

APD iConnect Now and Later



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Building Your Dream House



Building Your Dream House

- Location
- All the “bells and whistles”
- Budget
- Do it yourself?
 - Hire an architect?
- Hire a contractor?
 - Established floor plans?
- Buy a “re-mod”?



Building Your Dream House

- Remember, this is YOUR Dream House
- You are only going to do this once
- You want it to be right when you move in
- You want it to last
- You want to be able to feel pride when you share it with your family and friends
 - And so sometimes, you adjust your “move-in” date.

APD iConnect Is Our “Dream-House”

- We are only going to do this once
- We want it to be right when YOU begin using it
- We want it to be able to evolve and grow with us and the changing needs of the people we serve
- We want you and all stakeholders to know the benefit a system like this offers



Changes to the Implementation Schedule

- Adjustments have been made to when certain functionalities will go live
- This will impact how WSCs and APD staff do their job
- There have been a lot of questions
 - “Will I do this in iConnect or...”



Welcome to *iConnect Now and Later* Show!



WSC Activities
In iConnect At Go Live
Person-Centered Support Plan



This functionality is anticipated after November 2018.

WSC Activities
In iConnect At Go Live
Consumer Demographics



WSC Activities
In iConnect At Go Live
Updating Legal Representative Information



WSC Activities
In iConnect At Go Live
Contact Information For The Circle of Supports



WSC Activities
In iConnect At Go Live
Updating Consumer Diagnoses
(Medical and Mental Health)



WSC Activities
In iConnect At Go Live
Check Medicaid Eligibility Status



This functionality is anticipated in December 2018.

WSC Activities
In iConnect At Go Live
List Medications



WSC Activities
In iConnect At Go Live
Create Appointments



Adding providers in as attendees will phase in with provider implementation

WSC Activities
In iConnect At Go Live
Create Provider Selections / Add Group Home Admissions



Using the referral process will phase in with provider implementation.

WSC Activities
In iConnect At Go Live
WSC Case Notes



This functionality is anticipated in January 2019.

WSC Activities
In iConnect At Go Live
Add Notes and Upload Attachments



WSC Activities
In iConnect At Go Live

WSC Transfers



Steps associated with Planned Services and Authorizations are anticipated in December 2018.

WSC Activities
In iConnect At Go Live

Review New QSI Assessments



WSC Activities
In iConnect At Go Live

Review Provider Documentation



This functionality will phase in with provider implementation.

WSC Activities
In iConnect At Go Live
Monitor Budget and Manage Cost Plan

	
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This functionality is anticipated in December 2018.

WSC Activities
In iConnect At Go Live
Generate Authorizations

	
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This functionality is anticipated in December 2018.

WSC Activities
In iConnect At Go Live
WSC Agencies Manage Company Provider Record

	
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Forms Available for WSC Completion

- HCBS Waiver Eligibility Worksheet
- Central Record Transfer
- Residential Referral
- Case Closure



Summary of WSC Tasks

Task to Complete	System to Use
Support Plan	Paper Forms
Client Demographic Information	iConnect
Case Notes	WSC internal processes
Medications	iConnect
Contacts	WSC internal processes
Cost Plans	iBudget
Service Authorizations	iBudget



Resources & Reference Material



APD iConnect Webpage

- FAQs
- eLearning Videos
- Training Manual
- "Cheat Sheets"

<http://apdcares.org/waiver/iconnect/>



Resources & Reference Material

iConnect Dashboard

MY DASHBOARD				CONSUMERS	PROVIDERS	INCIDENTS	CLAIMS	SCHEDULER	UTILITIES	REPORTS
CONSUMERS		INCIDENTS		PROVIDERS		TASKS				
Disposition	0	Notes	0	LINKS						
Water	1	Application Pursued	4	Connect Learning Library						
sewer	8	Duplicate	1	Draft						
sewer	1	Follow Up	1	My Manager						
	1	Pending	14	Connect Services						
	2	Potential Emergency Eligibility Determination	1	Existing						
		GA Workstream Worker Review Completed	1	Pending Assessments Queue						
			1	Open						
			2	Pending Provider Assessments Queue						

Training

- “Phase 2” of Training
 - Planned Services
 - Plan Validation
 - Authorization
 - WSC Claim Submission
- Dates TBD
 - Will potentially be via WebEx





Questions




