

PROVIDER ADVISORY #2022-016
STAFF STABILITY SURVEY

ACTION ENCOURAGED: SURVEY EXTENDED THROUGH JULY 31, 2022

EFFECTIVE DATE: IMMEDIATELY

This advisory is to alert Agency for Persons with Disabilities (APD) providers that an extension has been given for completion of the National Core Indicators™ (NCI) Staff Stability Survey through July 31, 2022, at midnight. If your agency provides Companion, Supported Employment, Adult Day Training, Personal Supports, Supported Living Coaching, or Residential Habilitation services to adults with developmental disabilities, we need your help. It is important that all eligible providers participate in this survey.

Across the country, similar survey results have been used to support budget requests for improvements to funding for staff stability issues. While survey results do not guarantee improved funding, the collected data is crucial for those budget discussions.

Surveys were sent by email to eligible providers on April 11, 2022. The information requested in the survey includes Direct Support Personnel (DSP) wages, staff numbers, benefits, turnover, and services provided from January 1 through December 31, 2021.

Survey responses are completely confidential, meaning APD staff will not have access to the answers of individual providers, and no other providers will be able to see your answers. Eligible providers who did not receive an invitation to participate in the survey and would like to may contact Kimberly Quinn at Kimberly.Quinn@APDCares.org or (850) 414-8871.

Once the Staff Stability Survey data collection is complete, a report will be produced by NCI to show the Florida average and how we compare with other states. This report will be available to the public. No provider agencies will be identified. APD and policymakers will use the NCI data to identify areas for improvement to assist with DSP quality and stability in Florida.

For providers that have not started or have started but not completed the survey, please make sure to complete by July 31, 2022, at midnight to ensure your information is captured. Incomplete surveys will not be counted in the Florida data.

APD is excited to be part of this wonderful opportunity.