



agency for persons with disabilities  
*State of Florida*

# CHOOSING THE RIGHT HOME

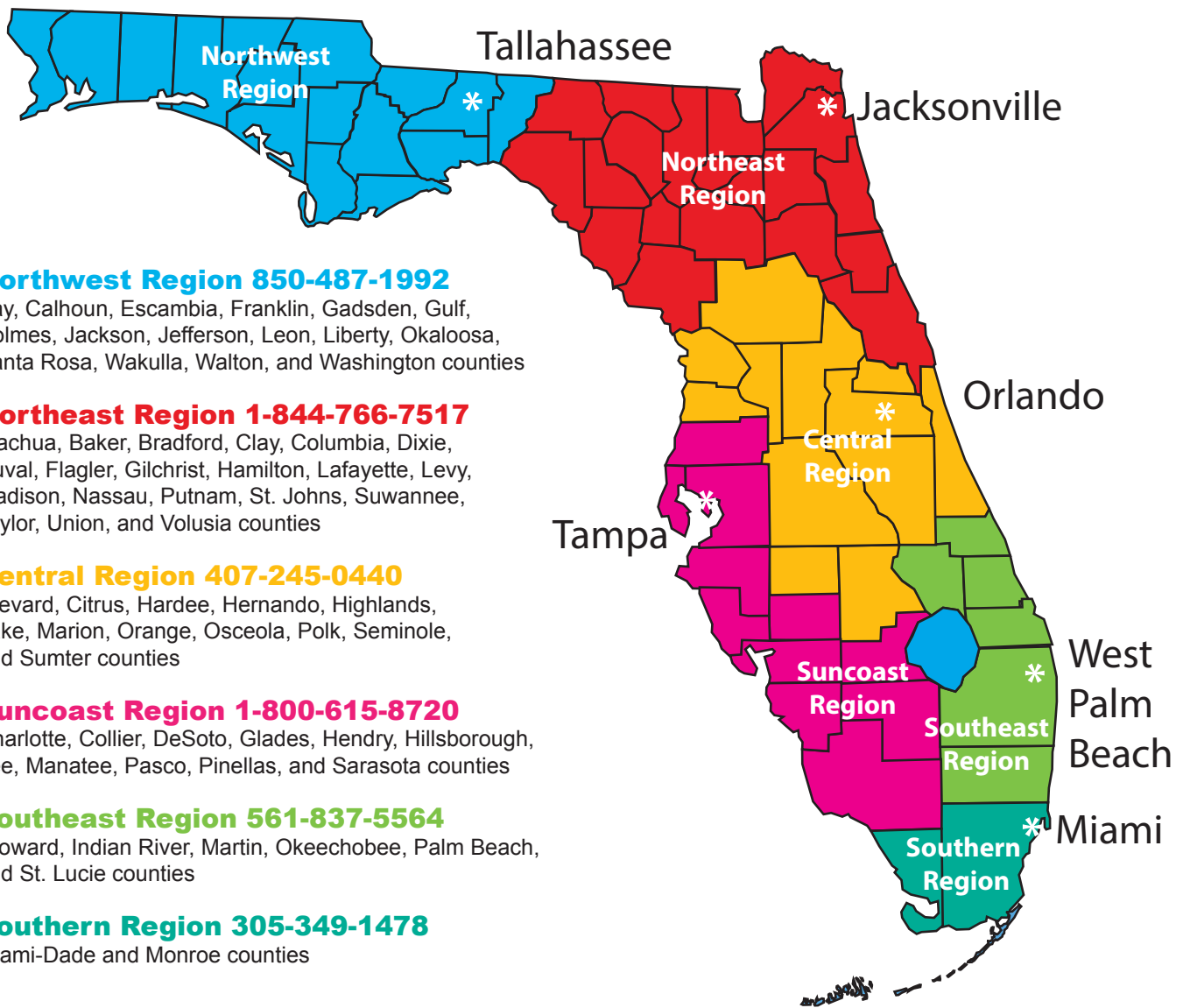


Information from Providers Across the State

# Serving Floridians

WITH DEVELOPMENTAL DISABILITIES

# APD Regional Map



## **Northwest Region 850-487-1992**

Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, and Washington counties

## **Northeast Region 1-844-766-7517**

Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union, and Volusia counties

## **Central Region 407-245-0440**

Brevard, Citrus, Hardee, Hernando, Highlands, Lake, Marion, Orange, Osceola, Polk, Seminole, and Sumter counties

## **Suncoast Region 1-800-615-8720**

Charlotte, Collier, DeSoto, Glades, Hendry, Hillsborough, Lee, Manatee, Pasco, Pinellas, and Sarasota counties

## **Southeast Region 561-837-5564**

Broward, Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties

## **Southern Region 305-349-1478**

Miami-Dade and Monroe counties

## **Community Outreach, Inc. Northwest Region**

### **Contact Information**

Clarence Henderson  
7450 Pine Forest Road  
Pensacola, Florida 32526  
bronzefloor112@yahoo.com  
850-473-0182

### **Potential Home Locations**

Escambia County  
Both will open new home if needed:  
203 Overlook Drive, Pensacola, Florida  
7450 Pine Forest Road, Pensacola, Florida

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** Yes, it will be used in open area of home.

**How will staff respond to behavioral issues when they occur?**

They will have training in behavioral supports and report problems.

**What type of day activities will be available to residents?**

Activity in the community on weekdays and weekends on special events.

**How will residents get medical care when they need it?**

Staff will assist to doctor visit and nurse when needed or supervisor.

**Any additional activities/programs available to individuals who choose this provider?**

They may choose to attend a day program.

# NORTHWEST REGION

## **Florida MENTOR (Intermediate Care Facilities & Group Homes) Northwest, Northeast, and Suncoast Regions**

### **Contact Information**

Carol Swanson  
3258 Parkside Center Circle  
Tampa, Florida 33619  
carol.swanson@thementornetwork.com  
813-389-8300

### **Potential Home Locations**

Pensacola, Jacksonville, Daytona, Tampa

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 5

**Will the home use a video monitoring system?** No

**How will staff respond to behavioral issues when they occur?**

They will be trained in PCM, trained by board-certified behavior analysts on the individual behavior programs.

**What type of day activities will be available to residents?**

Community day programs, vocational and companion services.

**How will residents get medical care when they need it?**

We currently utilize community physicians and contract with a psychiatrist for psychiatric services.

**Any additional activities/programs available to individuals who choose this provider?**

Yes, other activities based on goals, wants, and needs.

## **Adams Acres Northeast Region**

### **Contact Information**

Wendy Moran  
1745 State Road 16  
St. Augustine, Florida 32084  
wendy@aa2004.com  
904-824-4391

### **Potential Home Locations**

St. Johns County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 8

**Will the home use a video monitoring system?** Yes, to review any questionable incidents and check on safety of consumers and productivity of staff.

