

PROVIDER ADVISORY #2024-007
**ICONNECT NEW SYSTEM FUNCTIONALITY LAUNCHES TODAY FOR THE EXTERNAL
PROVIDER INTERFACE**

EFFECTIVE DATE: FEBRUARY 01, 2024

The Agency for Persons with Disabilities (APD) is excited to announce new functionality that will be available in iConnect effective today, **February 1, 2024**. The multi-option External Provider Interface (EPI), as previously referenced in [Provider Advisory #2023-029](#), [Provider Advisory #2023-032](#), and [Provider Advisory #2024-004](#) is now available for any provider wishing to implement this functionality.

For more information about the EPI, please refer to the training related Documents and Video Presentations sections on the [EPI page](#). Please email your questions about the EPI including questions related to formatting and uploading information into iConnect to iConnectEPI@apdcares.org.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.