

PROVIDER ADVISORY #2024-010
NEW ICONNECT FUNCTIONALITY LAUNCH - QUALITY ASSURANCE

EFFECTIVE DATE: MARCH 11, 2024

The Agency for Persons with Disabilities (APD) is excited to announce that beginning today, March 11, 2024, Quality Assurance functionalities are live in the iConnect system for all service providers, including Qualified Organizations.

Please refer to previously released [Provider Advisory #2024-008](#) and [Provider Advisory #2024-009](#) for detailed information regarding training for these functionalities.

Please refer to previously released provider advisories on the [provider advisory site](#) for detailed information regarding previous functionality launches and service specific training requirements.

Providers are encouraged to review the [iConnect FAQ](#) for additional information beyond the eLearning resources.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.