

## PROVIDER ADVISORY #2021-018

### APD ICONNECT LAUNCH FOR PROVIDERS OF SUPPORTED LIVING COACHING

**EFFECTIVE DATE: OCTOBER 25, 2021**

Effective October 25, 2021, all providers with active service authorizations for Supported Living Coaching services will begin using APD iConnect for service delivery.

Effective November 5, 2021, Qlarant will begin reviewing documentation of Supported Living Coaching service delivery in APD iConnect.

The Agency for Persons with Disabilities (APD) has been conducting training for providers of Supported Living Coaching over the past several months in anticipation of Supported Living Providers going live in APD iConnect.

Provider organizations must request access to APD iConnect for each of their supported living coaches via their agency ID PASS account once the organization's iConnect access is established.

Supported Living Coaching providers who have not accessed APD iConnect will receive an email on October 25, 2021, which will include a link to complete the registration process for APD iConnect access. Once the link is accessed, the registration process must be completed in its entirety. Providers who click on the link and do not complete the registration process at that time, will be unable to return to the link to register at a later time. Additionally, this link will expire five days after it has been sent, so it is important that the provider accesses this link in a timely manner.

Supported Living Coaching providers who were unable to attend the regional training, will need to take all required courses in TRAIN Florida Courses include:

APD iConnect Basics (required for all users)

APD iConnect Roles, Permissions, Security, and Multifactor Authentication (required for all users)

APD iConnect Overview of the Consumer Central Record (required for all users)

APD iConnect Overview of the Provider Record (required for all agency owners)

APD iConnect Supported Living Coaches Training (available October 6, 2021).