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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

September 15, 2020

Provider Type(s): 67

iBudget Provider Retainer Payments – Recoupment Process

The purpose of this alert is to notify Developmental Disabilities Individual Budgeting (iBudget) Waiver providers that the Agency for Health Care Administration (AHCA) and Agency for Persons with Disabilities (APD) have begun the recoupment process for providers that accepted a retainer (advanced) payment and also billed for services. As described in both the [April 3, 2020](#) and [May 6, 2020](#) provider alerts, and as posted on the [AHCA website](#), providers should not have accepted a monthly retainer payment and submitted claims for those same services during the month the payment was made.

Providers that accepted the retainer payment(s) and billed for services will be receiving a letter from AHCA notifying them that they have received an overpayment for Medicaid services. If you receive this notification, please follow the instructions in the letter to return any overpayments.

Please visit the AHCA COVID-19 Alerts [web page](#) to stay informed about AHCA's response to COVID-19 as it provides specific information pertaining to facilities, Medicaid providers, and frequently asked questions regarding Florida Medicaid requirements during the state of emergency.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(AHCAFlorida\)](#).

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