

PROVIDER ADVISORY #2023-023
PROVIDER FLEXIBILITIES RELATED TO HURRICANE IDALIA

EFFECTIVE DATE: AUGUST 29, 2023

The Agency for Persons with Disabilities (APD) appreciates the ongoing preparations being made by providers to ensure that clients are safe during Hurricane Idalia.

As a result of Hurricane Idalia, providers rendering services within the State of Emergency counties that have QIarant reviews or observations scheduled between Wednesday, August 30 and Friday, September 1, 2023, will be rescheduled. QIarant will review the following week's schedule to determine if additional flexibilities will be extended past September 1.

Per the iBudget Waiver Coverage and Limitations Handbook, page 1 – 9, service authorizations may not be approved retroactively. However, the iBudget Handbook allows for an exception in limited circumstances to consider a health or safety risk or emergency situations.

To reiterate this allowance, APD will grant retroactive authorizations to address critical health and safety needs of the clients during the disaster and recovery in designated State of Emergency areas. Providers must alert and provide justification to the client's Waiver Support Coordinator of the service provided and must ensure that documentation is maintained to support service delivery.

Emergency areas are designated in [Executive Order 23-175](#) (Amending Executive Order 23-171). These counties include the following:

Alachua, Baker, Bay, Bradford, Brevard, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, DeSoto, Dixie, Duval, Flagler, Franklin, Gadsden, Gilchrist, Gulf, Hamilton, Hardee, Hernando, Hillsborough, Jefferson, Lafayette, Lake, Lee, Leon, Levy, Liberty, Madison, Manatee, Marion, Nassau, Orange, Osceola, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns, Sumter, Suwannee, Taylor, Union, Volusia, and Wakulla counties.