

PROVIDER ADVISORY #2024-005
ICONNECT SYSTEM LAUNCH – SPECIFIC PROVIDER GROUPS WHOSE
FUNCTIONALITY IS ALREADY EXISTING IN ICONNECT

EFFECTIVE DATE: FEBRUARY 01, 2024

The Agency for Persons with Disabilities (APD) is excited to announce that the provider types listed below with active service authorizations should start using the iConnect system.

- Occupational Therapy Service Providers
- Physical Therapy Service Providers
- Respiratory Therapy Service Providers
- Speech Therapy Service Providers
- Dietician Service Providers
- Specialized Mental Health Counseling Service Providers
- Consumable Medical Supply Providers
- Durable Medical Equipment and Supply Providers
- Personal Emergency Response System Providers
- Environmental Accessibility Adaptation Service Providers
- Transportation Service Providers

The iBudget Waiver Handbook requires that once functionality has been implemented into the iConnect system, providers are required to enter documentation for these services prior to billing. As referenced in [Provider Advisory #2024-002](#), APD has announced a grace period extending the effective date of compliance monitoring to **April 1, 2024**, for the service providers listed above.

Should you need to reference training and onboarding for iConnect, please refer to [Provider Advisory #2023-030](#).

As communicated previously, please inform the WSC network when your onboarding is complete.

Provider Selection Update for Waiver Support Coordinators (WSC):

WSCs will now create provider selections for aforementioned providers. Once a provider has been selected for a service, team members within that organization will be able to complete their documentation requirements. Please see the [Provider Selection Catalog](#) in the WSC Library.

Please refer to [Waiver Support Coordinator \(WSC\) Advisory #2024-001 Upcoming iConnect Launch for Residential Provider Groups, Specific Provider Groups Whose Functionality is Already Existing in iConnect, and the External Provider Interface Update for WSCs](#) for instructions on what WSCs will need to do within the consumer records.

Effective April 1, 2024, we will transition into compliance monitoring for the new functionality within the iConnect system.

As indicated above, APD extended this grace period due to enhanced functionality through a multi-option External Provider Interface (EPI) that is also available as of today. This extended grace period will allow service providers to continue to work diligently to onboard and familiarize their organizations with the iConnect functionality now available. Please see [Provider Advisory #2023-032](#) and our [EPI page](#) for more information on the EPI.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.