**How will staff respond to behavioral issues when they occur?**

According to the behavior plan.

**What type of day activities will be available to residents?**

Mental health day program during the weekdays. There is an adult day program close by. On weekends, it's the resident's choice (for example: beach, shopping, sporting events, eating out, movies, flea markets, bowling, church).

**How will residents get medical care when they need it?**

There are RNs 24 hours/7 days a week. If they need to see a doctor, DSPs will take them.

**Any additional activities/programs available to individuals who choose this provider?**

Boating and fishing.

# NORTHEAST REGION

## **The Arc of Alachua County, Inc. Northeast Region**

### **Contact Information**

Mark A. Swain  
3303 NW 83rd Street  
Gainesville, Florida 32606  
mswain@arcalachua.org  
352-213-0442

### **Potential Home Locations**

Alachua County

**Number of residents per home:** 6

**Will residents share bedrooms?** No

**Will home be co-ed?** Yes

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, live video monitoring but not recording.

**How will staff respond to behavioral issues when they occur?**

Per their APD-approved reactive strategies training.

**What type of day activities will be available to residents?**

Day Programs at ADT/LSD3 facility. Planned weekend calendar activities and outings on weekends at residential homes.

**How will residents get medical care when they need it?**

Staff handles basic first aid, takes residents to doctor, urgent care, or ER as needed. On-call nursing staff available for consultation.

**Any additional activities/programs available to individuals who choose this provider?**

Ongoing recreational activities such as bingo, bowling, dances, and Special Olympics.

## **The Arc of the St. Johns Northeast Region**

### **Contact Information**

Dave Vinson  
2101 Arc Drive  
St. Augustine, Florida 32084  
dvinson@arcsj.org  
904-824-7249 ext. 116

### **Potential Home Locations**

St. Johns County, Flagler County

**Number of residents:** 2

**Will residents share bedrooms?** No

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** No, will interview residents and staff review available documentation including behavior logs and incident reports.

**How will staff respond to behavioral issues when they occur?**

Each individual will have an individualized behavior plan that will specify interventions. Replacement behaviors will be taught.

**What type of day activities will be available to residents?**

Dependent on individual choice and interests. St. Augustine area has several historic and entertainment venues as well as beach access. Many of the individuals also participate in Equine Therapy at a local ranch. Jacksonville has professional and minor sports teams to watch.

**How will residents get medical care when they need it?**

The Arc utilizes community physicians based on individual choice. We have several nurses on staff. We also contract with a Pharmacologist that assists in reviewing medication orders.

**Any additional activities/programs available to individuals who choose this provider?**

The Arc of the St. Johns is a comprehensive provider. We have Supported Employment, Supported Living, Adult Day Training, and Mental Health Services.

# NORTHEAST REGION

## **Breakthroughs Group Homes Northeast Region**

### **Contact Information**

Carolyn Ann Woods  
6635 NW 40th Drive  
Gainesville, Florida 32653  
wooduc@bellsouth.net  
352-256-0360

### **Potential Home Locations**

Alachua County, Bradford County

**Number of residents per home:** 5

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** Yes, outside security and indoor office areas only.

**How will staff respond to behavioral issues when they occur?**

Follow a reactive strategy protocol and individuals' personal behavior plans.

**What type of day activities will be available to residents?**

Best buddies program, which is a part of the University of Florida. Movies, shopping, downtown activities, and weekly group activities/games.

**How will residents get medical care when they need it?**

Home staff will assist them to and from appointments, and home staff will schedule appointments as needed, as well as wellness visits.

**Any additional activities/programs available to individuals who choose this provider?**

Out-of-town trips.



## **Florida MENTOR (Intermediate Care Facilities & Group Homes) Northwest, Northeast, and Suncoast Regions**

### **Contact Information**

Carol Swanson  
3258 Parkside Center Circle  
Tampa, Florida 33619  
carol.swanson@thementornetwork.com  
813-389-8300

### **Potential Home Locations**

Pensacola, Jacksonville, Daytona, Tampa

### **Number of residents per home: 6**

Will residents share bedrooms? Both single and double rooms

### **Will the home be co-ed? No**

### **Number of staff on each shift: 5**

### **Will the home use a video monitoring system? No**

### **How will staff respond to behavioral issues when they occur?**

They will be trained in PCM, trained by board-certified behavior analysts on the individual behavior programs.

### **What type of day activities will be available to residents?**

Community day programs, vocational and companion services.

### **How will residents get medical care when they need it?**

We currently utilize community physicians and contract with a psychiatrist for psychiatric services.

### **Any additional activities/programs available to individuals who choose this provider?**

Yes, other activities based on goals, wants, and needs.

# NORTHEAST REGION

## May Institute

### Northeast Region

#### Contact Information

175 Industrial Loop South  
Orange Park, Florida 32073  
904-269-0773

#### Potential Home Locations

Clay County, Duval County, St. Johns County

**Number of residents: 5**

**Will residents share bedrooms? No**

**Will the home be co-ed? No**

**Number of staff on each shift: 5**

**Will the home use a video monitoring system? No**

**How will staff respond to behavioral issues when they occur?**

Our staff is trained in behavior management techniques through QBS safety care. Clinicians are available for on-site support, training, and developing behavior analysis service plans. Staff also completes a 20-hour Behavioral Analysis training prior to working in ratio.

**What type of day activities will be available to residents?**

During the week, ADT (adult day training) as well as community outings and activities both in the evenings and on weekends.

**How will residents get medical care when they need it?**

Using local community services accompanied by staff.

**Any additional activities/programs available to individuals who choose this provider?**

Residential homes are community-focused and individuals benefit from community activities and events as well as others in the community.

## **Out & About People, Inc. Northeast Region**

### **Contact Information**

Fredia Backman  
1637 Racetrack Road, Suite 222  
Jacksonville, Florida 32259  
Oaap@aol.com  
904-234-1014

### **Potential Home Locations**

Duval County, St. Johns County

**Number of residents per home:** 6

**Will residents share bedrooms?** Yes

**Will the home be co-ed?** No

**Number of staff on each shift:** 4

**Will the home use a video monitoring system?** No, Out & About People (OAAP), Inc., makes every effort to ensure the health and safety of all individuals served. All direct service and administrative staff are required to complete APD's Zero Tolerance abuse training and program participants receive abuse training on an on-going basis. When a serious behavioral incident occurs (one resulting in the use of reactive strategies), staff witnessing or directly involved in the incident are required to immediately complete an incident report and forward it to designated agency administrative staff who reviews the report, conducts an internal review of the incident, takes corrective action, and forwards the report to APD. If warranted, the abuse hotline will be called and the incident reported to Adult Protective Services.

