

**PROVIDER ADVISORY #2022-011**  
**STAFF STABILITY SURVEY**

**ACTION ENCOURAGED – REMINDER: SURVEY CLOSING JUNE 30, 2022**

**EFFECTIVE DATE: IMMEDIATELY**

This advisory is to remind Agency for Persons with Disabilities (APD) providers about the National Core Indicators™ (NCI) Staff Stability Survey. APD is participating in the Staff Stability Survey and invites eligible providers to do the same. If your agency provides Companion, Supported Employment, Adult Day Training, Personal Supports, Supported Living Coaching, or Residential Habilitation services to adults with developmental disabilities, we need your help. It is important that all eligible providers participate in this survey.

Across the country, similar survey results have been used to support budget requests for improvements to funding for staff stability issues. While survey results do not guarantee improved funding, the collected data is crucial for those budget discussions.

Surveys were sent to providers on April 11, 2022. Providers have until June 30, 2022, to complete it, but we encourage that it be completed as soon as possible. The information requested includes Direct Support Personnel (DSP) wages, staff numbers, benefits, turnover, and services provided from January 1 through December 31, 2021. Eligible providers received an email with their invitation and a link to complete the online survey.

Survey responses are completely confidential, meaning, APD staff will not have access to the answers of individual providers, and no other Florida providers will be able to see your answers. Eligible providers who did not receive an invitation to participate in the survey, and would like to, may contact Kimberly Quinn at [Kimberly.Quinn@APDCares.org](mailto:Kimberly.Quinn@APDCares.org) or (850) 414-8871.

Once the Staff Stability Survey data collection is complete, a report will be produced by NCI to show the Florida average and how we compare with other states. This report will be available to the public. No provider agencies will be identified. APD and policymakers will use the NCI data to identify areas for improvement to assist with DSP quality and stability in Florida.

APD is excited to be part of this wonderful opportunity.