

PROVIDER ADVISORY #2024-004
**UPCOMING ICONNECT NEW SYSTEM FUNCTIONALITY LAUNCH FOR EXTERNAL
PROVIDER INTERFACE**

EFFECTIVE DATE: JANUARY 18, 2024

The Agency for Persons with Disabilities (APD) is excited to announce new functionality that will be available in iConnect effective **February 1, 2024**. The multi-option External Provider Interface (EPI), as previously referenced in [Provider Advisory #2023-029](#) and [Provider Advisory #2023-032](#), will go live on **February 1, 2024** for any provider wishing to implement this functionality.

Training has been available since December 4, 2023, per [Provider Advisory #2023-032](#), in anticipation of the EPI going live in the system.

For more information about the EPI, please refer to the training related Documents and Video Presentations sections on the [EPI page](#). Please email your questions about the EPI and developing the XML files to iConnectEPI@apdcares.org.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.