**How will staff respond to behavioral issues when they occur?**

OAAP, Inc., utilizes Professional Crisis Management as its reactive strategies system. PCM places emphasis on prevention. All direct care agency staff are certified in PCM non-physical and physical strategies. Behavior Analysis Services Plans are individualized and unique to the individual. Staff will be trained in all aspects of the plan and implement procedures accordingly, again with emphasis on prevention.

**What type of day activities will be available to residents?**

Individuals have a variety of day activities from which to choose. The agency provides Life Skills Development Services and community inclusion, which provides opportunities for individuals to participate in activities of their choice in the community (for example: library, fishing, bowling, zoo, malls, restaurants, etc.). Individuals can choose to attend an Adult Day Training program, where they

## NORTHEAST REGION

have opportunities to learn work skills and earn monies for their efforts. On the weekends, individuals again have opportunities to participate in activities of their choice such as fishing, visiting garage sales, eating out, attending festivals, etc.

### **How will residents get medical care when they need it?**

The agency has a designated Health Technician, whose sole responsibility is to ensure that all routine medical and dental care is addressed.

### **Any additional activities/programs available to individuals who choose this provider?**

As previously mentioned, individuals who choose not to participate in Life Skills Development services will have an option to choose an Adult Day Training (ADT) program (provided spaced is available and entrance criteria is met).

## **RHA Salem Homes of Florida (Intermediate Care Facilities Only) Northeast and Central Regions**

### **Contact Information**

Betsy Johnson  
2837 NW 41st Street, Suite 310  
Gainesville, Florida 32606  
betsy.johnson@rhanet.org  
352-372-0130

### **Potential Home Locations**

5321 SE 107th Place, Belleview, Florida 34420  
3423 SE 35th Place, Gainesville, Florida 32641  
11818 High Desert Court, Jacksonville, Florida 32218  
140 Claudia Drive, Jacksonville, Florida 32218  
930 Spring Lane, Lake City, Florida 32025  
102 Alexander Road, Starke, Florida 32091

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** No, at this point we do not use video monitoring but are considering it for the future. We complete investigations when reviewing incidents that are unknown.

**How will staff respond to behavioral issues when they occur?**

We have a training called ProAct that is our reactive strategies training. We also train all staff on behavior support plans and positive behavior supports. Each training will be targeted to meet the individual needs of the residents in the home.

**What type of day activities will be available to residents?**

Day Program during the day and community activities on weeknights and weekends. It is based on the needs of the residents of the home.

**How will residents get medical care when they need it?**

We are an Intermediate Care Facility, so we have an RN on call 24/7. Each person will receive the medical care they need, including primary care, ancillary services like Physical Therapy, Speech Therapy, Occupational Therapy, dental, etc. All services are included in the daily rate and based on the needs of the individual.

**Any additional activities/programs available to individuals who choose this provider?**

We are an Intermediate Care Facility, so all services are bundled in the daily rate. We provide day programs, medical care, ancillary care, and behavior services provided by a CBA.

# NORTHEAST REGION

## **Saint Augustine Group Homes, Inc.** **Northeast Region**

### **Contact Information**

Shane Moran  
1745 State Road 16  
St. Augustine, Florida 32084  
smoran@aa2004.com  
904-824-4391

### **Potential Home Locations**

St. Johns County

**Number of residents per home:** Answer not provided

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 8

**Will the home use a video monitoring system?** Yes, used to monitor staff, behavioral interventions, and emergencies in common areas.

**How will staff respond to behavioral issues when they occur?**

Using behavioral interventions taught to them by our quality behavior staff and instructors. Staff trained to use the proper procedures when intervening in behavioral issues starting with the least restrictive up to physical restraint, if necessary.

**What type of day activities will be available to residents?**

Weekdays, they would attend a mental health day treatment program offering Psychosocial Rehabilitation, individual, and group therapy. Weekend activities can vary by individual interests.

**How will residents get medical care when they need it?**

Nursing staff on duty or on call 24 hours a day.

**Any additional activities/programs available to individuals who choose this provider?**

Parties, dances, and cookouts.

## Successful Living Group Homes Northeast Region

### Contact Information

Diyonne McGraw  
P.O. Box 5935  
Gainesville, Florida 32627  
diyonne.mcgraw@gmail.com  
352-246-8071

### Potential Home Locations

Alachua County/Gainesville - in process of opening a new one; all other homes are currently full

**Number of residents:** 5

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** No, currently, we serve Intensive Behavior and we document all incidents on Reactive Strategy report and incident report with frequency and duration and with CBA in-out and review. They are submitted to APD as required and if the consumer requires medical attention it is sought immediately and documented as well, and all appropriate parties are notified, including the guardian if applicable.

**How will staff respond to behavioral issues when they occur?** All staff members are trained as Registered Behavior Technicians and trained on each consumer's approved behavior plan and the implementation of the plan. All staff members are monitored by managers and CBA weekly to ensure they are implementing correctly.

**What type of day activities will be available to residents?** Each consumer has the choice to complete a daily task sheet that schedules their day from morning to evening, including participating in a meaningful day activity such as Life Skills Development 1-3 or ADT Program, or planned weekend activities such as the movies, park, museums, basketball, festivals, making pottery, zoo, theme parks, and other activities by choice.

**How will residents get medical care when they need it?** All consumers are taken to the doctor by managers and assistant managers only to ensure the medical treatment plan is followed, and this ensures the managers put the follow-up or next appointments on the calendar. Also, all staff members are trained to check consumers daily and make sure they are having regular bowel movements, and if not, to seek medical treatment immediately. Staff are trained by nurse in certain medical conditions and symptoms to look out for and how to handle them.

**Any additional activities/programs available to individuals who choose this provider?**

Successful Living has other community partnerships that come to the home and provide a variety of workshops on finances, health care, and self-esteem, and we arrange field trips to the fire department, police department, beaches, comedy clubs, etc. We also provide specialized mental health services as part of the program at Successful Living and ask permission to send pictures to families to share some of the activities they are participating in.

# NORTHEAST REGION

## **Sunrise Community, Inc. (Intermediate Care Facilities & Group Homes) Northeast, Central, Suncoast, and Southern Regions**

### **Contact Information**

Kathleen Childs  
9040 Sunset Drive  
Miami, Florida 33173  
kchilds@sunrisegroup.org  
305-798-8593

### **Potential Home Locations**

Volusia County, Miami-Dade County, Highlands County, Hardee County, Hillsborough County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, Sunrise is open to using video monitoring in the common areas.

**How will staff respond to behavioral issues when they occur?**

All staff will receive the mandatory 20-hour positive behavior support training, reactive strategies, zero tolerance, and all training per APD regulations.

