

Description of TRAIN Florida Self-Paced Course Modules

The table below illustrates the TRAIN Florida Modules that are self-paced.

TRAIN Course Module	Course ID	Description	Duration
APD - iConnect - Adding Medication and Contacts	1098909	This course demonstrates for the Waiver Support Coordinator the different means by which to connect the Person-Centered Support Plan to the information maintained in the Contacts and Medications tabs in the consumer's record. Full use of this functionality enables the WSC to enter information once and import it into the Person-Centered Support Plan.	Approximately 20 minutes
APD - iConnect – Basics	1098898	This course provides a brief introduction to iConnect and common functions.	Approximately 20 minutes
APD - iConnect - Behavior Analysis Service Workflows	1113758	This course provides detailed instruction and demonstration regarding how to complete tasks associated with Behavior Analysis Service providers using APD iConnect.	Approximately 90 - 120 mins
APD - iConnect - Consumer Readiness Basics	1098904	This course introduces Waiver Support Coordinator to the various activities that must be completed when they begin working with a consumer new to the iBudget waiver. These steps help the WSC prepare for the initial support plan and AIM meeting.	Approximately 25 minutes
APD - iConnect - Cost Plan and Budget	1098912	This course gives the Waiver Support Coordinator an overview of cost planning process in iConnect.	Approximately 60 minutes

TRAIN Course Module	Course ID	Description	Duration
APD - iConnect - Electronic Visit Verification	1098914	This course provides a detailed introduction to the iConnect EVV Mobile Site. Use of the iConnect EVV Mobile site is required for all services that are designated as requiring Electronic Visit Verification (Respite, Personal Supports, and Nursing in a non-licensed setting). Course participants will have the opportunity to complete a simulation of using the EVV Mobile Site.	Approximately 30 minutes
APD - iConnect - Electronic Visit Verification Manager Role	1098917	This course provides detailed instruction and demonstration regarding how to use the Provider EVV Manager Role in iConnect.	Approximately 40 minutes
APD – iConnect – External Provider Interface (EPI)	1116012	This course provides an introduction and demonstration of the External Provider Interface.	Approximately 30 minutes
APD - iConnect - Overview of the Consumer Central Record	1098901	This course provides an overview of the consumer central record in iConnect and how to navigate within it.	Approximately 25 minutes
APD - iConnect - Overview of the Provider Records	1098913	This course provides an overview of the provider record in iConnect and how to navigate within it.	Approximately 40 minutes
APD - iConnect - Person Centered Support Plan Overview	1098911	This course gives the Waiver Support Coordinator an overview of the Person-Centered Support Plan form in iConnect.	Approximately 20 minutes
APD - iConnect - Provider Documentation	1100696	This course provides detailed instruction and demonstration regarding how to complete the various different types of provider documentation on the provider documentation tab of the	Approximately 20 minutes

TRAIN Course Module	Course ID	Description	Duration
		consumer's record in iConnect. Though not all documentation types may apply to each service, this course provides instruction and demonstration for each type.	
APD - iConnect - Provider Documentation for Adaptations, Equipment, Supplies, and Response Systems	1108908	This course provides detailed instruction and demonstration regarding how to complete tasks associated with therapeutic providers (Consumable Medical Supplies, Durable Medical Equipment, Emergency Response Systems, Environmental Accessibility Adaptations, and Dental Services).	Approximately 45-60 minutes
APD - iConnect - Provider Documentation for Behavior Services	1113661	This course provides detailed instruction and demonstration regarding how to complete tasks associated with Behavior Service providers using APD iConnect.	Approximately 60-90 minutes
APD - iConnect - Provider Documentation for Life Skills Development 1	1111101	This course provides detailed instruction and demonstration regarding how to complete tasks associated with Life Skills Development 1 providers using iConnect.	Approximately 50-75 minutes
APD - iConnect - Provider Documentation for Life Skills Development 2	1111114	This course provides detailed instruction and demonstration regarding how to complete tasks associated with Life Skills Development 2 providers using iConnect.	Approximately 50-75 minutes
APD - iConnect - Provider Documentation for Residential Habilitation and Life	1111118	This course provides detailed instruction & demonstration regarding how to complete tasks associated with LSD3, LSD 4 and	Approximately 42 minutes

TRAIN Course Module	Course ID	Description	Duration
Skills Development 3 and 4		Residential Habilitation providers using iConnect.	
APD - iConnect - Provider Documentation for Therapeutic Providers	1107806	This course provides detailed instruction and demonstration regarding how to complete tasks associated with therapeutic providers (Dietitian Services, Occupational Therapy, Physical Therapy, Respiratory Therapy, Speech Therapy, Specialized Mental Health Counseling & Residential Nursing) using iConnect.	Approximately 60-90 minutes
APD - iConnect - Provider Documentation for Transportation Providers	1108916	This course provides detailed instruction and demonstration regarding how to complete tasks associated with transportation providers.	Approximately 60-90 minutes
APD - iConnect - Provider Selection	1098903	This course introduces Waiver Support Coordinator to the provider selection process in iConnect and why it is required.	Approximately 10 minutes
APD - iConnect - Roles, Permissions, Security, Multifactor Authentication	1098899	This course introduces the iConnect user to the security features built into iConnect, to ensure compliance with HIPAA and Florida Statutes/Federal Regulations regarding confidentiality.	Approximately 45 minutes
APD - iConnect - Supported Living Coaches	1100698	This course provides detailed instruction and demonstration regarding how to complete tasks and forms associated with the delivery of supported living coaching.	Approximately 75 minutes

