

**PROVIDER ADVISORY #2022-017**  
**BILLING DISCREPANCIES RELATED TO APD ICONNECT**

**EFFECTIVE DATE: IMMEDIATELY**

This advisory is to alert providers of Supported Living Coaching, Personal Supports, and Respite of changes in the flexibility offered for billing discrepancies related to APD iConnect.

For providers of Supported Living Coaching, billing discrepancies for missing or improperly entered documentation in APD iConnect for service dates between **November 5, 2021, and June 30, 2022**, will not be subject to recoupment. **Beginning July 1, 2022**, billing discrepancies for missing or improperly entered documentation in APD iConnect *will be subject to potential recoupment*.

For providers of Personal Supports and Respite, billing discrepancies for missing or improperly entered documentation in APD iConnect for service dates between **July 1, 2021, and December 31, 2022**, will not be subject to recoupment. **Beginning January 1, 2023**, billing discrepancies for missing or improperly entered documentation in APD iConnect *will be subject to potential recoupment*.

Providers that need to contact the Agency for Health Care Administration (AHCA) for billing discrepancies will need to email AHCA at [APDproviderbilling@ahca.myflorida.com](mailto:APDproviderbilling@ahca.myflorida.com).