



APD iConnect and EVV Implementation Orientation




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Dispelling Myths



- There is **no change** to how providers will submit claims or billing
- Continue to bill via the FMMIS portal



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Non-iBudget EVV

- On 11/24/2020 Florida Medicaid Web Portal issued an alert announcing the 12/4/2020 EVV deadline
 - This is not for APD iConnect
 - This is for Medicaid Managed Care
- Providers who serve consumers on CDC+ will use the CDC+ EVV system
 - Providers who serve both CDC+ and iBudget Waiver consumers will work in **two** EVV systems



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Implementation Schedule Update

- Launched two pilot groups in APD iConnect in October
- These pilot providers will begin using the APD iConnect EVV mobile site in December 2020
- Effective 12/8/2020, APD will be phasing in the remaining providers of Respite and Personal Supports



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Use Your Resources

- APD iConnect eLearning Library
<https://apd.myflorida.com/waiver/icontrol/providers.htm>

Important Links

- APD iConnect
- APD iConnect Centrally
- APD iConnect FAQ
- APD iConnect Learning Resources
- APD iConnect System Enhancements and Updates
- Multifactor Authentication
- **Providers Library**
- WSC Library

Providers Library - APD iConnect

Note: Disconnect from VPN before proceeding with the modules below. VPN connection is not required for this part.

Manuals

- Provider Training Guide

eLearning Modules

- How to Use the APD iConnect EVV Mobile Site & Deliver A Service (NEW) Transcription - How to Use the APD iConnect EVV Mobile Site & Deliver A Service
- Adding Service Logs to Consumer Records
- Assigning EVV Workers
- Reviewing EVV Activities and Violation Justification
- Searches and Filters in APD iConnect

Documents

- APD iConnect External Provider Import Training Guide for Providers
- WellSky 837P Companion Guide Health Care Claim: Professional
- APD Provider Activities Import Fields Spreadsheet
- Adding A Service Log (Updated 10/13/2020)
- Practice Recording an EVV Service Delivery in the EVV Training Site (NEW)

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Your ID PASS Registration

- Example of the email you will receive

Follow these instructions to complete registration for your new APD Online Applications account.

Dear [Redacted],

Please activate your new account for APD Online Applications. Please follow the link below to complete the registration process.

[Click here to complete the registration process for your new APD Direct online user account](#)

This link is only active for five days, so please complete the registration process as soon as possible.

After you click the link, you will have two hours to complete the registration process. Additionally, if you are inactive for more than 20 minutes, your session will be timed out. Therefore, it is important to complete the registration process in time.

If the link expires before you complete the process, please contact the APD Help Desk at (833) 400-3420.

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Using ID PASS to Request Employee Access to APD iConnect

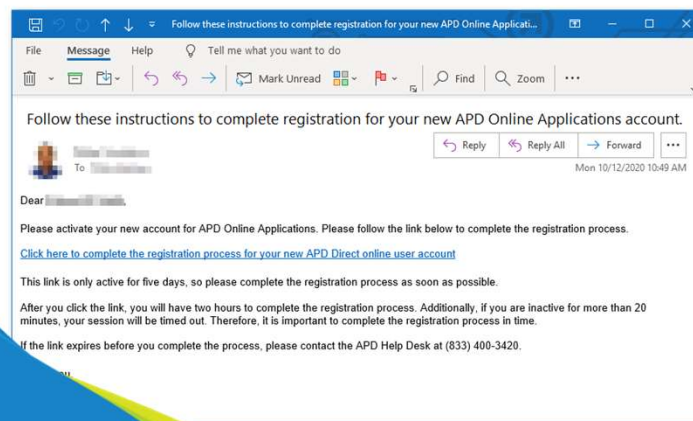
- Agency Providers only
- When requesting access for EVV workers,
 - Select Service Provider Worker as the role
 - Select access to iConnect main application and EVV mobile site



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Your ID PASS Registration

- Example of the email you will receive




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Equipment Needs

- For access to APD iConnect
 - Device with internet access and a browser

- For access to APD iConnect EVV mobile site
 - Mobile device with internet access and a browser
 - GPS location tracking enabled



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Equipment Needs

- All equipment must meet the minimum system requirements

APD iConnect

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- APD iConnect
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Be sure to check out the APD Blog by clicking below!





The Agency for Persons with Disabilities is excited to announce that we have contracted with Wellsly to develop a new central client data system for APD customers. The computer system will capture much needed information to help all of us improve services to individuals with developmental disabilities. The new system will be the hub for all APD customer related data. Information will be regularly shared at waiver support coordinator and provider regional meetings, in the Champion newsletter, on APDcares.org, and many other venues as the project moves forward. Providers, waiver support coordinators (WSCs), and families will be able to use the system once it is completed. The project will take several years to develop.

The agency will be reaching out to stakeholders asking for information and input at various stages of the project. Please help us work to make this system the best it can be with your input. We want to hear from you about your ideas and thoughts to make it user-friendly, plus contain the vital data all of us need to do our jobs better. If you have questions about the project, send them to iConnect@apdcares.org.

We look forward to working with you!

- APD iConnect Minimum System Requirements



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Training Provider Employees

- The APD iConnect Provider Library contains training material that providers can use to train their staff
 - Videos
 - Documents
 - Self-Paced Webinars



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Employee Training Recommended Order of Modules

- APD iConnect Learning Resources page
 1. APD iConnect Basics Video
 2. Overview of Consumer Central Record Video
- Providers Library page
 1. Searches and Filters in APD iConnect Video
 2. Adding a Service Log Video
 - a) Has a companion document
 3. How to Use the APD iConnect EVV Mobile Site and Deliver a Service
 - a) Has a companion document



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Training Provider Employees

- For office staff who will coordinate EVV activities, focus on these additional modules
 - Assigning EVV Workers Video
 - Reviewing EVV Activities and Violation Justification Video
 - Creating a Manual EVV Activity Video



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Training Provider Employees

- Providers can request reactivation of their training accounts to share with their respite and personal supports staff

iConnect@apdcares.org



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FAQs

- Please be sure to review the FAQs on the APD iConnect web page before sending inquiries
- Most of the questions APD receives daily have been asked before
 - How to record services provided in 1:2 or 1:3 ratio
 - When to start and stop a delivery



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If You Get Stuck

- If you have questions, get stuck, or need assistance, contact the APD iConnect Support Desk

1-800-353-5168



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