**What type of day activities will be available to residents?**

There will be community outings based on people's choices, as well as ADT services as indicated by each person's plan.

**How will residents get medical care when they need it?**

They will be taken to their primary physician and other specialists as indicated by their health and safety needs.

**Any additional activities/programs available to individuals who choose this provider?**

Sunrise is committed to carrying out each person's plan and supporting them to reach their goals and dreams.



## **Attain, Inc.**

### **Central Region**

#### **Contact Information**

Dr. Craig A. Cook  
2710 Staten Road  
Orlando, Florida 32804  
ccook@myattain.org  
407-965-3055

#### **Potential Home Locations**

Orange County, Seminole County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, we have a detailed video monitoring policy that explains its use and privacy protections.

**How will staff respond to behavioral issues when they occur?**

Each individual will have a Behavior Support Plan that will describe prevention strategies, de-escalation strategies, and crisis intervention strategies that are individualized for each person. Attain, Inc., has selected the APD-approved crisis intervention system, Professional Crisis Management.

**What type of day activities will be available to residents?**

The resident is able to choose an Adult Day Training provider or choose for Attain, Inc., to provide Adult Day Training services. Attain, Inc. has a detailed program description for its Adult Day Training service. Each home has an activity calendar to support community participation in accordance to our community inclusion procedures. Regular community participation is a core value of Attain, Inc.

**How will residents get medical care when they need it?**

Attain, Inc., has a health care coordinator that coordinates all medical appointments and follow-ups. Attain, Inc., also employs a full-time RN to support health care coordination and prompt medical attention.

**Any additional activities/programs available to individuals who choose this provider?**

Attain, Inc. provides daily community-based instruction as part of its Adult Day Training program. Attain, Inc. employs a large team of behavior analysts to support the resident's goal achievement and to support staff members' implementation of support strategies. Attain, Inc., also operates a Childhood Development Center for school-age residents. The resident's IEP team can consider the Childhood Development Center as the student's educational placement, if it is deemed the most appropriate.

# CENTRAL REGION

## **Bellwether Behavioral Health/Carlton Palms Central Region**

### **Contact Information**

Andrea Mays  
28334 Churchill Smith Lane  
Mt. Dora, Florida 32757  
Maysa@bellbh.com

### **Potential Home Locations**

We will have 14 group homes in Lake County. They are/will be in Mt. Dora, Eustis, Tavares, Leesburg, and Astatula.

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, we have the ability to utilize network-based video technology in our homes. Each home will be evaluated for video placement based on a number of factors, including guardian preference and the behavioral history of the clients.

**How will staff respond to behavioral issues when they occur?** All staff are trained in the Safety Care curriculum. Our staff knows the Carlton Palms clients extremely well and can anticipate behaviors and interventions. We also have Behavioral Analysts on call each night for any issues that arise in the evening or overnight.

**What type of day activities will be available to residents?** In addition to weekday Adult Day Training/Vocational or School, all residents will have the opportunity to participate in structured daily activity. Residents will also be able to take advantage of numerous social and community-based activities. There is also the ability to participate on work crews and in volunteer groups.

**How will residents get medical care when they need it?** Our Medical EIB home will have 24-hour on-site nursing care. We plan to utilize RNs and LPNs as site managers in some of our homes to allow medical leadership to be actively involved in daily monitoring. Bellwether has a contract with a primary physician and nurse practitioner who are available 24 hours a day. 911 will be available for anything that cannot safely be handled in the home.

**Any additional activities/programs available to individuals who choose this provider?**

Special Olympics participation, volunteer activities at Adopt a Lake, Trout Lake Environmental support, Museum support and Adopt a Road. We provide field trip assistance with many of the school districts in the county. Annual gatherings to celebrate Halloween, Thanksgiving, the Christmas holidays, Easter parades, etc. We also have work crews at various locations in the county.

## **Compassionate Care Advocates Central Region**

### **Contact Information**

Omar Said  
3685 Fallscrest Circle  
Clermont, Florida 34711  
ccareadvocates@gmail.com  
407-802-0315

### **Potential Home Locations**

Lake County  
3685 Fallscrest Circle, Clermont, Florida 34711 (child home)  
3277 Tumbling River Drive, Clermont, Florida 34711 (adult home)

**Number of residents per home:** 3

**Will residents share bedrooms?** No

**Will the home be co-ed?** No

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** No, currently we do not have a video monitoring system but are working on installing a new video monitoring system.

**How will staff respond to behavioral issues when they occur?**

All staff will have A.B.A. behavior assistant training and will follow specific protocols as dictated in the individual's behavior plan.

**What type of day activities will be available to residents?**

Church, restaurants, theme parks, parks, shopping, movie theaters, bowling, etc.

**How will residents get medical care when they need it?**

They will be taken to routine medical and dental visits, and during any non-routine or emergency situations they would be transported to the appropriate emergency care facility (Hospital, ER, Urgent Care).

**Any additional activities/programs available to individuals who choose this provider?**

Answer not provided.

# CENTRAL REGION

## **Devereux Behavioral Health Central Region**

### **Contact Information**

Tia Glover  
5850 TG Lee Boulevard  
Orlando, Florida 32822  
tia.glover@devereux.org  
407-885-2708

### **Potential Home Locations**

Orange County, Seminole County

**Number of residents per home:** 6

**Will residents share bedrooms?** Yes

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, to monitor staff fidelity and client behavior.

**How will staff respond to behavioral issues when they occur?**

Answer not provided.

**What type of day activities will be available to residents?**

Community outings and events.

**How will residents get medical care when they need it?**

Visits to doctor annually and when needed, such as ER visits. 24-hour accessible nurse.

**Any additional activities/programs available to individuals who choose this provider?**

Yes.

## Hope Unlimited People Services, LLC

### Central Region

#### Contact Information

Darren Moore

2505 East Orange Avenue

Eustis, Florida 32726

Dmohunlimited@gmail.com

www.hopeunlimitedps.com

352-455-7089

#### Potential Home Locations

Lake County

640 Butch Cassidy Lane, Eustis, Florida 32726

400 West Charlotte Avenue, Eustis, Florida 32726

1914 East Hollywood Avenue, Eustis, Florida 32726

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, investigations will be conducted by Darren Moore, Coleste Moore, and the Lead staff Dorien Guerrier. Documentation will be handled in accordance with our procedure, "Incident Reporting." When reviewing a completed investigation, Darren Moore, Coleste Moore, and Dorien Guerrier will make sure that the below are included in the final report. If the report does not provide adequate information to make a determination, then Darren Moore, Coleste Moore, and Dorien Guerrier will coordinate with the staff member and individual to retrieve missing data (identification of all parties involved, timeline/location of events, verified factual details of the incident, respondent(s), and witness(es) statements).

