

PROVIDER ADVISORY #2024-009
UPCOMING ICONNECT LAUNCH FOR QUALITY ASSURANCE FUNCTIONALITIES

EFFECTIVE DATE: FEBRUARY 14, 2024

In case you missed the previous advisory, last week on February 8, 2024, the Agency for Persons with Disabilities (APD) communicated upcoming training dates for the following functionalities that will go live in iConnect on **March 11, 2024**.

- Plans of Remediation
- Event Notifications

As a reminder, in addition to the self-paced training that is available in the TRAIN Florida platform, APD will provide live webinar and classroom iConnect Training from February 19 – March 8, 2024, to train impacted providers on the new functionality and in anticipation of Quality Assurance functionality going live in the system **March 11, 2024**.

All providers (including Qualified Organizations) will be impacted by this new functionality. Please note:

- Plans of Remediation will include identifying and responding to new note types and new ticklers in addition to updating the Corrective Action Plan (CAP) tab and items subpage where the plans of remediation are located.
- Event Notifications will include identifying and responding to new note types.
 - These training manuals can be located here:
<https://apd.myflorida.com/waiver/iconnect/qalib.htm>

APD Regional trainers will offer training for providers between February 19 – March 8, 2024, in live webinar and classroom formats. Training invitations with specific details will be disseminated by the APD Regional trainers immediately following this advisory.

Please refer to previously released provider advisories on the provider advisory site for detailed information and resources regarding service specific training requirements, access to iConnect, and user provisioning.

Providers are also encouraged to review the iConnect FAQ for additional information beyond the eLearning resources: <https://apd.myflorida.com/waiver/iconnect/faq/faqlanding.htm>

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.