

**PROVIDER ADVISORY #2023-034**  
***ICONNECT SYSTEM UPDATE-8.7.2 RELEASE***

EFFECTIVE DATE: DECEMBER 20, 2023

The Agency for Persons with Disabilities (APD) is excited to announce that the iConnect system will be upgraded with a new release version 8.7.2 on the evening of January 7, 2024. This system upgrade will provide several benefits to our valued stakeholders. As mentioned in [Provider Advisory #2023-031](#) these enhancements are as a direct result of stakeholder feedback and help desk tickets received, which will provide solutions to help elevate your experience with iConnect.

To review the list of release notes, please see our updated iConnect [System Enhancements and Updates webpage](#), which reflects the details and descriptions of each item provided in the 8.7.2 upgrade.

Please note, these enhancements are available to all iConnect users and are automatic, with no action needed on your behalf. Should you have any questions, please contact the APD Help Desk at 833-400-3420 or your designated iConnect trainer.

Thank you for being an essential part of the APD community!