## CENTRAL REGION

### **How will staff respond to behavioral issues when they occur?**

Hope Unlimited People Services, LLC's goal is to provide a safe, restraint-free environment that educates both the individual and staff in alternative measures to aggressive behavior by utilizing the TACT program provided by Charles L. Hackenberg, M.A. "Therapeutic Aggression Control Techniques" (TACT) is a 2-day comprehensive verbal and physical intervention program for agencies serving high-risk children, youth, and young adults. Since its inception in 1994, TACT has been used with over 30,000 staff in residential treatment, group homes, alternative schools, shelters, foster care, and many other settings. The verbal program teaches practical counseling and behavior management skills to help staff handle children and youth struggling with issues such as verbal/social bullying, cyber abuse, and childhood trauma.

### **What type of day activities will be available to residents?**

Hope Unlimited People Services, LLC gives all individuals served the opportunity to choose their daily activity program. Hope Unlimited will follow the daily activity program that is listed on the individuals Support Plan. The individual and their Waiver Support Coordinator has the option to choose if the individual would like to attend Sunrise Arc day program or if they have enough funding for Companion services. Each month, every individual served will have a meeting to discuss any activities that they would like to participate in. Our diverse group home family is composed not only of different ethnicities, races, and religions, but of different social backgrounds, locations, and life experiences. The individuals of Hope Unlimited have traveled to: Ochos Rios, Jamaica; Half Moon Cay, Bahamas; Nassau, Bahamas; Gatlinburg, Tennessee; Disney; Aquatica; SeaWorld, Orlando Magic Basketball Game; Gatorland; and Busch Gardens.

### **How will residents get medical care when they need it?**

Hope Unlimited People Services, LLC consumers have the ability to choose their hospital and their doctor. Hope Unlimited will actively solicit information about the doctors and hospitals that accept their insurance. Hope Unlimited staff will make sure that every individual served has transportation to and from their doctors appointments, hospital, or urgent care. All staff members are certified medication passers and we will be sure that the individuals served receive the proper medication at the right time.

### **Any additional activities/programs available to individuals who choose this provider?**

Hope Unlimited People Services, LLC offers Residential Habilitation, Companion, and Transportation services.

## **RHA Salem Homes of Florida (Intermediate Care Facilities Only) Northeast and Central Regions**

### **Contact Information**

Betsy Johnson  
2837 NW 41st Street, Suite 310  
Gainesville, Florida 32606  
betsy.johnson@rhanet.org  
352-372-0130

### **Potential Home Locations**

5321 SE 107th Place, Belleview, Florida 34420  
3423 SE 35th Place, Gainesville, Florida 32641  
11818 High Desert Court, Jacksonville, Florida 32218  
140 Claudia Drive, Jacksonville, Florida 32218  
930 Spring Lane, Lake City, Florida 32025  
102 Alexander Road, Starke, Florida 32091

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 2

**Will the home use a video monitoring system?** No, at this point we do not use video monitoring but are considering it for the future. We complete investigations when reviewing incidents that are unknown.

**How will staff respond to behavioral issues when they occur?**

We have a training called ProAct that is our reactive strategies training. We also train all staff on behavior support plans and positive behavior supports. Each training will be targeted to meet the individual needs of the residents in the home.

**What type of day activities will be available to residents?**

Day Program during the day and community activities on weeknights and weekends. It is based on the needs of the residents of the home.

**How will residents get medical care when they need it?**

We are an Intermediate Care Facility, so we have an RN on call 24/7. Each person will receive the medical care they need, including primary care, ancillary services like Physical Therapy, Speech Therapy, Occupational Therapy, dental, etc. All services are included in the daily rate and based on the needs of the individual.

**Any additional activities/programs available to individuals who choose this provider?**

We are an Intermediate Care Facility, so all services are bundled in the daily rate. We provide day programs, medical care, ancillary care, and behavior services provided by a CBA.

# CENTRAL REGION

## **Sunrise Community, Inc. (Intermediate Care Facilities & Group Homes) Northeast, Central, Suncoast, and Southern Regions**

### **Contact Information**

Kathleen Childs  
9040 Sunset Drive  
Miami, Florida 33173  
kchilds@sunrisegroup.org  
305-798-8593

### **Potential Home Locations**

Volusia County, Miami-Dade County, Highlands County, Hardee County, Hillsborough County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, Sunrise is open to using video monitoring in the common areas.

**How will staff respond to behavioral issues when they occur?**

All staff will receive the mandatory 20-hour positive behavior support training, reactive strategies, zero tolerance, and all training per APD regulations.

**What type of day activities will be available to residents?**

There will be community outings based on people's choices, as well as ADT services as indicated by each person's plan.

**How will residents get medical care when they need it?**

They will be taken to their primary physician and other specialists as indicated by their health and safety needs.

**Any additional activities/programs available to individuals who choose this provider?**

Sunrise is committed to carrying out each person's plan and supporting them to reach their goals and dreams.



## **The Arc Tampa Bay Suncoast Region**

### **Contact Information**

Sheldon Hershman  
1501 N. Belcher  
Clearwater, Florida 33765  
shershman@thearctb.org  
727-799-3330

### **Potential Home Locations**

Pinellas County  
Clearwater or Dunedin

**Number of residents per home:** 6

**Will residents share bedrooms?** No

**Will the home be co-ed?** No

**Number of staff on each shift:** Answer not provided

**Will the home use a video monitoring system?** No

**How will staff respond to behavioral issues when they occur?**

As trained.

**What type of day activities will be available to residents?**

Our day programs if applicable, community outings as applicable.

**How will residents get medical care when they need it?**

Will have to establish relationships with medical providers in the community.

**Any additional activities/programs available to individuals who choose this provider?**

The Arc Tampa Bay provides day services at three locations.

# SUNCOAST REGION

## **D-TEC, Inc.**

### **Suncoast Region**

#### **Contact Information**

Samir Osmanovic

5791 49th Street North

St. Petersburg, Florida 33709

d\_tecinc@yahoo.com

813-817-8938

#### **Potential Home Locations**

Pinellas County

Lakeside Group Home

6755 19th Street North

St. Petersburg, Florida 33702

**Number of residents per home:** 6

**Will residents share bedrooms?** Yes

**Will the home be co-ed?** No

**Number of staff on each shift:** 10

**Will the home use a video monitoring system?** Yes, the home will be in compliance with the requirements in the provider handbook for EIB services. Audio and video will be used in common areas and will be available for review by the owner and the clinical team.

**How will staff respond to behavioral issues when they occur?**

Staff will be trained on each client's individual behavior plan and will implement the LRC-approved reactive strategies.

**What type of day activities will be available to residents?**

Activities will be planned based upon each resident's individual interests and support plan goals.

