

PROVIDER ADVISORY #2023-032
UPCOMING ICONNECT TRAINING FOR EXTERNAL PROVIDER INTERFACE

EFFECTIVE DATE: NOVEMBER 20, 2023

In preparation for the implementation of the upcoming functionality in the iConnect system, the Agency for Persons with Disabilities (APD) will begin a series of advisories that feature the following elements:

- Multi Option External Provider Interface (EPI)
- System Build Update (includes a series of technology solutions to previously identified tickets)
- Residential Services
 - Intensive Behavior and Enhanced Intensive Behavior Residential Habilitation
 - Standard and Behavior Focus Residential Habilitation
 - Residential Nursing

Specifically relating to Advisory [Provider Advisory #2023-029](#), APD will provide iConnect Training from December 4, 2023 – January 5, 2024, in anticipation of the EPI going live in the system.

The launch of the EPI, in its current state, will allow providers using an Electronic Health Record (EHR) system that is external to iConnect, to continue documenting service provision in their external systems and upload that information into iConnect, either by manually logging into iConnect and uploading or by transmitting via Secure File Transfer Protocol (SFTP). APD will continue to pursue opportunities to expand iConnect interfaces in the future to meet the needs of our stakeholders and to accomplish the goal of the iConnect system.

For more information about the EPI, please refer to the training related Documents and Video Presentations sections on the [EPI page](#). Please email your questions about the EPI and developing the XML files to iConnectEPI@apdcares.org.

Providers who would like to test the manual process for use of the EPI, please refer to the EPI page on how to create your test XML file. Once your XML file is ready to test, email it to the iConnectEPI@apdcares.org. APD will manually import the test file on your behalf and send you information on whether the XML file passes for use with the EPI system. Once your XML passes, you can begin running your report and using the manual import at your convenience.

Providers who would like to pursue transmitting files via the SFTP, please follow the steps in the [External Provider Interface Manual](#), beginning in Chapter 3 (page 25).

In addition to the training related information provided above, APD Regional trainers will be offering training for providers between the dates of December 4, 2023 – January 5, 2024, in live webinar and in live classroom formats. Training invitations with specific details will be disseminated by the APD Regional trainers soon.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.