Description of iConnect TRAIN Florida Self-Paced Course Modules for Waiver Support Coordinators (WSCs) and those with the Service Provider Role within a Qualified Organization (QO)

The following tables will illustrate the iConnect self-paced TRAIN Florida modules that are on the WSCs' Training Plan, for QO owners and those with the Service Provider role within an QO along with additional iConnect self-paced courses.

WSC iConnect Courses on the APD – Waiver Support Coordinator Certification Training Plan

The table below illustrates the iConnect self-paced TRAIN Florida modules that are on the APD – Waiver Support Coordinator Certification Training Plan.

TRAIN Course Module	Course ID	Description
APD - iConnect - Adding Medication and Contacts	1098909	This course demonstrates for the WSC the different means by which to connect the Person-Centered Support Plan to the information maintained in the Contacts and Medications tabs in the consumer record.
APD - iConnect – Basics	1098898	This course provides a brief introduction to iConnect and common functions.
APD - iConnect - Consumer Readiness Basics	1098904	This course introduces WSC to the various activities that must be completed when they begin working with a consumer new to the iBudget waiver. These steps help the WSC prepare for the initial support plan and AIM meeting.
APD - iConnect - Cost Plan and Budget	1098912	This course gives the WSC an overview of cost planning process in iConnect.
APD - iConnect - Overview of the Consumer Central Record	1098901	This course provides an overview of the consumer central record in iConnect and how to navigate within it.
APD - iConnect - Person Centered Support Plan Overview	1098911	This course gives the WSC an overview of the Person-Centered Support Plan form in iConnect.
APD - iConnect - Provider Selection	1098903	This course introduces WSC to the provider selection process in iConnect and why it is required.
APD - iConnect - Roles, Permissions, Security, Multifactor Authentication	1098899	This course introduces the iConnect user to the security features built into iConnect, to ensure compliance with HIPAA and Florida Statutes/Federal Regulations regarding confidentiality.
APD - iConnect - The AIM/Initial Support Plan Meeting	1098905	This course introduces WSC to the steps needed to prepare for the initial support plan and AIM meeting.
APD - iConnect - WSC Initiating and Monitoring	1100774	This course provides an overview for the WSC to know how to initiate and monitor supported

TRAIN Course Module	Course ID	Description
Supported Living		living services in iConnect. Course content includes WSC tasks when the consumer resides in a supported living setting but does not receive SLC as a service.
APD - iConnect - WSC Progress Note Documentation	1100697	This course provides detailed instruction and demonstration regarding how to complete WSC Progress notes to document billable contacts on the provider documentation tab of the consumer's record in iConnect.

Qualified Organization Owners (Service Provider Role) iConnect Courses

The table below illustrates the iConnect self-paced TRAIN Florida modules that QO owners and those with the Service Provider role within a QO. These do not replace the required courses for WSCs in the APD – Waiver Support Coordinator Certification Training Plan.

TRAIN Course Module	Course ID	Description
APD - iConnect – Basics	1098898	This course provides a brief introduction to iConnect and common functions.
APD - iConnect - Overview of the Consumer Central Record	1098901	This course provides an overview of the consumer central record in iConnect and how to navigate within it.
APD - iConnect - Overview of the Provider Records	1098913	This course provides an overview of the provider record in iConnect and how to navigate within it. This course is only for those with the Service Provider role in iConnect.
APD - iConnect - Roles, Permissions, Security, Multifactor Authentication	1098899	This course introduces the iConnect user to the security features built into iConnect, to ensure compliance with HIPAA and Florida Statutes/Federal Regulations regarding confidentiality.

Additional iConnect Course(s)

The table below illustrates the iConnect self-paced TRAIN Florida Module(s) outside those on the APD – Waiver Support Coordinator Certification Training Plan.

TRAIN Course Module	Course ID	Description
APD – iConnect – The Worker Portal	1119079	This course provides detailed instructions and demonstration regarding how to complete tasks associated with instructions provided in the Worker Portal Training Manual.