

Plan Validation Errors

Introduction

The Agency for Persons with Disabilities (APD) and the Waiver Support Coordinators (WSCs) work to develop and maintain the clients of APD cost plans as it is outlined in the [Developmental Disabilities iBudget Handbook and Rate Table](#). When the WSC or the Waiver unit attempts to validate a plan, errors may be encountered. This job aid will assist in correcting some of the common errors associated with plan validation rules. Please work with your [Regional Waiver Liaison](#) for questions on Plan Validation issues.

The following headings are from the system message that generates when the plan validation fails. Navigate to the appropriate heading to assist in resolving that issue.

Plan Validation Error Messages:

[This service has exceeded the maximum units per.](#)

[Combination of Life Skills Development Services cannot exceed more than 56 hours per week.](#)

[Total units exceed the max units allowed for this assessment service.](#)

[Exceeds the nursing assessment max limit.](#)

[You cannot add/edit units on a terminated authorization](#)

[The consumer does not have sufficient budget left on this FY cost plan to process the changes at this time. Please try again after confirming all the authorization requests sent to FMMIS are fully approved or canceled.](#)

[Line Item Not Found](#)

[Sum of Claims Dollar Greater](#)

Plan Validation Error Messages Explained and Tips to Resolve

This service has exceeded the maximum units per.

When services exceed the iBudget Handbook and Rate Table limitations, validation rules have been added so that plans will fail validation appropriately.

- Review the units that you have added and adjust as needed.
- Check for duplicate entries of services. Delete the entry as needed.

Combination of Life Skills Development Services cannot exceed more than 56 hours per week

The maximum allowable hours for combined Life Skills Development (LSD) services have been adjusted to 56 hours per week.

Plan validation rules have been added so that plans will fail validation if any combination of LSD services exceeds 56 hours per week.

- Review the hours for each LSD service and adjust accordingly.
- Check the authorizations to determine if they have been updated prior to the new cost plan changes.

Total units exceed the max units allowed for this assessment service. OR Exceeds the nursing assessment max limit.

Plan validation rules have been enhanced so assessments will pass validation when they meet these iBudget Handbook requirements.

- Physical therapy assessment services may not exceed two assessments per year.
 - Behavioral assessments and speech therapy assessments are limited to one per year.
 - Nursing assessments should be updated annually.
- Review the cost plan for prior assessments and adjust the planned service accordingly.

You cannot add/edit units on a terminated authorization.

The Florida Medicaid Management Information System (FMMIS) interface will reject an authorization with added units that were previously terminated.

A **new rule** has been created to prevent users from adding units to an authorization that was previously terminated to reduce rejected authorizations.

- Check the Auths tab for authorizations with terminated status, do **not** use the authorization to add or edit units as the authorization is USED with 0 max units.
- Refer to [Processing Rejected Authorizations](#) video

The consumer does not have sufficient budget left on this FY cost plan to process the changes at this time. Please try again after confirming all the authorization requests sent to FMMIS are fully approved or canceled.

Consumers' cost plans should not exceed their allocated budget.

A **new rule** has been created to prevent users from creating authorizations if it will cause the consumer to incur a negative balance on their current fiscal year (FY) budget.

- Check for rejected authorizations and resolve.
- Check Auths tab for confirmation that the authorizations have been updated as needed. If authorizations have not been updated, you need to update the authorizations.

Line Item Not Found

A prior authorization doesn't exist which usually means all units were used/billed.

- Double check what has been billed prior to trying to update the authorization.

Sum of Claims Dollar Greater

The provider has billed and the units on the adjusted planned service is less than the claimed amount.

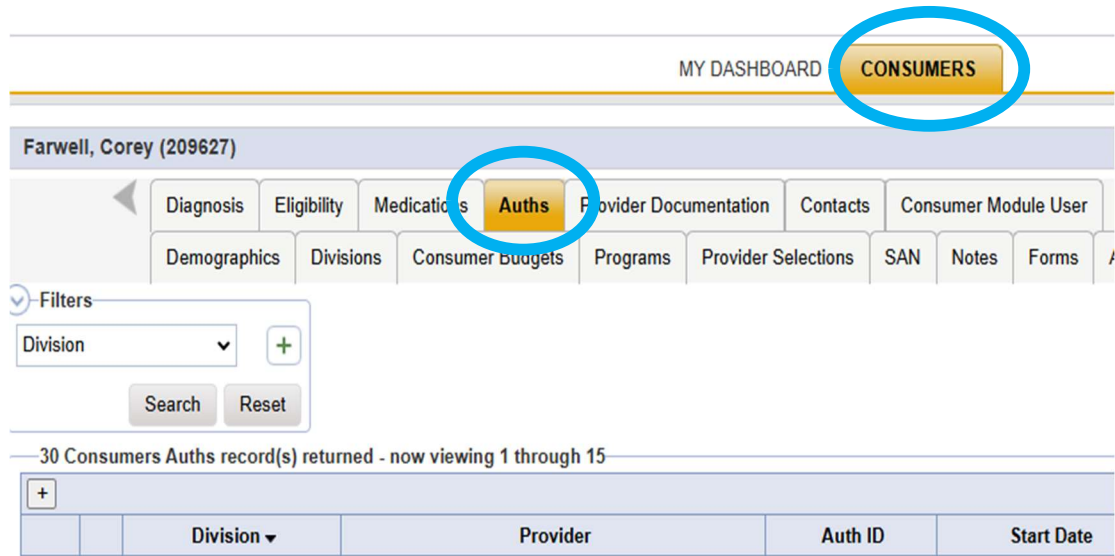
- Double check what has been billed prior to updating the authorization.