**How will residents get medical care when they need it?**

Residents will be seen on a regular basis by their primary care doctor, psychiatrist, dentist, and any other medical specialist that may be necessary.

**Any additional activities/programs available to individuals who choose this provider?**

Residents will be given the option to attend a nearby ADT program, where they will have the opportunity to go on various outings in group activities.

## **Florida MENTOR (Intermediate Care Facilities & Group Homes) Northwest, Northeast, and Suncoast Regions**

### **Contact Information**

Carol Swanson  
3258 Parkside Center Circle  
Tampa, Florida 33619  
carol.swanson@thementornetwork.com  
813-389-8300

### **Potential Home Locations**

Pensacola, Jacksonville, Daytona, Tampa

### **Number of residents per home: 6**

Will residents share bedrooms? Both single and double rooms

### **Will the home be co-ed? No**

### **Number of staff on each shift: 5**

### **Will the home use a video monitoring system? No**

### **How will staff respond to behavioral issues when they occur?**

They will be trained in PCM, trained by board-certified behavior analysts on the individual behavior programs.

### **What type of day activities will be available to residents?**

Community day programs, vocational and companion services.

### **How will residents get medical care when they need it?**

We currently utilize community physicians and contract with a psychiatrist for psychiatric services.

### **Any additional activities/programs available to individuals who choose this provider?**

Yes, other activities based on goals, wants, and needs.

# SUNCOAST REGION

## Higher Aspirations

### Suncoast Region

#### Contact Information

Krystal Jackman  
10722 Standing Stone Drive  
Wimauma, Florida 33598  
habs.exceeds@gmail.com  
813-610-5186

#### Potential Home Locations

10722 Standing Stone Dr., Wimauma, FL 33598

**Number of residents per home:** 5

**Will residents share bedrooms?** Yes

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 5

**Will the home use a video monitoring system?** Yes, for supervision and safety.

**How will staff respond to behavioral issues when they occur?**

Implement individualized behavior plan. PCM during a crisis.

**What type of day activities will be available to residents?**

School, residents' choices of outings (park, bowling, movies, etc.).

**How will residents get medical care when they need it?**

The home will transport the resident.

**Any additional activities/programs available to individuals who choose this provider?**

There is a community clubhouse with a pool and park. The area has a number of restaurants, parks, farms, and shopping stores within a 5-mile radius.

## **Quest, Inc. (Intermediate Care Facilities & Group Homes)** **Suncoast Region**

### **Contact Information**

Isabelle Harris  
3910 N. US Highway, Suite 200  
Tampa, Florida 33619  
iharris@questinc.org  
813-267-0460

### **Potential Home Locations**

Brandon, Florida

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will home be co-ed?** No

**Number of staff on each shift:** 4

**Will the home use a video monitoring system?** No

**How will staff respond to behavioral issues when they occur?**

All staff are BAS- and PCM-trained, and we have an on-call system for crisis.

**What type of day activities will be available to residents?**

During the week, they will attend ADT or any other services they might choose such as companion services depending on their needs. We do lots of outings, such as going out to eat at various restaurants, movies, fairs, sports events, going to the mall, going to parks, church, and whatever the person wants to do. Residents do chores, assist with cooking, play games, and of course do acquisition skills based from their support plan goals.

**How will residents get medical care when they need it?**

Every resident has a yearly physical and sees all specialists as needed. Resident will be taken to walk-in clinic or ER if needed. Group homes have a health care coordinator and a DON for oversight.

**Any additional activities/programs available to individuals who choose this provider?**

Some of the individuals work on the lawn crew and are paid for their worked hours. Some of our residents choose to have companion services.

# SUNCOAST REGION

## **Shalimare, Inc.** **Suncoast Region**

### **Contact Information**

Mary Provencher  
160 Schneider Drive  
Ft. Myers, Florida 33905  
provench@comcast.net  
239-839-4997

### **Potential Home Locations**

Lee County  
167 SE 5th Street, Cape Coral, Florida 33990

**Number of residents per home:** 6

**Will residents share bedrooms?** Yes

**Will the home be co-ed?** No

**Number of staff on each shift:** 7

**Will the home use a video monitoring system?** Yes, just outside and ADT ALARM inside.

**How will staff respond to behavioral issues when they occur?**

They have been trained and have behavioral oversight by a board-certified behavior analyst. They will follow the guidelines of the individual's behavior program approved by LRC. Also, PCMA training is in place if needed.

**What type of day activities will be available to residents?**

We have an established enrichment center that provides one-to-one coverage to provide a meaningful day of activity at the center in the community. On weekends, we have vans at all of our homes that take the individuals to outings they have chosen they would like to attend.

**How will residents get medical care when they need it?**

They will see their primary doctor in the community, along with any specialty doctors that are needed, and all dental will be done with Dr. Donato in Sarasota.

**Any additional activities/programs available to individuals who choose this provider?**

Ideal Behavioral Services run by Dr. Noel Crooks, BCBA, and his staff will provide oversight.

## **Sunrise Community, Inc. (Intermediate Care Facilities & Group Homes) Northeast, Central, Suncoast, and Southern Regions**

### **Contact Information**

Kathleen Childs  
9040 Sunset Drive  
Miami, Florida 33173  
kchilds@sunrisegroup.org  
305-798-8593

### **Potential Home Locations**

Volusia County, Miami-Dade County, Highlands County, Hardee County, Hillsborough County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, Sunrise is open to using video monitoring in the common areas.

**How will staff respond to behavioral issues when they occur?**

All staff will receive the mandatory 20-hour positive behavior support training, reactive strategies, zero tolerance, and all training per APD regulations.

**What type of day activities will be available to residents?**

There will be community outings based on people's choices, as well as ADT services as indicated by each person's plan.

**How will residents get medical care when they need it?**

They will be taken to their primary physician and other specialists as indicated by their health and safety needs.

**Any additional activities/programs available to individuals who choose this provider?**

Sunrise is committed to carrying out each person's plan and supporting them to reach their goals and dreams.

# SUNCOAST REGION

## **Trowbridge AG, LLC**

### **Suncoast Region**

#### **Contact Information**

Elvis Badnjevic  
5121 44th Ave North  
St. Petersburg, Florida 33709  
trowbridge\_ag@yahoo.com  
813-505-4675

#### **Potential Home Locations**

Pinellas County  
St. Petersburg, Pinellas Park, Lealman

**Number of residents per home:** 6

**Will residents share bedrooms?** No

**Will the home be co-ed?** No

**Number of staff on each shift:** 10

**Will the home use a video monitoring system?** Yes, home's common areas will be under video/audio monitoring. Home manager and clinical team will review recordings of all reactive strategies to ensure that proper behavioral and crises management techniques were utilized.