TRAIN Course Module	Course ID	Description	Duration
APD - iConnect - The AIM/Initial Support Plan Meeting	1098905	This course introduces Waiver Support Coordinator to steps need to prepare for the initial support plan and AIM meeting.	Approximately 20 minutes
APD - iConnect - WSC Initiating and Monitoring Supported Living	1100774	This course provides an overview for the WSC to know how to initiate and monitor supported living services in iConnect. Course content includes WSC tasks when the consumer resides in a supported living setting but does not receive SLC as a service.	Approximately 70 minutes
APD - iConnect - WSC Progress Note Documentation	1100697	This course provides detailed instruction and demonstration regarding how to complete WSC Progress notes to document billable contacts on the provider documentation tab of the consumer's record in iConnect.	Approximately 25 minutes
APD - iConnect - Quality Assurance - Alert Remediations Part 1	1117570	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the Alert Remediation Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - Alert Remediations Part 2 (As Needed Workflows)	1117575	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the Alert Remediation Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - Other Remediations Part 1	1117581	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the Other Remediation Training Manual.	Approximately 40 minutes

TRAIN Course Module	Course ID	Description	Duration
APD - iConnect - Quality Assurance - Other Remediations Part 2 (As Needed Workflows)	1117582	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the Other Remediation Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - PDR High Score Remediations Part 1	1117576	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the PDR High Score Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - PDR High Score Remediations Part 2 (As Needed Workflows)	1117578	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the PDR High Score Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - PDR Low Score Remediations Part 1	1117579	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the PDR Low Score Training Manual.	Approximately 40 minutes
APD - iConnect - Quality Assurance - PDR Low Score Remediations Part 2 (As Needed Workflows)	1117580	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the PDR Low Score Training Manual.	Approximately 40 minutes
APD – iConnect – The Worker Portal	1119079	This course provides detailed instruction and demonstration regarding how to complete tasks associated with instructions provided in the Worker Portal Training Manual.	Approximately 20 minutes

Description of TRAIN Florida Live iConnect Courses

The table below illustrates the TRAIN Florida Modules that are live (both virtual and in-person).

TRAIN Course Module	Course ID	Description	Duration
APD - iConnect - Supplemental Training for Adaptations, Equipment, Supplies, and Response Systems	1115299	This is a supplementary live course for CMS, DME, EAA & PERS Providers. The course will go over how to complete the corresponding tasks associated with those services in iConnect.	Approximately 4 hours
APD – iConnect – Supplemental Training for Behavioral Services	1119370	The is a supplementary live course will go over how to complete the tasks for a Behavior Analysis in iConnect.	Approximately 7 hours
APD – iConnect – Build Updates	1119545	This is a supplementary live course for Build Updates. The course will go over different build updates as needed.	Approximately 4 hours
APD – iConnect – Supplemental Training for Life Skills Development 1	1119543	This is a supplementary live course for LSD1 Providers on how to complete tasks in iConnect.	Approximately 4 hours
APD – iConnect – Supplemental Training for Life Skills Development 2 Providers	1119541	This is a supplementary live course for Supported Employment (LSD2) Providers and how to complete tasks in iConnect.	Approximately 4 hours
APD – iConnect – Supplemental Training for Life Skills Development 3 & 4	1119536	This is a supplementary course for LSD3 & LSD4 Providers and how complete the tasks in iConnect.	Approximately 4 hours
APD – iConnect – Supplemental Training for New Providers	1119544	This is a supplementary live course for New Providers (agency owners). The course will go over how to complete basic tasks in iConnect, such as Notes, monitoring employees, and the basics of iConnect.	Approximately 8 hours
APD – iConnect – Supplemental Training	1119542	This is a supplementary live course for those Providers that have to use	Approximately 8 hours

TRAIN Course Module	Course ID	Description	Duration
for Personal Supports/Respite/HHCB Providers EVV		iConnect EVV. The course will go over how to complete the tasks for Respite, Personal Supports & HHCB Providers in iConnect & iConnect EVV. The second half of the course will be geared to the Provider EVV Manager Role.	
APD - iConnect - Supplemental Training for Quality Assurance	1115300	This is a supplementary live course for agency owners, Qualified Organization owners & those with administrative roles. The course will go over how to complete tasks related to a Plan of Remediation (POR) due to a Corrective Action Plan (CAP) along with Alerts in iConnect.	Approximately 4 hours
APD - iConnect - Supplemental Training for Residential Services	1115295	This is a supplementary live course for Residential Habilitation Providers. The course will go over how to complete the tasks for a Residential Habilitation Provider in iConnect along with the new facility, renewals and monitoring.	Approximately 4 hours
APD - iConnect - Supplemental Training for Supported Living Coaches	1119539	This is a supplementary live course for Supported Living Coaching and how to complete tasks in iConnect.	Approximately 4 hours
APD - iConnect - Supplemental Training for Therapeutic Providers	1115297	This is a supplementary live course for Therapeutic Service Providers. The course will go over how to complete the tasks for a Therapeutic Service Provider in iConnect.	Approximately 4 hours
APD - iConnect - Supplemental Training for Transportation Providers	1115298	This is a supplementary live course for Transportation Providers and how to complete tasks in iConnect.	Approximately 4 hours
APD - iConnect - Supplemental Training for WSC - SANs	1119547	This is a supplementary course for WSC providers to assist with how to do a SAN request in iConnect.	Approximately 4 hours

TRAIN Course Module	Course ID	Description	Duration
APD – iConnect Supplemental Training for WSCs	1124235	This is a supplementary course for WSC providers to assist cost plans, authorizations and provider selections in iConnect.	Approximately 6 hours