

PROVIDER ADVISORY #2021-016

QLARANT REVIEW PROCESS FOR PROVIDERS OF PERSONAL SUPPORTS AND RESPITE

EFFECTIVE DATE: IMMEDIATELY

The Agency for Persons with Disabilities (APD) completed APD iConnect training sessions for all enrolled providers of Personal Supports and Respite services as of April 2021. Providers of these services were instructed that documentation of service delivery must be completed using the EVV mobile site for data entry once access is granted. All service documentation for Personal Supports and Respite providers who meet the exemption requirements as reflected in Provider Advisory #2021-002, must be submitted into APD iConnect once access is granted.

The APD Regional Offices have been actively working with providers of these services to remind providers of this requirement and to ensure compliance.

This advisory serves as a reminder that at the time of review, Qlarant will only accept documentation of service delivery in APD iConnect as of April 2021. Providers who have been given access to APD iConnect and continued to document service delivery outside of the EVV mobile site/APD iConnect after April 2021 will be subject to a billing discrepancy.