

PROVIDER ADVISORY #2026-019
PREPARATIONS FOR UPCOMING RATE INCREASE

ACTION REQUIRED

NOTICE DATE: AUGUST 24, 2026

The Agency for Persons with Disabilities (APD) will implement a uniform rate increase for iBudget providers, made possible through the leadership of Governor DeSantis and the support of the Florida Legislature as authorized in the [Laws of Florida, Chapter 2026-232](#) **effective on July 1, 2026**.

View the updated rates, which are retroactively effective to **July 1, 2026**, here: [APD Provider Billing, Payments, & Rates](#).

ICONNECT UPDATES

As part of the standard process for implementing rate increases in iConnect, the Plans, Consumer Budget, SAN, and Provider Documentation tabs will be temporarily unavailable beginning on August 27, 2026, at 6:00 PM EDT. This downtime is required to apply the approved rates and update client budget amounts **which will be implemented in iConnect on September 1, 2026**. If a client has an emergency need during this time, the Waiver Support Coordinator (WSC), WSC Mentee, or Consumer Directed Care Plus (CDC+) Consultant must call their Region for assistance.

On August 27, 2026, at 9:00 PM EDT, the Plans, Consumer Budget, SAN, and Provider Documentation tabs will be restored. After the system updates, the new rates will be applied to all service plans for Fiscal Year (FY) 2026-2027 currently in iConnect, and the consumer budgets will be increased to reflect the uniform rate increase.

Providers who have been provisioned in iConnect will be able to retrieve their updated approved authorizations. Please note the prior authorization (PA) number will remain the same as this update reflects a rate change only and does not require a new authorization. Providers who do not yet have iConnect access must contact the [APD Regional Provider Enrollment team](#) to complete the user provisioning.

CLAIMS PROCESSED

The Agency for Health Care Administration (AHCA) will reprocess all FY 2026-2027 claims paid before the implementation of the rate increase. This reprocessing will eliminate the need for providers to void and resubmit claims to receive the updated rates. AHCA will reprocess claims on September 19, 2026, and the Remittance Advice (RA) for reprocessed claims will be available on September 23, 2026.

PROVIDER RESOURCES

The following resource will assist Providers in assigning the Biller/Billing Agent position in iConnect to obtain ticklers for when authorizations have been created or updated.

- [Service Authorization Update Ticklers Job Aid](#)