

GPS & Interacting with the CyberArk Mobile App

When users open the APD iConnect EVV Website using the CyberArk Mobile Application, they may find they continue having issues using the Location Services on their device even after ensuring Location services are enabled on the device. To resolve the user will need to change the default browser within the CyberArk App.

Note: The photos used in this example are of an iPhone. An Android device may be a little different.

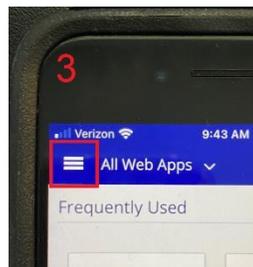
Changing the Browser within the CyberArk App

- 

1. Tap the “CyberArkIdentity” Application on your Device and Sign in.

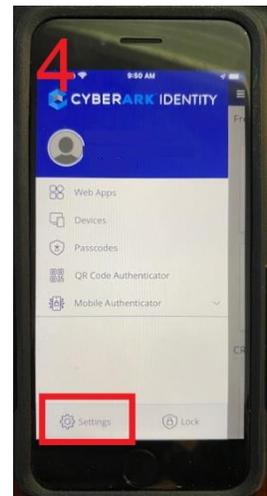
- 

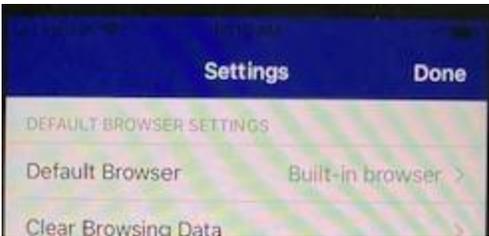
2. Locate and tap on the triple line icon. This opens the menu options. In this photo, this menu is located on the upper left side of the screen.



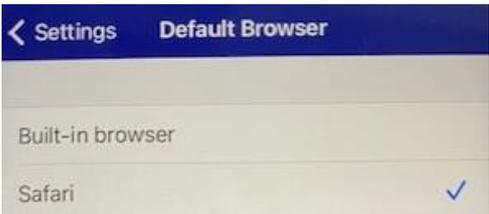
- 

3. Locate and tap the Settings. In this photo, it is located at the bottom, left of the screen.



- 

4. Locate and tap the Default Browser Menu to view additional options

- 

5. Tap to select Safari (Apple iOS) or Chrome (Android), return to the main landing page and open the iConnect EVV Mobile website. Proceed with mobile deliveries.