

PROVIDER ADVISORY #2023-021
UPDATE: APD ICONNECT NEW SYSTEM FUNCTIONALITY

EFFECTIVE DATE: IMMEDIATELY

The Agency for Persons with Disabilities (APD) would like to thank you for the feedback received at the recent Town Halls that were conducted across the state during June and July 2023. APD continues to compile feedback from these Town Halls and will provide additional information from those meetings in the near future. However, in response to some of the feedback provided, APD would like to share the following as an immediate effort to support those impacted by the upcoming functionality set to go live August 21, 2023.

As a reminder, the new iConnect system functionality going live in APD iConnect effective August 21, 2023, will impact providers who currently offer Life Skills Development 1,2,3, and 4.

Moreover, all providers of Life Skills Development 1, 2, 3 and 4 who do not currently have APD iConnect access must go through user provisioning with APD regional staff as outlined in APD Advisory #2023-020. This provisioning session must be with the Agency owner or the Agency owner's designee.

In addition to the training currently available, beginning August 21, 2023, APD will provide additional intensive training and technical assistance for providers to utilize as needed. As a network, we will utilize a 30-day timeframe from the date of go live (August 21, 2023) to provide a suite of opportunities to ensure you, as our valued partners, have the support you need as you utilize the outlined functionality for the first time. These opportunities include additional guided virtual training, availability for Q/A as well as on-site technical assistance. After this 30-day period is complete, we will reassess the needs of our stakeholders before transitioning into compliance monitoring for the new functionality within the iConnect system.

Please use the time between now and August 21, 2023, to attend the TRAIN FL Self-Paced Training Course Modules.

Providers can expect an additional communication detailing these offerings for providers who have completed the online training sessions in TRAIN FL but are still in need of support. Again, these supplemental training webinars are in addition to the online, self-paced TRAIN FL course modules, that are required prior to accessing and using iConnect. No additional certificates will be offered.

As always, thank you for all you do everyday on behalf of Floridians.