

WSC ADVISORY #2019-021
MEDICAID DENTAL PLAN ISSUES
ACTION REQUIRED

EFFECTIVE DATE: MAY 2, 2019

The Agency for Persons with Disabilities is continuing to assess the needs of iBudget and CDC+ consumers who are having issues with their Medicaid Dental Plan. Waiver Support Coordinators are vital to the Agency when communicating these issues.

Please take a moment to complete the survey listed below. This survey was created to collect detailed information about specific issues, concerns, or complaints that you or your consumer may be having regarding their Medicaid Dental Plan.

<https://www.surveymonkey.com/r/DDRWZBG>

The survey will be available until **May 17, 2019**.

Should you have an issue or complaint and have not discussed it with the Dental Plan and AHCA's Complaint HUB, please refer to WSC Advisory 2019-017 for contact information.