

PROVIDER ADVISORY #2023-022
APD ICONNECT NEW SYSTEM FUNCTIONALITY LAUNCH

ACTION REQUIRED

EFFECTIVE DATE: AUGUST 21, 2023

The Agency for Persons with Disabilities (APD) is excited to announce that beginning today, the following functionalities are available live in APD iConnect for service providers:

- Employment Services
- Residential Planning
- ICF Transitions

The above functionalities involve workflows completed by APD staff, Waiver Support Coordinators (WSCs) and Life Skills Development providers. Documentation listed in Appendix A of the iBudget Waiver Handbook should be entered within APD iConnect for the following service providers:

- Life Skills Development 1 – Companion
- Life Skills Development 2 – Supported Employment
- Life Skills Development 3 – Adult Day Training
- Life Skills Development 4 – Prevocational

The iBudget Waiver Handbook requires that once functionality has been implemented into APD iConnect, providers are required to enter documentation for these services prior to billing. As referenced in [Provider Advisory 2023-021](#), APD will assess the needs of our stakeholders 30 days after implementation to allow for additional training and technical assistance opportunities, before transitioning to compliance monitoring for the new functionality within the iConnect system.

Beginning today, providers currently using APD iConnect should use APD iConnect to submit Provider Expansion Applications. Please refer to the [provider library](#) to locate resources to this workflow.

Provider Selection Update for Waiver Support Coordinators (WSC):

WSCs will continue to create provider selections for Life Skills Development 1, 2, 3, and 4 providers understanding that they can be created with only the Owner/Designee as the Provider Worker. Once a provider selection is made for the provider, workers within that organization will be able to complete their documentation requirements. Please see the [Provider Selection Catalog](#) in the WSC Library.

Please refer to [WSC Advisory 2023-005 APD iConnect Upcoming New System Functionality and Go-live for WSCs](#) and [WSC Advisory 2023-007 Provider Selection Process for Residential Planning](#) for instructions on what WSCs will need to do within the consumer records.

Please refer to [Provider Advisory 2023-020 APD iConnect Upcoming System Functionality and Go-Live](#) and [Provider Advisory 2023-021 Update: APD iConnect New System Functionality](#) for additional information on training and user provisioning.

If you have any functionality or training questions, please contact your regional APD iConnect Trainer.