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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

July 13, 2020

Provider Type(s): 39

Electronic Visit Verification Implementation Date Postponed Due to COVID-19 Pandemic

(For Behavior Analysis Services Provided in Regions 9, 10, and 11)

The Agency for Health Care Administration (Agency) is cognizant of the impact that the 2019 novel coronavirus (COVID-19) is having on providers in their efforts to ensure that recipients continue to receive timely care. The Agency will be postponing implementation of the electronic visit verification (EVV) requirements for behavior analysis services provided in Regions 9, 10, and 11 until further notice. We will continue to evaluate the situation to determine the best time to resume implementation activities and will provide ample notification of the new mandatory implementation/launch date.

As a reminder, during this postponement, the TELLUS EVV System will still be available to providers. We encourage providers to take advantage of this additional time to practice using the system so we can have a smooth transition in the future.

Other Information

To view training materials, please go to <https://4tellus.com/ahca-ba> and select the Training & Resources tab. If you have questions regarding training or system registration you may contact TELLUS at: 1.833.622.2422.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).

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