**How will staff respond to behavioral issues when they occur?**

All staff is Behavior Assistant and PCM trained; however, our agency will be replacing Behavior Assistant training with RBT training. Complete transition to RBT for existing employees is projected to take up to 18 months. All new hires will be RBT trained immediately after hiring.

**What type of day activities will be available to residents?**

All activities will be designed to meet each individual's choices and preferences while ensuring health and safety of the individuals and community members.

**How will residents get medical care when they need it?**

All medical care will be community-based, unless certain behavioral and/or medical issues are preventing individual from safely utilizing them. In that case, our agency has an MOU with several primary care physicians, ARNPs, psychiatrists, and counselors, and care would be provided at the place of residence with the stipulation that this would be faded and community-based care established as soon as possible.

**Any additional activities/programs available to individuals who choose this provider?**

Additional activities and programs will provided and implemented based on individual needs, whether we're addressing therapeutic services or community involvement such as volunteering, socializing, or club memberships.



## **Ann Storck Center (Intermediate Care Facilities & Group Homes)**

### **Southeast Region**

#### **Contact Information**

Joanna Robertson  
5800 SW 43rd Way  
Ft. Lauderdale, Florida 33321  
jrobertson@annstorckcenter.org  
954-584-8000

#### **Potential Home Locations**

Ft. Lauderdale ICF  
Pembroke Pines ICF Cluster  
(Currently do not have any group home openings)

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** Yes

**Number of staff on each shift:** 5

**Will the home use a video monitoring system?** No

**How will staff respond to behavioral issues when they occur?**

They are provided annual training on Positive Behavior Support and how to respond to behavioral issues in a positive and productive manner. Additionally, for those individuals who have LRC-approved behavior plans, staff receives ongoing training in the components of the plan (review of information, role play, observation, and completed performance and competency-based measures).

**What type of day activities will be available to residents?**

Each resident has an activity guide developed especially for him/her that includes activities tailored to each resident's preferences and ability level. During the week, residents also attend school or day programs, and on the weekends, outings, and special activities are organized.

**How will residents get medical care when they need it?**

Our ICF programs have 24-hour nursing assistance on site. In addition, we have a physician who comes on campus to see the residents weekly and ensures that all residents are taken to outside appointments, as necessary.

**Any additional activities/programs available to individuals who choose this provider?**

Our day program offers music and art therapy, as well as the typical daily activities at the day program. We also have many organizations in the area come out and volunteer their time and efforts; they often put on special events for the residents, including a Field Day, petting zoo, monthly puppy days, and activities around the holidays.

# SOUTHEAST REGION

## **Dominguez Group Home** **Southeast Region**

### **Contact Information**

Alex Dominguez  
3691 NW 124th Avenue  
Coral Springs, Florida 33065  
admin@dominguezgrouphome.com  
954-345-8483

### **Potential Home Locations**

Coral Springs/Broward County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 4

**Will the home use a video monitoring system?** Yes, the video in the group homes is for live supervision and training. We do not record, but sometimes we are able to review; if not, we interview all staff when an incident occurs. Video is only in common areas inside the house.

**How will staff respond to behavioral issues when they occur?**

There are individual behavioral plans in place for every resident.

**What type of day activities will be available to residents?**

All of our homes are community-based programs; we go out into the community every day.

**How will residents get medical care when they need it?**

Residents have their doctors, and if emergencies occur, depending on the care needed we would either go to walk-in clinic or emergency room.

**Any additional activities/programs available to individuals who choose this provider?**

Some of our residents go to ADTs in the area, but most either go to school or have companion services.

## Health and Behavioral Dimensions, Tandem Homes and ADT Southeast Region

### Contact Information

Virginia Greenblatt  
2269 South University Drive, Suite 338  
Davie, Florida 33324  
tandemhbd@aol.com  
954-260-3234

### Potential Home Locations

Broward County  
Existing homes accepting new individuals are located in Planation,  
Ft. Lauderdale, and Pompano Beach

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will home be co-ed?** No

**Number of staff on each shift:** 10

**Will the home use a video monitoring system?** Yes, video monitoring is live feed only. Staff will call for behavioral assistance and directors can help by giving technical assistance. We provide unannounced visits by directors, behavior analysts, and a second shift program coordinator. All incidents are called in to the administrator on duty and nursing if it is a medical event. In-house incidents are reviewed by directors, and APD reports are submitted per regulations. Staff is to call for any medical or behavioral incident as soon as it is safe to do so.

**How will staff respond to behavioral issues when they occur?**

Staff will follow written Behavior Analysis Service Plans that are individualized per each person. All staff are trained in Professional Crisis Management and all other APD- and state-required trainings. Staff members will call Administrator on duty if they need assistance.

**What type of day activities will be available to residents?**

We foster community involvement throughout the person's day based on their interests and needs. Individuals choose which events they would like to participate in and help make our monthly community activity calendar. Some of the events we offer are: movies, sporting events, Special Olympics, concerts, beach outings, birthday and holiday parties, parks, going out to preferred restaurants, shopping, swimming, religious activities, etc. These events are available during the week and on the weekend. Individuals that attend our ADT also go out in the community with our staff to a variety of events.

## SOUTHEAST REGION

### **How will residents get medical care when they need it?**

Each individual has their own PCP, dentist, and other specialists if they need these. Guardians and individuals can choose these doctors, or they can request that HBD use the many existing doctors that our other individuals have if they are not familiar with the Broward County area. We set up the appointments for all needed areas and our staff transport and assist during all appointments with trained staff. Any medical issue is called in to our on-call nurse and administrator on call. In the event the individual requires Urgent Care/ER evaluation, the administrator on duty assists in ensuring the individual and staff are transported. We follow our emergency protocols and utilize emergency services if needed. Our HBD nurse also visits our homes to give an added level of observation and evaluation to the individuals that live in our homes. We review on a monthly basis all medical appointments at our monthly Individual review.

### **Any additional activities/programs available to individuals who choose this provider?**

Broward County is a very large county and it has many advantages in that there are many schools, ADTs, and community events within a short distance of traveling. There are several schools that are center schools that specialize in Autism and Intellectual Disabilities and provide additional support for those children that continue to be enrolled in school. We work very closely with our Center Schools, so that we have integrated services. There are also numerous ADTs for individuals to choose from for the adults in the area. Other ADTs in the area are Sunrise Community, Cypress Place, ARC Broward, and HBD's own ADT. In the event that we have been chosen as the ADT provider, we can provide transportation to and from this facility. We can accommodate all levels of staffing based on needs from 1:1 to 1:10 ratios. We provide Level 1 BCBA's to provide behavior analysis for the ADT and our Intensive Behavioral Group homes. We also provide behavior assistants to the ADT if the individual requires this level of supervision. All staff members are trained in Professional Crisis Management and safety programs. We are very involved with the individuals within our care and do our best to provide them positive behavioral supports to ensure their quality of life is optimized.

