

**PROVIDER ADVISORY #2018-017
MEDICAID SCAM TELEPHONE CALL**

ACTION REQUIRED

EFFECTIVE DATE: SEPTEMBER 26, 2018

APD has received a report of a telephone scam targeting Medicaid service providers. Please be aware of this so you are not fooled by these scammers.

According to the report, a caller will claim to be from Medicaid and allege that you have been over-billing. Then the caller will ask for your bank account information and a copy of your remittance voucher to prove you are not implicated by the allegation.

A fundamental tenant of secure communications is that it is incumbent upon the caller to verifiably identify him or herself. So, if someone calls *you*, then *you* should be the one asking for information to verify the caller's authenticity – not the other way around.

If APD receives any further information regarding this threat, we will update you further.