1. Helpful Tips for Successful Validation **Contact the Region not the help desk for validation issues**

2. Inability to create/update auths is because the plan hasn't validated
3. Inability to print auths is due to the authorization is terminated or rejected
4. Update authorizations first, then create authorizations to eliminate rejected authorizations
5. After you have sent authorizations to FLMMIS, check the Auths tab to confirm the returned authorization is in either Approved or Terminated status

Reviewing the Auths tab in iConnect

1. Navigate to the consumer's record and click on the **Auths** tab.



MY DASHBOARD **CONSUMERS**

Farwell, Corey (209627)

Diagnosis Eligibility Medications **Auths** Provider Documentation Contacts Consumer Module User

Demographics Divisions Consumer budgets Programs Provider Selections SAN Notes Forms

Filters

Division +

Search Reset

30 Consumers Auths record(s) returned - now viewing 1 through 15

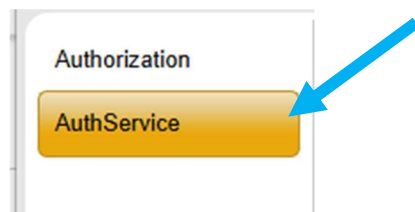
+	Division ▼	Provider	Auth ID	Start Date
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2. Select the name of the provider for the authorization you want to review.

30 Consumers Auths record(s) returned - now viewing 1 through 15

+	Division	Provider	Auth ID	Start Date	End Date ▼	Cancelled
+	APD	MHNE-PROVIDERS	279578	07/01/2025	06/30/2026	No
+	APD	MHNE-PROVIDERS	299950	07/01/2025	06/30/2026	No
+	APD	MHNE-WSC AGENCY	299951	07/01/2025	06/30/2026	No
+	APD	MHNE-PROVIDERS	258548	07/01/2024	06/30/2025	No
+	APD	MHNE-WSC AGENCY	258549	07/01/2024	06/30/2025	No
+	APD	MHNE-BEHAVIORAL	258550	07/01/2024	06/30/2025	No
+	APD	MHNE-BEHAVIORAL	258038	07/01/2023	06/30/2024	No
+	APD	MHNE-Res Hab LLC	258287	12/01/2023	06/30/2024	No
+	APD	NE-HHCS-Provider	256717	07/01/2022	06/30/2023	No

3. Click on the AuthService tab.



Authorization

AuthService

4. Select the appropriate authorization.

1 Consumers AuthService record(s) returned - now viewing 1 through 1

Index Code	PA Number	SubObject Code	Service Code ▲	Secondary Code	Description	Start Date	End Date	Units	Rate	Amount Approved	Auth Service EDI Status	Cancelled	Status	Provider Rate Type
Northeast		Waiver	S5102:UC	S5102:UC	(4082) Life Skills Development - Level 3 (ADT) - Facility Based	07/01/2025	06/30/2026	954	\$6.70	\$6,391.80	Rejected	No	Rejected	Agency
								954		\$6,391.80				

5. Review the AuthService for accuracy.

Authorized Service

PA Number

Start Date *

End Date *

Index/SubObject *

Index / SubObject		
IndexCode	Index Description	SubObj
Northeast	Northeastern Region	Waiver

Service Code *

Secondary Code

Service Description

Unit Type *

Units Per

Units of Measure

Max. Units *

Rate *

Amount Approved *

Auth Service EDI Status

Status

78-90 units of LSD3 services per month

Service provided in accordance with current support plan. Documentation must be provided in accordance with the iBudget Waiver Handbook. [Rate Change 2309] [Rate Change 3113]

6. Click the Error Message tab to view the error message from FLMMIS.

AuthService

Error Message

1 Consumers Error Message record(s) returned - now viewing 1 through 1

Date ▼	Source	Code	Error Message	Code Type	A
1/31/2022 5:00:18 AM	FMMIS	L3	LINE ITEM NOT FOUND		

First Previous Records per page 15 Next Last