## **MACtown, Inc. (Intermediate Care Facilities & Group Homes) Southeast and Southern Regions**

### **Contact Information**

Clint Bower  
151 NE 62nd Street  
Miami, Florida 33138  
clintb@mactown.org  
305-758-4485 ext. 2242

### **Potential Home Locations**

Palm Beach County/Loxahatchee, West Palm Beach  
St. Lucie County/Port St. Lucie  
Indian River County/Vero Beach  
Okeechobee County  
Miami-Dade County

**Number of residents:** 5

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 4

**Will the home use a video monitoring system?** Yes, all common areas are monitored.

**How will staff respond to behavioral issues when they occur?**

Positive Behavior Support and Safety-Care.

**What type of day activities will be available to residents?**

Life Skills Development Center in Palm Beach and St. Lucie Counties; weekends will be planned leisure/recreational activities.

**How will residents get medical care when they need it?**

Group home staff and group home nurse.

**Any additional activities/programs available to individuals who choose this provider?**

Fitness Center, Special Olympics, and other activities they choose.

# SOUTHERN REGION

## **ABA Concept, Inc. Southern Region**

### **Contact Information**

Anthony Spicer  
160 NW 176th Street, Suite 200-3  
Miami Gardens, Florida 33169  
abaconcept00@aol.com  
786-237-9001

### **Potential Home Locations**

North Miami

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will home be co-ed?** No

**Number of staff on each shift:** 6

**Will the home use a video monitoring system?** No, incidents will be communicated, written, and reported immediately; appropriate actions will be taken, including reporting incidents to APD area office when necessary.

**How will staff respond to behavioral issues when they occur?**

Staff will continuously utilize positive behavioral management strategies, as written in each client's Behavioral Analysis Support Plan. As behavioral incidents/issues occur, staff will implement appropriate de-escalation strategies as written in each individual's plan and as recommended by the home's Board Certified Behavior Analyst.

**What type of day activities will be available to residents?**

Our agency provides meaningful day activities to include Life Skills Development 1 and Life Skills Development 3 during weekdays. Additionally, residential habilitation services will teach activities of daily living and behavioral management programs according to each individual's Support Plan. Finally, activities that promote community inclusion and involvement are integrated during the week and on weekends.

**How will residents get medical care when they need it?**

Residents receive routine medical care. Individuals will receive medical oversight by psychiatric and nursing services when recipients routinely use psychotropic medications or emergency medications for the management of behavior, mood, or thought processes. In cases of emergencies, 911 will be called immediately.

**Any additional activities/programs available to individuals who choose this provider?**

Additional activities/programs include, but are not limited to: Family/Guardian involvement events; Special Olympics; Music/Art Therapy; and field trips that are age and culturally appropriate.

## Angel Heart Support Services Southern Region

### Contact Information

Eartha Mays  
18901 SW 106th Avenue, Suite A111  
Miami, Florida 33157  
angelheart\_sup77@yahoo.com  
305-232-5330

### Potential Home Locations

10227 SW 176 Street, Miami, Florida 33157

**Number of residents per home:** 6

**Will residents share bedrooms?** Yes

**Will home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** No, Angel Heart will use managerial staff and specially trained staff to effectively manage and supervise all consumer interaction. Communication and observation of consumers' behaviors and interactions will be documented and shared on a continuous basis to appropriately provide adequate support as necessary.

**How will staff respond to behavioral issues when they occur?**

Angel Heart will directly supervise and monitor consumers' interactions for any changes in usual behavior. Angel Heart uses Professional Crisis Management for all behavior interventions and reactive strategies. PCM is well known and APD-approved as an effective training that assist with de-escalating behaviors and transitioning consumers into their normal activities.

**What type of day activities will be available to residents?**

Angel Heart has a community life skill development center, where consumers are assisted with academic overviews, community and socialization activities, employability training, and opportunities in a supervised, supportive community setting.

**How will residents get medical care when they need it?**

Angel Heart will assist and support consumers in choosing the most appropriate methods in attending and receiving adequate medical treatment. Consumers can be transported to community physicians' offices or other arrangements can be made as necessary.

## SOUTHERN REGION

### **Any additional activities/programs available to individuals who choose this provider?**

Angel Heart offers a family-oriented setting that promotes individualized independence of consumers served. Consumers will be educated and provided opportunities to live and function in their communities with sufficient supervision and support. Consumers will have increased control over their lives, services, participation, and community interactions.



## **MACtown, Inc. (Intermediate Care Facilities & Group Homes) Southeast and Southern Regions**

### **Contact Information**

Clint Bower  
151 NE 62nd Street  
Miami, Florida 33138  
clintb@mactown.org  
305-758-4485 ext. 2242

### **Potential Home Locations**

Palm Beach County/Loxahatchee, West Palm Beach  
St. Lucie County/Port St. Lucie  
Indian River County/Vero Beach  
Okeechobee County  
Miami-Dade County

**Number of residents:** 5

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 4

**Will the home use a video monitoring system?** Yes, all common areas are monitored.

**How will staff respond to behavioral issues when they occur?**

Positive Behavior Support and Safety-Care.

**What type of day activities will be available to residents?**

Life Skills Development Center in Palm Beach and St. Lucie Counties; weekends will be planned leisure/recreational activities.

**How will residents get medical care when they need it?**

Group home staff and group home nurse.

**Any additional activities/programs available to individuals who choose this provider?**

Fitness Center, Special Olympics, and other activities they choose.

# SOUTHERN REGION

## **Sunrise Community, Inc. (Intermediate Care Facilities & Group Homes)** **Northeast, Central, Suncoast, and Southern Regions**

### **Contact Information**

Kathleen Childs  
9040 Sunset Drive  
Miami, Florida 33173  
kchilds@sunrisegroup.org  
305-798-8593

### **Potential Home Locations**

Volusia County, Miami-Dade County, Highlands County, Hardee County, Hillsborough County

**Number of residents per home:** 6

**Will residents share bedrooms?** Both single and double rooms

**Will the home be co-ed?** No

**Number of staff on each shift:** 3

**Will the home use a video monitoring system?** Yes, Sunrise is open to using video monitoring in the common areas.

**How will staff respond to behavioral issues when they occur?**

All staff will receive the mandatory 20-hour positive behavior support training, reactive strategies, zero tolerance. and all training per APD regulations.

**What type of day activities will be available to residents?**

There will be community outings based on people's choices, as well as ADT services as indicated by each person's plan.

**How will residents get medical care when they need it?**

They will be taken to their primary physician and other specialists as indicated by their health and safety needs.

**Any additional activities/programs available to individuals who choose this provider?**

Sunrise is committed to carrying out each person's plan and supporting them to reach their goals and dreams.