23rd Annual Family Café will be held on June 11-13 at the Hyatt Regency in Orlando. This year's café will be a hybrid event, which means you can participate both in person and virtually. For more information or to register, please visit <https://familycafe.net/>. If you are requesting CDC+ funds to attend this event, you must receive pre-authorization, as CDC will not approve retroactively.

Fiscal Year 2021-2022 Budgets

Your CDC+ Consultant will soon receive a copy of your CDC+ monthly budget for Fiscal Year 2021-2022. A Budget Calculation Worksheet (BCW) will be issued even if there was no change to the monthly budget amount. If you feel the budget is incorrect, or if you have not received your 21-22 monthly budget by May 30, 2021, please notify your Consultant immediately.

CDC+ Website Information

The CDC+ website contains information on the CDC+ program and may also answer questions you may have. You can find it here: <https://apd.myflorida.com/cdcplus/>. The left-hand column provides a list of Important Links, which can help you navigate the website.

EVV Updates

CDC+ has launched the federally mandated Electronic Visit Verification (EVV) system. Only non-live-in DHEs and independent contractors (ICs) of In-Home Support (IHS), Personal Care Assistance (PCA), and Respite services (RSPH & RSPD) are required to participate. Recent enhancements now allow Representatives to reset their employee's passwords. For more information, visit our one-stop EVV resource at <https://apd.myflorida.com/cdcplus/cdcevv.htm>.

Remember: If calling or emailing for assistance, please allow at least 48 hours for a response. Please be considerate of all CDC+ consumers and provide enough time for staff to review and research your issue before calling/emailing back or contacting another staff member. If you or your employee have problems accessing the app, you can call to log or approve EVV shifts using the new EVV phone number: 877-336-4579.

CDC+ Training Opportunities

We're excited to continue offering trainings, which are now provided through Go-To. For a full list of trainings, see apdcares.org/cdcplus/cdctraining.htm (all trainings scheduled in ET). To reserve a spot, email cdc.trgregistration@apdcares.org and include: 1) Training type, date, and time; 2) First and last legal name; 3) Region name or county of residence; and 4) Email address and phone number.

CDC+ Customer Service

Customer Service line: 1-866-761-7043
CDC+ fax line: 1-888-329-2731
Hours: Monday-Friday, 8 a.m.-5 p.m. ET